

# 3B Computer Engineering | Management Sciences Option | University of Waterloo

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## SKILLS

Product Management Languages

Data Science Web Development Software Tools

JIRA, Trello, Confluence, Agile, Scrum, Gainsight, Ul/UX design, Data Analysis

Python, C++, C, Java, Ruby, Javascript, HTML, CSS, SQL, Bash

Machine Learning with Numpy, Pandas, Sci-kit Learn, Al with IBM Watson Node.js, React, Redux, Bootstrap, MongoDB, mySQL, Ruby on Rails

AWS, Jupyter Notebook, Studio 3T, UNIX, Git, Omnigraffle, Xcode, Android Studio

# WORK EXPERIENCE

# PRODUCT MANAGER, DIGITAL | Tesla

Fremont | January 2020 - April 2020

- Leading the transformation of the Used Vehicle Purchasing Experience to increase purchases by 500%
- Executing data-driven product decisions by conducting data analysis on various data sets consisting of 2 million+ rows using Pandas, Numpy and Sci-kit Learn
- Defining various KPI's and metrics in the creation of a new digital analytics solution which could provide over 10 million+ dollars of business value

### PRODUCT MANAGER, CLOUD | Information Builders

New York | September 2019 – December 2019

- Defined organization wide strategy and vision of the company's premier product's transition to Kubernetes and the cloud to reclaim it's position in the 169 Billion Dollar market
- Oversaw the definition and development of an all inclusive KPI dashboard using metrics from various streams like Gainsight, Salesforce and AWS to give an overarching view on product success
- Took complete ownership of designing product mockups, and user flow for a cloud trial targeted to increase the company's client base by 1000%

### **COGNITIVE SOFTWARE DEVELOPER** | IBM

Calgary | January 2019 - April 2019

- · Became Product Manager coordinating with global Design, Data Science and Development teams through major technical overhaul and responsive UX redesign in one of IBM's biggest client project
- Led the product refresh to a modern, mobile-friendly user interface resulting in a 40% increase in desired user flow and created project cost management plans resulting in the discovery of a \$300,000 surplus
- Developed monitoring tools for Machine Learning Regression models using Pandas, Numpy, and Sci-kit Learn decreasing the time to discover point of failures by 85%

### **SOLUTIONS ARCHITECT | Shaw Communications**

Calgary | May 2018 - August 2018

- · Conceptualized various Cloud and Network Architectures using Amazon Web Services and in-house Shaw technologies targeted for potential adoption by all of Shaw's 3.2 million customers
- Focused on migrating legacy systems to Serverless services such as AWS Lambda and AWS S3

### **SOLUTIONS DEVELOPER** | Royal Canadian Air Force

Kitchener | September 2017 – December 2017

- Worked as the Product Owner and created product timelines and the UI for an app made for 17,000 users
- Led a team of 4 through 2 pivots, redefining product strategy and iterating based on user feedback

## RELEVANT EXPERIENCE

## FOUNDER | uWaterloo Voice

medium.com/uwaterloo-voice

As Founder, I engage with multiple students across campus and manage planning, execution and marketing. This has led to a combined 120,000+ views across a variety of different articles featured on the publication.

#### **PROJECT MANAGER** | Student Pathways Challenge

Communitechies/student-pathways-challenge-prototype

As Project Manager, I developed a project plan for the timely completion of a compelling Proof of Concept, which won 2<sup>nd</sup> place and a \$13,000 cash prize in a competition involving over 50 teams across Ontario.