

# Daniel Clark (MTA)

## Personal Ability

Full UK manual driving licence.  
Physically fit.  
Passionate and willing to learn.  
Able to do extra hours if needed.

## Technical Ability

### Languages

C#	3 years
T-SQL	3 years
Java	2 years
HTML	2 years
CSS	2 years
Assembly (ARM)	1 year

### Software Tools

Microsoft Visual Studio 2010 - 2015	3 years
SQL Management Studio	3 years
Business Intelligence Development Studio	3 years
SQL Server Reporting Services	3 years
3DS Max / Maya / Blender	2 years
Windows SharePoint Services	1 year
Business Intelligence and Reporting Tools	1 year
Eclipse / IntelliJ	1 year

### OS Knowledge

Windows - XP, Vista, 7, 8.1, 10  
Windows Server - 2008 r2, 2012  
Linux - Ubuntu, Debian, Raspbian

## Knowledge Of

Software Development  
Database Administration  
Data Modelling  
Report Development  
Website Design  
First Line Support  
Network Engineering  
3D Modelling / Game Design

## Personal Profile

I am a student at Leeds Beckett university, currently in the second year of a Computer Science (Meng). I am a fast learner with a great ability to grasp complex technological concepts easily and can quickly analyse problems and develop solutions as needed. I always try my best to get any task received done to its highest standards and I am prepared to undergo any training needed to improve myself, to become more beneficial to the company. I am certain that I could make a positive impact on any organisation if I were given the opportunity.

## Employment History

### December 2014 - June 2016

Software and Reports Developer (Formerly Apprentice) at Netpoint Solutions Ltd.  
Started the apprenticeship supporting staff members in First Line IT support and on-site hardware and network engineering roles. Duties included providing telephone and remote support, responding to and assigning helpdesk tickets, setting up and maintaining mobile devices, installing new CAD/CAM Design Workstations / Standard Thick Clients / Laptops / Printers, installing new Servers / Firewalls / Switches / Routers / UPS units, replacing hardware components, troubleshooting and fixing network issues and managing Active Directory. Continued to assist or cover staff throughout the apprenticeship and employment in periods of high demand.

Shadowed the software and report developer, later taking over this position fully after completing the apprenticeship. This involved creating bespoke software and reporting solutions for clients using Business Intelligence Development Studio (BIDS), Business Intelligence and Reporting Tools (BIRT), SQL Server Reporting Services (SSRS) and creating C# / LightSwitch applications.

Duties included working closely with a company's employees to create detailed specifications and requirements, attending planning and consultation meetings with management teams, creating and delivering bespoke software and reporting solutions, giving guidance training and support for newly implemented systems, updating and converting old reporting systems (Crystal Reports / EARL) and maintaining automated reporting solutions. Assisted with database administration tasks such as troubleshooting issues, performing upgrades, installing patches, managing backups and restoring data.

### April 2013 - April 2014

Self Employed in Landscape Gardening and Furniture Restoration. Worked on the renovation of a school playground within a small team. This included building a poly tunnel, pond, sandpit, mud bath, paths and climbing areas as well as helping with general gardening duties and grounds maintenance. Restored home furniture for clients and to sell online as well as undergoing other painting, decorating and gardening jobs.

### March 2012 - April 2013

eBay and Sales Administrator at 'The antique Mill' part of 'Pass It On'. Offered a part-time position after successfully finishing an 8-week work experience program at the 'Pass It On' charity shop. Helped to develop and launch a new antique and collectible store called 'The Antique Mill'. Worked with a small team to run the store including dealing with customers, making sales, arranging and displaying furniture and collectibles and opening and closing up shop. I was also solely responsible for running the store on weekends as well as supervising paid staff and volunteers.

Took charge of E-commerce, working with the online stores and the internet auction site eBay. Duties included researching and photographing the shops stock, updating databases and communicating with customers by email or phone before packaging and sending the items bought online. Dealt with the weekly banking and finance, which meant handling and counting large amounts of money, sorting and filing invoices and the use of Microsoft Office to fill in the company's cash transaction logs.

### November 2010 - December 2010

Charity fundraiser at REAL fundraising Ltd. Developed communications experience dealing with the public to get people to sign up to charitable organisations and was responsible for handling sensitive data.

## Education and Qualifications

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### Leeds Beckett University

#### Computer Science (Meng)

2016 - Present

##### Second Year

##### High 1<sup>st</sup> Class

- |   |            |
|---|------------|
| • Software Systems Development (Java)                       | High First |
| • Operating Systems in Practice (Linux/C)                   | High First |
| • Developing a Computer Scientist (Skills and Technologies) | High First |
| • Delivering a Computer Science Project (Virtual Reality)   | High First |
| • Network Applications (Networking)                         | First      |
| • Computer Science Projects (Project Management)            | First      |

##### First Year

##### High 1<sup>st</sup> Class

- |  |            |
|--|------------|
| • Fundamentals of Programming (Java)           | High First |
| • Fundamentals of Operating Systems (Linux)    | High First |
| • Computer Systems Architecture (ARM Assembly) | High First |
| • Object Oriented Programming (Java)           | First      |
| • Computer Communications (Networking)         | First      |
| • Fundamentals of Computer Science             | First      |

### QA College

#### City & Guilds Level 3 in ICT Systems and Principles

2016

- |  |             |
|--|-------------|
| • Creating an Object-Oriented Program using C# | Distinction |
| • Web Development                              | Distinction |
| • Develop Software using SQL                   | Distinction |

#### City & Guilds Level 3 Diploma in ICT Professional Competence

2016

- |                   |      |
|-------------------|------|
| • Various Modules | Pass |
|-------------------|------|

#### Microsoft Technology Associate (MTA)

2015

- |  |      |
|--|------|
| • Software Development Fundamentals (C#) | Pass |
|--|------|

#### BCS Level 2 ECDL Certificate in IT User Skills and Database (QFC)

2014

- |   |         |
|---|---------|
| • Presentation/Spreadsheet/Word Processing Software     | Level 2 |
| • Improving Productivity Using IT and Database Software | Level 2 |

### Kirklees Technical College

2007- 2008

One-year experience of the catering industry. Worked in teams in chef, waiter and bartender roles in a public open restaurant.

### Whitcliffe Mount Business and Enterprise College

2004 – 2007

#### GCSE

- 6 GCSE A – C passes including Maths and English.

## References

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Excellent references available on request.

## Contact Information

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