

DAJINDER SINGH

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SUMMARY

Experienced professional with proven 4 years of expertise in data and business analysis, pattern recognition, insight generation, reporting and data engineering in a challenging role focused on data requirement gathering, documentation, data quality, data validation, data pipeline management, and report development to drive project success and business growth.

EXPERIENCE

Business Technology Solutions Associate Consultant,

Dec 2024 – Jan 2025

ZS Associate Pvt Ltd. Gurugram, India:

- Led business analysis initiatives for major pharmaceutical client, including working on Palantir Foundry to create Contour Dashboards that ensure data availability and assess their impact on dashboards about Pricing data. Responsibilities also encompassed requirements gathering, root cause problem analysis, documentation (URS, FRS, UAT), testing, and project delivery, implementing Agile methodologies with JIRA to boost project efficiency by 40%.

Business Technology Solutions Associate,

July 2021 – Dec 2024

ZS Associate Pvt Ltd. Gurugram, India:

- Designed and optimized data pipelines for incentive compensation data using Informatica (IICS) and Snowflake data warehouse, with automated workflows via Autosys and shell scripts; this included design, root cause analysis, development, data quality checks and end-to-end testing of workflows to ensure accurate data flow at each layer, ultimately reducing process runtimes.
- Created all required documentation (URS, FRS, UAT) to support the migration of Workflows, Tables, Views, Shell Scripts across environments using Windchill, ensuring seamless transitions, data integrity, and thorough validation of each step in the pipeline.
- Developed and maintained data reports on Qlik Sense and Salesforce dashboards, working on documentation and client connects to ensure proper transitions and effective communication between business and technology teams, and conducting data quality analysis with SQL and Excel.

Business Analyst Intern,

Dec 2020 – Jun 2021

ZS Associate Pvt Ltd. Gurugram, India:

- Created and managed reports using Qlik Sense; delivered weekly development of business metrics, KPIs, visualization and operational reports to clients.
- Performed quality analysis of data with SQL and Excel.

EDUCATION

Masters in Applied Computing (MAC) – Co-op

Jan 2025 – Present

University: University of Windsor, Windsor, Ontario, Canada

The final semester of the program constitutes the 4 to 8 months of Co-op / Internship.

Bachelor of Technology – Information Technology

Aug 2017- July 2021

Institute: Bhagwan Parshuram Institute of Technology, Rohini Sec-17, New Delhi, India

University: Guru Gobind Singh Indraprastha University

CGPA: 8.7 out of 10

SKILLS

Data Analysis: Excel (Advanced), Palantir Foundry (Contour), Qlik Sense

Tools and Technologies: Palantir Foundry, IICS(Cloud), Qlik Sense, Salesforce, Streamlit, Autosys, Windchill

Database: Teradata, Snowflake, Oracle, MySQL

Programming: Python, Java, SQL, Shell Script

Project Management Tool: JIRA (agile methodology)

Generative AI Tools: ChatGPT, Claude, Copilot

ACHIEVEMENTS

- ZS Client Delight Annual Award – 2022.
- Research Paper published on 'Performance Comparison of Different Machine Learning Algorithms on Hindi News Classification' in International Conference on Innovative Computing and Communications (ICICC) [doi: http://dx.doi.org/10.1007/978-981-16-2597-8_27].