



4 Courses

**The Critical Role of IT  
Support Staff in Healthcare**

**Health Information  
Technology Fundamentals**

**Operations and Patient  
Safety for Healthcare IT  
Staff**

**Healthcare Data Security,  
Privacy, and Compliance**



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**DAKALO NDONDE**

has successfully completed the online, non-credit Specialization

## Healthcare IT Support

Through this 4-course specialization, we'll take you on a whirlwind tour of what it means to play a critical role in maintaining the ongoing operations of a hospital, health system, clinic or other healthcare setting. You'll be introduced to the basics of health IT fundamentals, the different technologies relevant to healthcare, and important aspects of data security, privacy and compliance. You'll have an opportunity to hear stories of inspiration from health IT staff who once were in your shoes. Go behind-the-scenes at a large hospital to learn about the many ways in which IT support staff play a role in helping patients, providers and the population. You'll even receive tips on job interviews and advice on how to succeed on this career path.

The online specialization named in this certificate may draw on material from courses taught on-campus, but the included courses are not equivalent to on-campus courses. Participation in this online specialization does not constitute enrollment at this university. This certificate does not confer a University grade, course credit or degree, and it does not verify the identity of the learner.

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