



# tempbuddy

A workforce management application

I work as the lead UX designer for the TempBuddy team at Bullhorn and manage the design system, mobile applications, desktop versions, and mobile optimized versions of the recruiter candidate and supplier portals.

The majority of my work has focused on a redesign of these current UIs as well as creating designs for new features. Below I will detail my work updating the Candidate Profile and Client Roster views.

The Client Roster is a recruiter tool to identify where jobs need to be filled for different clients and the Candidate Profile is the page a recruiter sees when overviewing a candidate.

## The Problem

The current versions of the TempBuddy client roster and candidate profile were not consistent across platforms, provided poor user experiences, and were most importantly, were not mobile optimized. Our customers needed to have the ability to access certain workflows on mobile in order to perform aspects of their jobs on the go.

I collaborated with the PM and developers to create a technically feasible, clean user experiences that worked well for both the desktop and mobile-friendly versions.

## Adapting to Customer Needs

The biggest issues on both the Client Roster and the Candidate Profile were disorganized information and confusing flows. I worked with the PM to identify the primary and secondary information for these pages, and what the most frequent actions were.

Additionally, partway through the epic our biggest customer asked for a new feature, the ability to list jobs by location. I reorganized our work to accommodate this and received glowing reviews from our customer upon approval.

## Client Roster Prototypes

After iterating through many designs and concepts I finalized a fully interactive prototype which was approved by customers and went on to the development stage.

Old Client Roster

New Desktop Client Roster

Mobile Responsive

## Candidate Profile Prototypes

I worked closely with developers to ensure all changes would be feasible given our tight timeline. I iterated on my designs and finalized them in a fully interactive prototype which has since moved into the development stage.

Old Candidate Profile Main View

New Candidate Profile Main View

Mobile Responsive

Old Candidate Profile Calendar Tab

New Candidate Profile Calendar Tab (Mobile Not Supported)

Mobile Responsive

Old Candidate Profile Compliance Tab

New Candidate Profile Compliance Tab

Mobile Responsive