

Roomie

Your new property management system

I created this online tenant portal system to fix the issues I often encountered with the property management website my building uses: excessive information, repeated pages, and inconsistent interfaces.

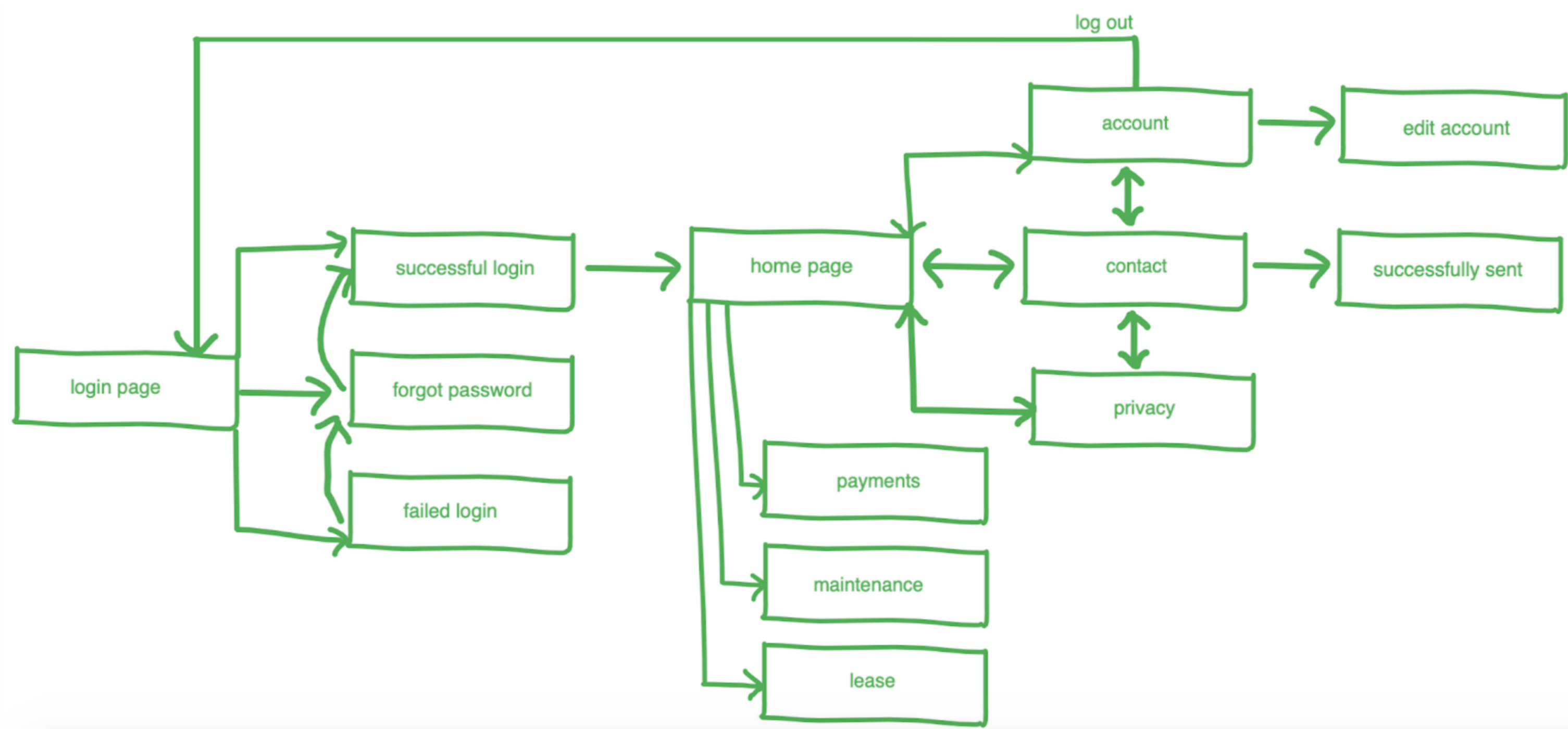


The Problem

The main painpoints of the current site were repeated information that cluttered the pages and inconsistent interfaces. The styling wasn't cohesive which furthered the hectic feel of the platform. I set out to design a website with the same capabilities but with improved workflows and updated aesthetics.

The Workflow

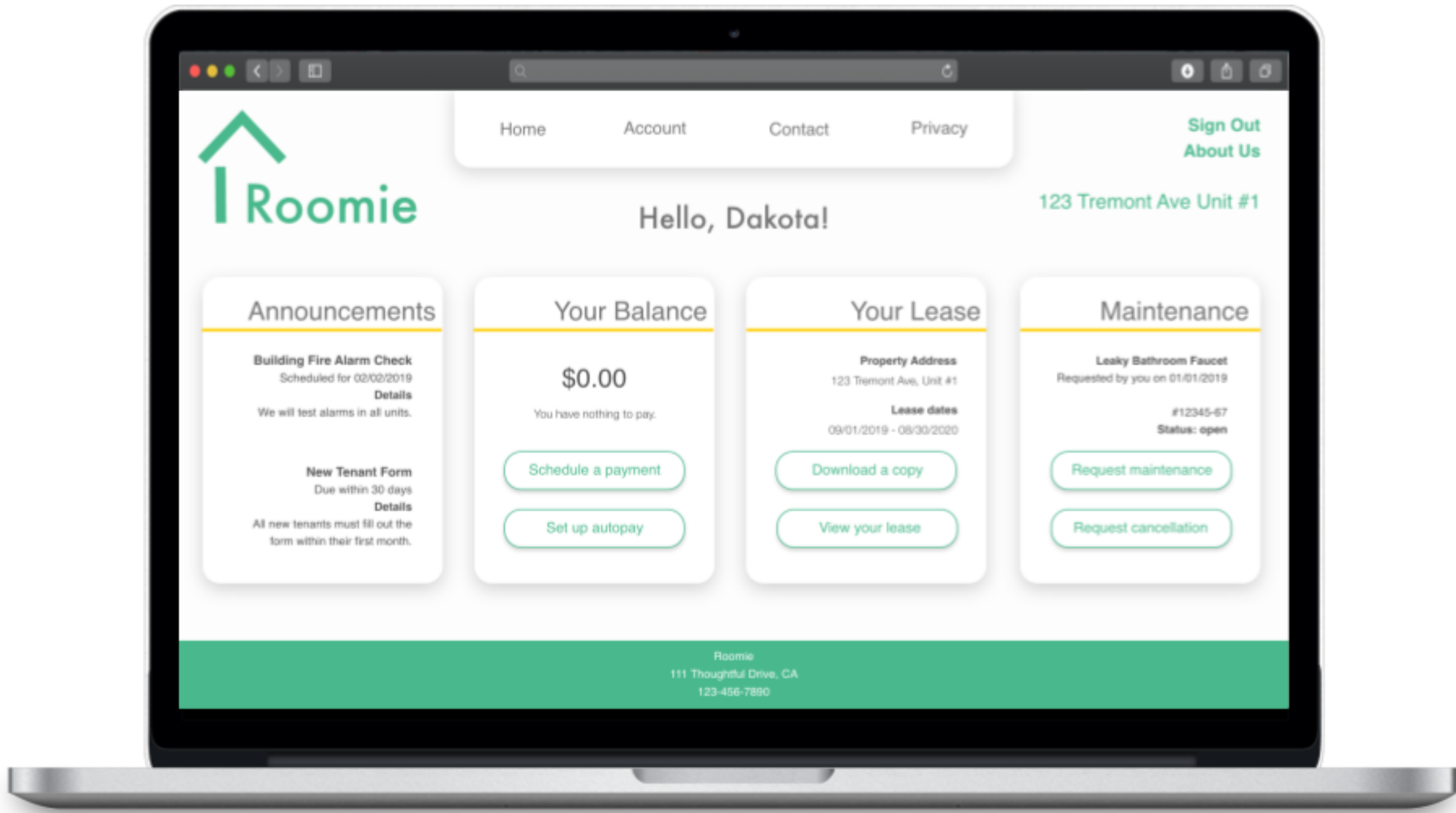
I began by creating an outline of the workflow for the different interactions available on the site. After I identified the different interfaces I would need to consider and how they worked together, I started to build the designs.



Tenant Portal

I chose the four most important things you need to know about your apartment to display as items on the home page: building announcements, payment balance, apartment lease, and maintenance requests.

I wanted to eliminate repetition of information over pages so I focused everything on the home screen. Information that is less-frequently accessed can be found in the menu.



Secondary Screens

The account information page offers the user the ability to view and update their contact information, change their password, and manage notification settings.

I made the decision to keep these three sections on a secondary page because they are frequented less than other information on the home screen.

The contact screen offers a standard message view with the phone number listed for urgent needs.

