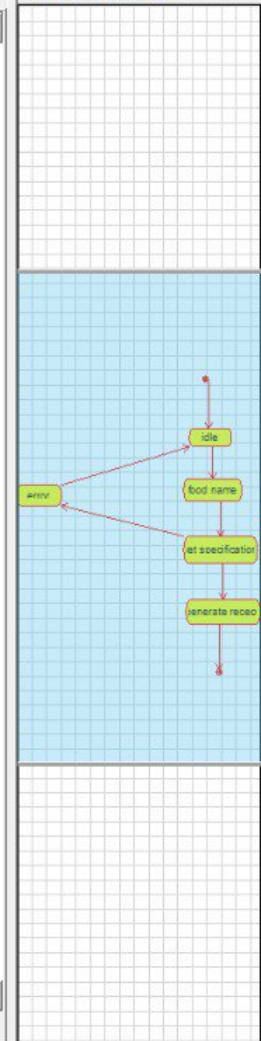
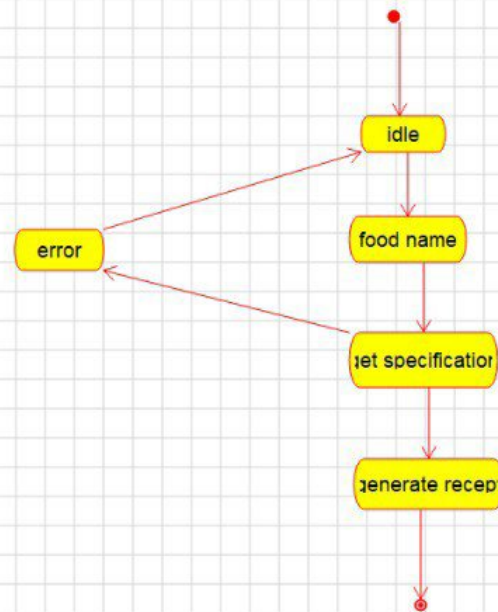
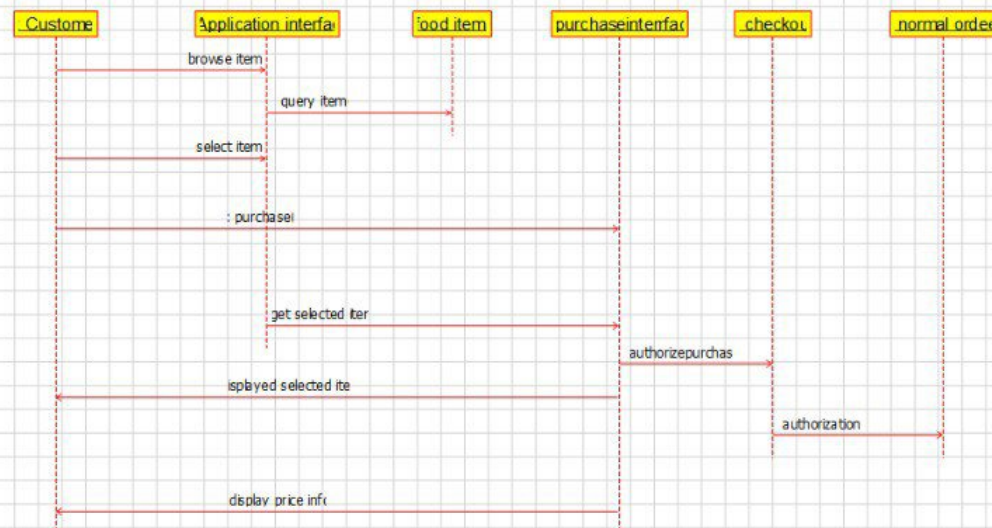


- state diagram
 - Telephone agent
 - get id()
 - get name()
 - ID : int
 - name : string
 - set id()
 - set name()

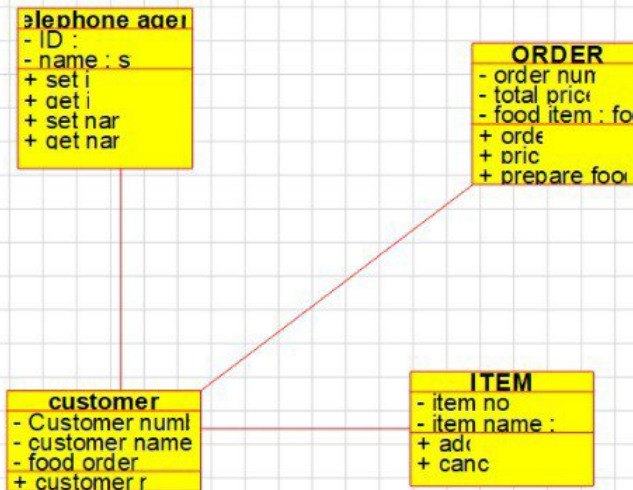
STATE DIAGRAM



SEQUENCE DIAGRAM



CLASS DIAGRAM



USE CASE DIAGRAM

