**Khana**

**Business Information:**

**Khana** is a online food ordering and delivery platform that allows you to order food from your favourite restaurants near your location. **Khana** has its own team of delivery professionals who pickup orders from restaurants and deliver it at the customer's doorstep.

**Business Objectives:**

Following are the business objectives of the food ordering app:

* Effortless any type of food ordering
* Search and order the food from any restaurants
* User friendly
* Both Customer and Merchant satisfaction

**Functional Requirements:**

**Common:**

|  |  |
| --- | --- |
| **Req. Id** | **Description** |
| FR 1 | The application should perform user sign-up and authentication. |
| FR 1.1 | Existing users should be able to enter their user credentials and log in to the application. |
| FR 1.2 | New users should be enrolled to the application by obtaining their credentials. |

**Admin:**

|  |  |
| --- | --- |
| **Req. Id** | **Description** |
| FR 2 | The application should facilitate read/write access options to users and merchants |
| FR 2.1 | The Admin ought to have the option to bulk upload user and merchants accounts. |
| FR 2.2 | The Admin ought to have the option to edit/delete users and merchants accounts. |
| FR 3 | The Admin should have a dashboard for offers. |
| FR 3.1 | The Admin ought to have the option to acquire and send offer citations from/to the merchants. |
| FR 3.2 | The Admin ought to have the option to acknowledge or dismiss the offer proposition from merchant. |
| FR 3.3 | The Admin ought to have the option to make new offers barring merchant interest. |
| FR 3.4 | Every one of the offers ought to be configurable for a target group and timeframe. |
| FR 4 | The admin dashboard should display consolidated user, merchant, and ordering details. |

**Merchant:**

|  |  |
| --- | --- |
| FR 5 | The merchant should be able to create/edit his profile |
| FR 5.1 | The merchant ought to have the option to alter his/her profile details like contact details. |
| FR 5.2 | The merchant ought to have the option to add, edit and delete establishments. |
| FR 6 | The merchant ought to have a dashboard for offers. |
| FR 6.1 | The merchant ought to have the option to propose offers to the admin. |
| FR 7 | The merchant ought to have a dashboard for customer orders. |
| FR 7.1 | A dashboard showing past and upcoming food order datails of customers ought to be accessible. |
| FR 7.2 | Merchant can see that order is cancelled by customer or not. |
| FR 8 | Merchant should have dilivery boy details |
| FR 9 | Merchant should be able to track the dilivery boy location |
| FR 10 | Merchant can give the ratings to the delivery boy. |

User:

|  |  |
| --- | --- |
| **Req. Id** | **Description** |
| FR 11 | The user dashboard should have past and upcoming order detail. |
| FR 11.1 | User can see the all orders |
| FR 12 | The application should provide the facility for users to search for food as well as restaurants. |
| FR 12.1 | User can search for different dishes, restaurants and select the food according to restaurants |
| FR 13.2 | Display the page with all food details and restaurant. |
| FR 14.3 | The list should be applicable for filtering based on food and price. |
| FR 15.4 | The sorting feature should also be available for all the displayed details as in FR 9.2 |
| FR 13 | User can select the food |
| FR 13.1 | User can select the food and also quantity |
| FR 14 | List of selected food page will be display |
| FR 14.1 | List will display with the delete and add dishes quantity |
| FR 14.2 | After food details confirmation pop up will come |
| FR 15 | Payment Method |
| FR 15.1 | User should select payment type |
| FR 15.2 | Fill all payment details |
| FR 15.3 | Display confirmation order confirmation message |
| FR 16 | User can Track order , Cancel the order, take help regarding order |
| FR 17 | User can edit their profile information |
| FR 18 | User should be able to for track the dilivery boy and also able to contact |
| FR 19 | User can give the ratings to the restaurant and dilivery boy |

**Dilivery Boy:**

|  |  |
| --- | --- |
| **Req. Id** | **Description** |
| FR 20 | Dilivery Boy can create his profile ,Edit profile. |
| FR 21 | Dilivery boy should have information about merchant and customer |
| FR 22 | Dilivery boy can accept the food delivery request |
| FR 23 | He should give the ratings to the merchant and customer |