

Assignment 1: IT PM – ITE2612

HSolutions is a product-based software company, and it has the flagship main product called MediSW which focuses on the health sector. When there is a new client, HSolutions team analyses the client's business requirement as the first step. Then they identify the specific customizations (new requirements) to be implemented on the existing MediSW product for the particular client. Sometimes, there can be major requirements as new integrations to be implemented to MediSW for such a new client. In such a situation, HSolutions team carries out the estimations for the new requirements. Then a dedicated team is assigned for the particular client project with a project manager. The project team consists of software engineers, QA engineers, business analysts, support engineers, and leads. Sometimes user interface experts (UI/ UX) are assigned on a part-time basis according to the requirement. The project manager needs to handle the implementation and delivery as a new project. The project team can deliver the customization based on the priority of the client's requirements.

Assume that there is a new client from the United Kingdom, and the client wants to replace the existing system with MediSW with some customizations. You have been assigned as the project manager to handle this as a scrum project.

- I. Briefly explain what you would need from the client to handle this using scrum. *[25 Marks]*
- II. Briefly explain how the scrum process will be handled to the client. *[25 Marks]*
- III. Briefly explain the limitations and boundaries of this approach to the client and set their expectation. *[25 Marks]*
- IV. What would you require from HSolutions to handle this as a scrum project? *[25 Marks]*

Notes:

- Report chapter numbering should be in synchronization with above question numbers.
- The assignment size should be 1000 - 1500 words.
- References should be cited correctly