

This is a test instance of Bugzilla and not to be used for any production purposes. The database was last refreshed on **September 21, 2023**. Email has been disabled for this system. If you need to create a new account, access your old account by having your password reset, email bmo-mods@mozilla.org or ask an admin for help on Slack in the [#bmo](#) channel.

Open Bug 1833304 Opened 2 years ago Updated 2 years ago

Delete a history item from urlbar completion sometimes doesn't work

▼ Categories

Product: Firefox ▼

Component: Address Bar ▼

Version: Firefox 115

Type: □ defect

Priority: *Not set* Severity: --

▼ Tracking

Status: UNCONFIRMED

► **People** (Reporter: lilydjwg, Unassigned, NeedInfo)

► **Details**

▼ Attachments

 [undeletable-entry.png](#)

[Details](#)

2 years ago [lilydjwg](#)
(deleted), image/png

Bottom ↓

Tags ▼

Timeline ▼



lilydjwg

Reporter

Description • 2 years ago



User Agent: Mozilla/5.0 (X11; Linux x86_64; rv:109.0) Gecko/20100101 Firefox/115.0

Steps to reproduce:

- type in urlbar to search history
- see some old history entry and try to delete by selecting and Shift-Del, or click the right button and select delete

Actual results:

Nothing.

Expected results:

The selected history entry should be deleted.

This happens only recently (within one or two months) and only for a few entries, and it has ever happened to top results (within the first three results).

Nothing is logged to browser console. I don't know to dig further.



BugBot [:suhaib / :marco/ :calixte]

Comment 1 • 2 years ago



The [Bugbug](#) bot thinks this bug should belong to the 'Firefox::Address Bar' component, and is moving the bug to that component. Please correct in case you think the bot is wrong.



Marco Bonardo [:mak]

Comment 2 • 2 years ago



(In reply to lilydjwg from [comment #0](#))

- type in urlbar to search history
- see some old history entry and try to delete by selecting and Shift-Del, or click the right button and select delete

Could you please post a screenshot of an entry that you cannot remove? Feel free to hide most details to preserve privacy, I would just like to understand which kind of result it is.

If you could also share the url itself for that result, maybe it's an encoding issue?

Any details that you feel safe to share with us would be useful, otherwise it will be complicate to understand why those entries differ.

Have you tried searching for that result in bookmarks, by chance? Maybe it's not marked as such due to a bug.

Flags: needinfo?(lilydjwg)



lilydjwg

Reporter

Comment 3 • 2 years ago



Attached image [undeletable-entry.png](#) (deleted) — [Details](#)

Here's it. This is only the most recent one that I can't delete (I don't remember earlier ones).

I noticed there are another 192.168.58.1 near the bottom and tried to delete that one, and it succeeded. I then narrowed down all "memory 192.168.58.1" history and tried to delete all of them, all but the highlighted one in the screenshot was successfully deleted.

Search shows that it's not in the bookmarks.

This URL isn't special at all. It's just a Grafana dashboard URL and I've deleted a lot of them.

I also remember a duplicate URL to a local Python documentation page can't get deleted. (I've got a few duplicate entries and try to delete one of them when I see them, sometimes the other one can be deleted IIRC. But there is no duplication in the screenshot.)

Flags: needinfo?(lilydjwg)



lilydjwg

Reporter

Comment 4 • 2 years ago



I'm using Firefox Sync btw, but there is no open tab with the URL (for days, as I'm replacing this host with a new one).



Rares Doghi, Desktop QA

Comment 5 • 2 years ago



Im not exactly sure how to Test this issue, I tried to reproduce it with a fresh profile and I couldnt find any issues deleting anything from the suggestions dropdown with Shift+Delete, however when I sign in on a 2nd device and sync all my History on both devices, sometimes Shift+Delete just doesnt work on some Suggested links.

Sign in on two separate devices with an FXA Account.

Reach the same website on both devices and sync history on both devices.

Type part of the website in the url and try to delete everything from the dropdown with Shift+Delete.

Sometimes one of the suggestion items cannot be deleted.

@lilydjwg does it still happen if you Sign out and then try to delete those entries ?

Flags: needinfo?(lilydjwg)



lilydjwg Reporter
Comment 6 • 2 years ago



I can't test now because I have deleted the history in Ctrl-Shift-O panel, and don't remember another one currently. I'll test as soon as I encounter another one. (I have deleted several of them in that panel to clean up completion results when I find it works.)

I do have multiple devices syncing history. What's more, many (but not all) such undeletable entries appeared after I did this:

- copy the firefox profile from one machine (A) to another machine (B)
- start firefox on B and logout, and then login (to create a separate sync session)
- start firefox on A and it was logged out too. Re-login.



lilydjwg Reporter
Comment 7 • 2 years ago



I find two undeletable history entries. I logged out and tried to delete one of them, and it succeeded. Then I re-logged in and tried to delete the other one, it succeeded too.

Flags: needinfo?(lilydjwg)



lilydjwg Reporter
Comment 8 • 2 years ago



I still have some other undeletable entries that remains undeletable after re-login.



BugBot [:suhaib / :marco/ :calixte]
Comment 9 • 2 years ago



The severity field is not set for this bug.
:adw, could you have a look please?

For more information, please visit [BugBot documentation](#).

Flags: needinfo?(adw)

You need to [log in](#) before you can comment on or make changes to this bug.

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