
Dalany Boulommavong

Entry Level IT Support

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Professional Experience

IT Support Intern

July 2024 – Present

VERTIMOVE Ascenseurs, Tetouan, Morocco

- Provided support for the management system, ensuring optimal performance and assisting with system-related issues.
- Monitored and maintained the networking infrastructure, addressing connectivity problems, managing subnets, and ensuring efficient data flow across the network.
- Designed and implemented subnetting strategies to optimize network performance and ensure efficient IP address allocation, facilitating seamless communication between devices.
- Conducted regular network assessments and troubleshooting to optimize performance and minimize downtime.

Software Engineer Intern

June 2023 – September 2023

Lao Brewery Company, Vientiane, Laos

- Developed and maintained web applications using the MERN stack (MongoDB, Express.js, React, Node.js), enhancing user experience and system performance.
- Collaborated with cross-functional teams to design and implement RESTful APIs, improving data accessibility and integration between frontend and backend systems.
- Utilized version control systems (Git) for effective collaboration and code management, ensuring smooth development workflows.
- Participated in code reviews and debugging sessions, contributing to code quality and identifying areas for improvement.

Education

BSc in Informatics, Major in Computer Science *Eszterházy Károly Catholic University, Eger, Hungary*

Expected Graduation: June, 2025

Relevant Coursework: Data Structures and Algorithms, Operating Systems, Database Systems, Networking and Protocols, Artificial Intelligence

Minor: Networking Systems

Skills

- TCP/IP Protocol Suite
- Routing and Switching
- Packet Analysis Tools (Wireshark, tcpdump)
- DHCP and DNS Management
- Network Security (Firewall configuration, VPNs, wireless security, encryption)

Languages

- **English:** Fluent
- **Lao:** Native
- **Thai:** Native

Awards

- **Scholarship Recipient**, Stipendium Hungaricum Scholarship, 2022
Awarded a scholarship to study Computer Science in Hungary, got selected among 300 candidates in Laos.