



DALE DUIVESTeyn

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MY PROFILE

Github: <https://github.com/DaleDuiv>

Linkedin: <https://www.linkedin.com/in/dale-duivesteyn/>

Portfolio: <https://daleduivesteynportfolio.herokuapp.com/>

PROFESSIONAL SUMMARY

Full-stack Web Developer with a passion for creating innovative and user-friendly web applications. Equipped with a strong technical programming background in **Excel, JavaScript, SQL Databases, Tableau, and Big Data**. Demonstrated expertise in developing backend databases, utilizing **MySQL, Node.js, and Insomnia**. **Skilled in HTML, CSS, and JavaScript for front-end development.**

With over 5 of experience in the financial industry, including roles as a Home Loan Relationship Specialist, Personal Loan Delivery Officer, and Member Service Consultant, I have honed my interpersonal and communication skills, providing exceptional customer experiences. I am a tech-savvy individual who adapts quickly to changing environments, delivering outcomes through collaborative teamwork.

Accomplishments and recognitions:

Successfully enhanced the member experience with People's Choice by reviewing and improving residential and investment lending processes.

Consistently achieved goals and targets as part of a team, working towards the best member value experience.

Received recognition for taking on higher duties in the absence of a Branch manager, ensuring smooth branch operations.

Education and Training:

Full Stack Web Development Bootcamp Certificate - Web Development, Adelaide University, Adelaide, SA (February 2023)
Completed a 24-week intensive program focused on technical programming skills, including Excel, VBA, Python, R, JavaScript, SQL Databases, Tableau, Big Data, and Machine Learning.

With a commitment to continuous learning and a passion for web development, I am eager to leverage my skills and experience to contribute to a dynamic web development team. References available upon request.

For more information and access to additional projects, please visit my GitHub repository at <https://github.com/DaleDuiv>.

SKILLS

- Loan product sales
- Math competency
- Application debugging
- Application verification
- Written communication
- Application design
- User support
- Interface design

PROJECTS

Employee Tracker:

Github: <https://github.com/DaleDuiv/Employee-Tracker>

Responsibilities: Creating a backend database using MySQL to Add, Update and View employees using the command line.

Technology: MySQL, Node.js, Insomnia

MyPortfolio

Github: <https://github.com/DaleDuiv/MyPortfolio>

Deployed Website: <https://daleduivesteynportfolio.herokuapp.com/>

Responsibilities: Created using REACT and NodeJS. Other responsibilities include: HTML, CSS, JavaScript

Please find some of my many other Git Repositories @ <https://github.com/DaleDuiv>

EXPERIENCE

Home Loan Relationship Specialist

February 2021 - Current

People's Choice | Adelaide, SA

- Reduced times of a process by 50% by assisting in creating an excel sheet (and the use of SQL Data) that automatically calculates members repayments based on different products (as opposed to the previous method of manually calculating each rate)
- Review of up to 20 loans per day of our members.
- Working with Home Borrowing members with People's Choice
- Collaborate with Key Stakeholders through multiple channels (Branch, National Contact Center, Home Loan Advisors/Specialists, One to One and Broker teams) to better the members experience with People's Choice as well as Retain members -
- A Senior member in a team of 10 to achieve the same goal - Developing rapport with our members to give them the best member value experience
- Reporting on the progress of new processes introduced to the team (ie: Docusign)

PERSONAL LOAN DELIVERY OFFICER

August 2020 - February 2021

People's Choice | Adelaide, SA

- Processing 2-5 Personal loans per day through to funding
- Working with our online, inbound and now Virtual channels to provide outcomes and funding of People's Choice
- Personal Lending and Credit Card needs - Working in a team to achieve the same goal - Developing rapport with our members to give them the best member value experience

MEMBER SERVICE CONSULTANT

October 2018 - January 2020

People's Choice | Adelaide, SA

- Assist members at the front end face-to-face, in a goal to give them real time solutions
- Higher duty responsibilities while in this role
- Managing the branch operating smoothly when a Branch manager wasn't present.

- Reaching over 100% of my KPI Sales Targets while in Branch.

EDUCATION

High School December 2012
Reynella East College, Adelaide, SA

Full Stack Web Development Bootcamp Certificate - Web Development February 2023
Adelaide University, Adelaide Uni, SA
A 24-week intensive program focused on gaining technical programming skills in Excel, VBA, Python, R, JavaScript, SQL Databases, Tableau, Big Data, and Machine Learning.

REFERENCES

Referee's On Formal Applications

INTERESTS

Study , The University of Adelaide Coding Bootcamp August 2022 – February 2023 Full-Stack, job-ready Web Development Activities My Passions include: - Sports of next to any kind (AFL firstly!) watching, supporting. I play social Tennis, Cricket, Football and occasionally try to fit in a game of golf.