

DALE HAYNIE

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Houston, Texas

PROFESSIONAL SUMMARY

I'm Dale Haynie II, equipped with a decade of customer service experience and a knack for technical troubleshooting I'm ready to launch my journey into the Tech Industry. From maintaining swimming pool operations to repairing office systems equipment, I've honed hands-on skills and adaptability. Recently certified in Full Stack Web Development, I'm eager to apply my expertise and break into the Tech Industry. Let's connect and explore opportunities to collaborate—I'm ready to make a meaningful impact!

SKILLS

- Technical Support
- Application Design
- React
- Responsive Design
- GitHub Workflow
- Troubleshooting
- Front-End Development
- MERN Stack
- Version Control

EXPERIENCE

Web Developer, Freelancer, Jan 2024 - Current, Houston, Texas

- Manage GoDaddy Hosting
- Attracted users to websites with professional, user-friendly designs and clean code for high-performance operation.
- Detected problems provided by client's feedback and implemented solutions.

Student Web Developer, University of Texas Bootcamps, Jul 2023 - Jan 2024

- Verified functioning of pages and applications by testing features after uploads.
- Engaged with personnel to turn mock-ups, wireframes and conceptual drawings into functional web pages.
- Conferred with management to prioritize needs, resolve conflicts and develop project criteria.
- Produced high-quality, clean code for client projects.

Bartender, Otg Management, Aug 2021 - Dec 2023, Houston, Texas

- Engaged guests with warm conversation, building bar loyalty and encouraging repeat business.
- Operated POS systems, entered orders, accepted payments, made change, and conducted credit card transactions.
- Balanced efficiency with exceptional service to manage guests in high-volume environment.

Director of Food and Beverage, Walden on Lake Houston Golf Club,
Sep 2018 - Apr 2020, Humble, Texas

- Established quality standards for food preparation, presentation and service.
- Maintained high customer satisfaction with good conflict resolution skills and adequate employee coverage for expected demands.
- Improved team knowledge and abilities by training each in proper procedures and standards.

Copier Service Technician, Konica Minolta Business Solutions, Aug
2014 - Jan 2018, Houston, Texas

- Conversed with customers to determine details of equipment problems.
- Reassembled machines after making repairs or replacing parts.
- Restored optimal performance levels by calibrating machinery to match specifications.
- Advised customers about proper operation and maintenance for each piece of equipment.
- Kept work and common areas neat and organized to maximize productivity, alleviate potential accidents and promote professional workspace.
- Delivered exceptional customer service to bolster strong relationships and build positive experiences.

EDUCATION

Certification: web development

University of Texas at Austin, Austin, Texas, Jan 2024

Full coverage course in Web Development including HTML, CSS, JavaScript, Node.js, express, SQL, nosql, React, MongoDB, etc.

LINKS

LinkedIn:

<https://www.linkedin.com/in/dale-haynie-3b66142a7/>

GitHub:

<https://github.com/Daleray1231>