

business\_life

Multiple selections

change\_in\_operational\_cost

All

bussiness\_sustainance\_on\_lockdown

All

operational

All

work\_attendance\_affected

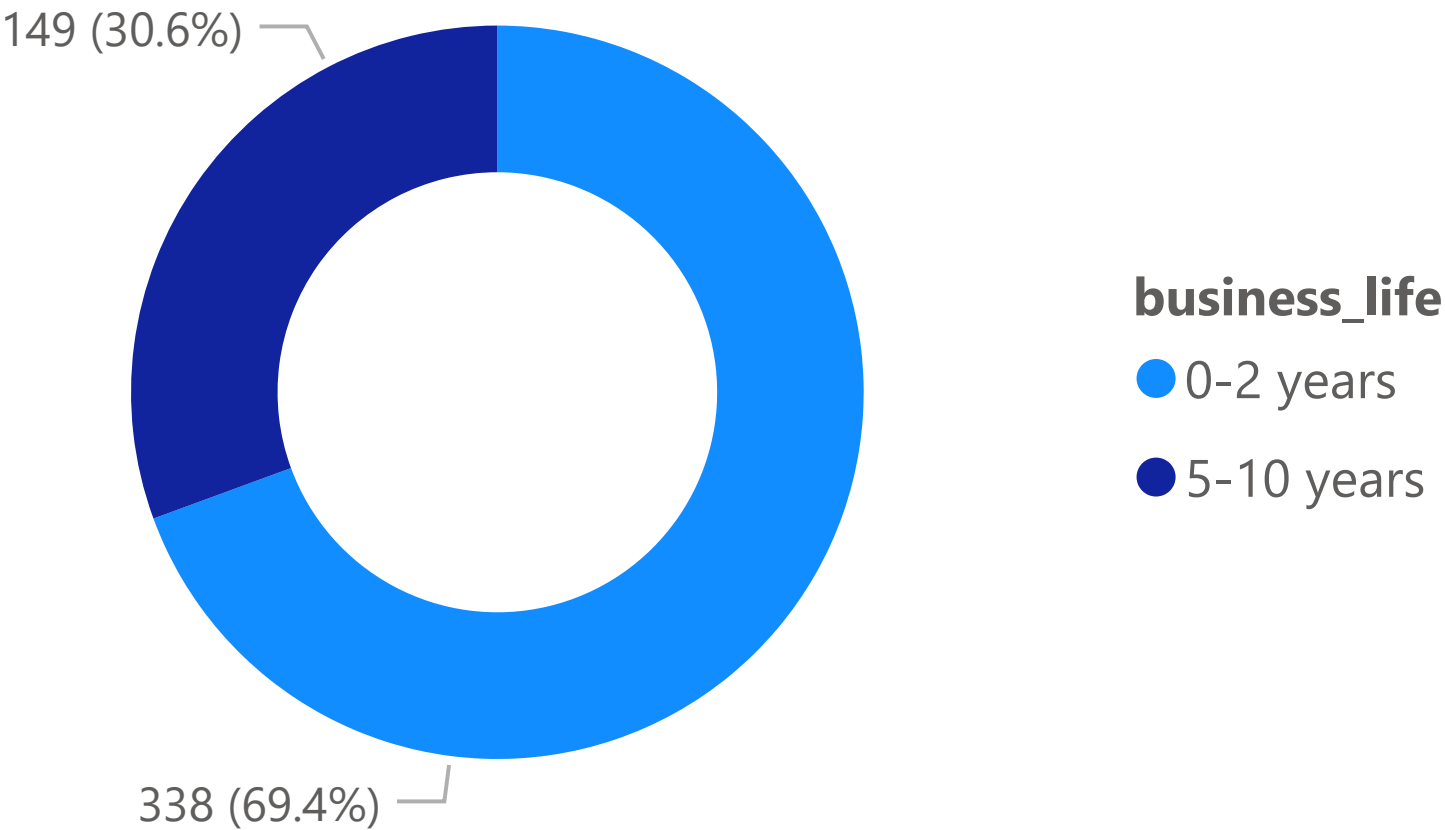
☐ False

☐ True

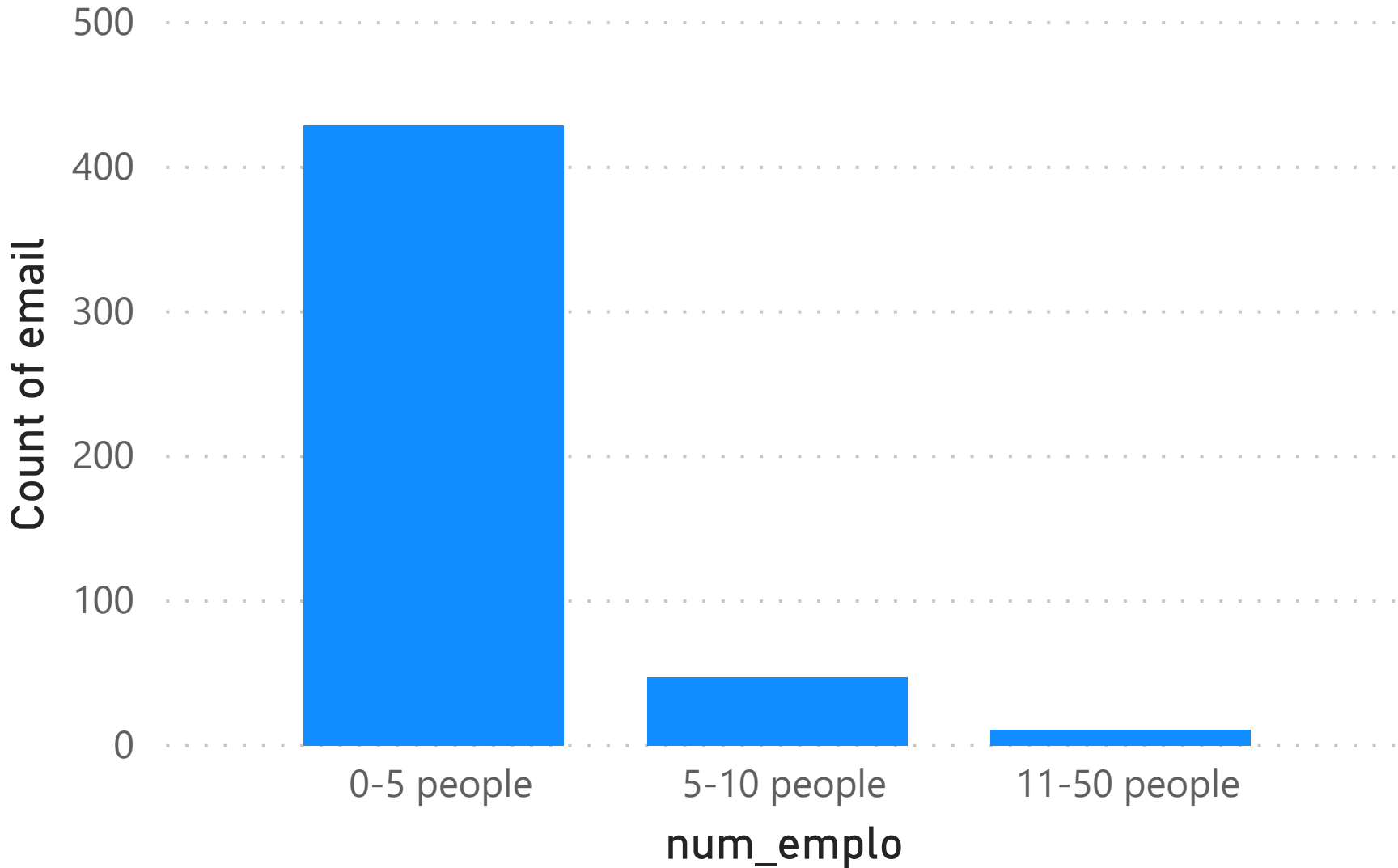
487

Count of email

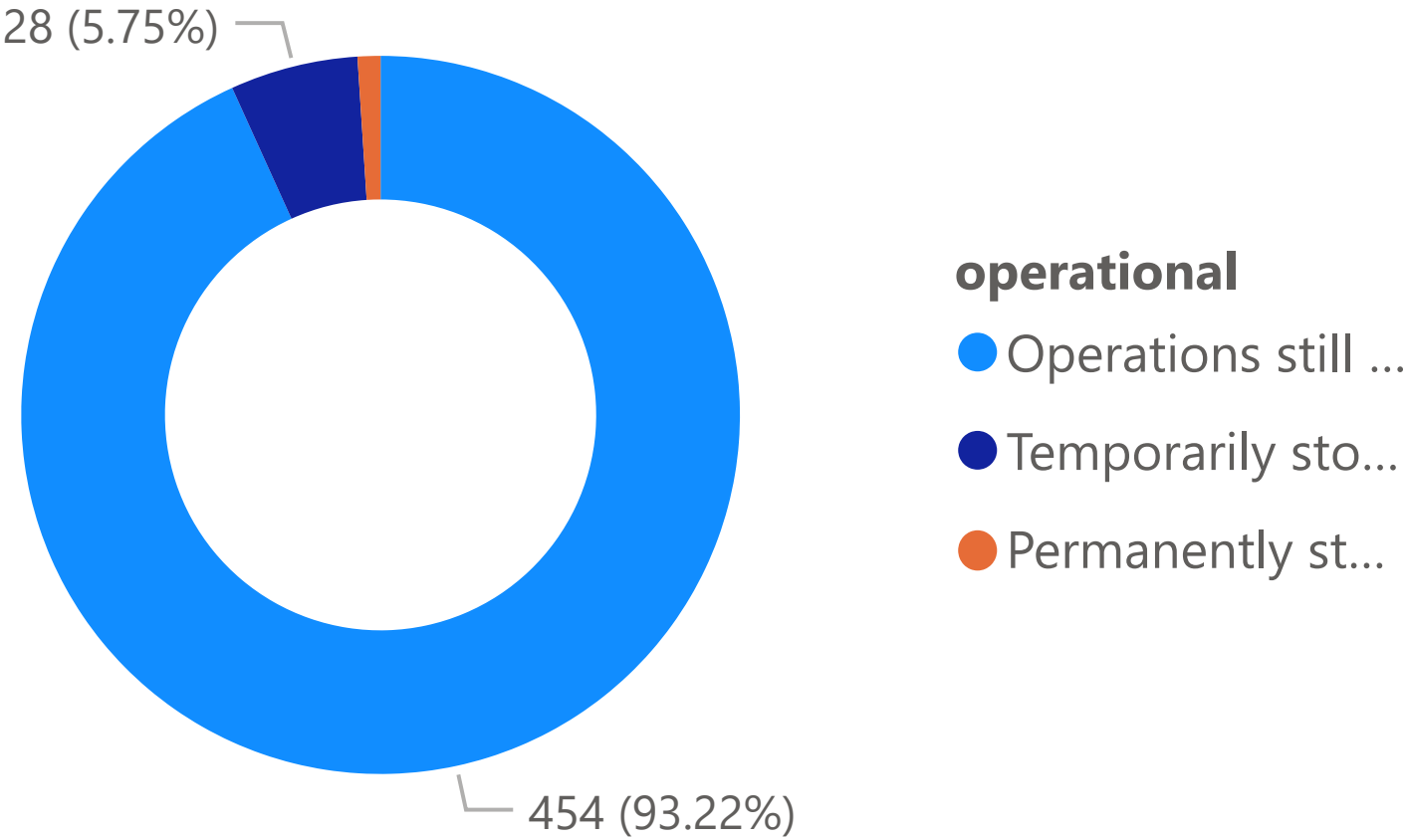
Count of email by business\_life



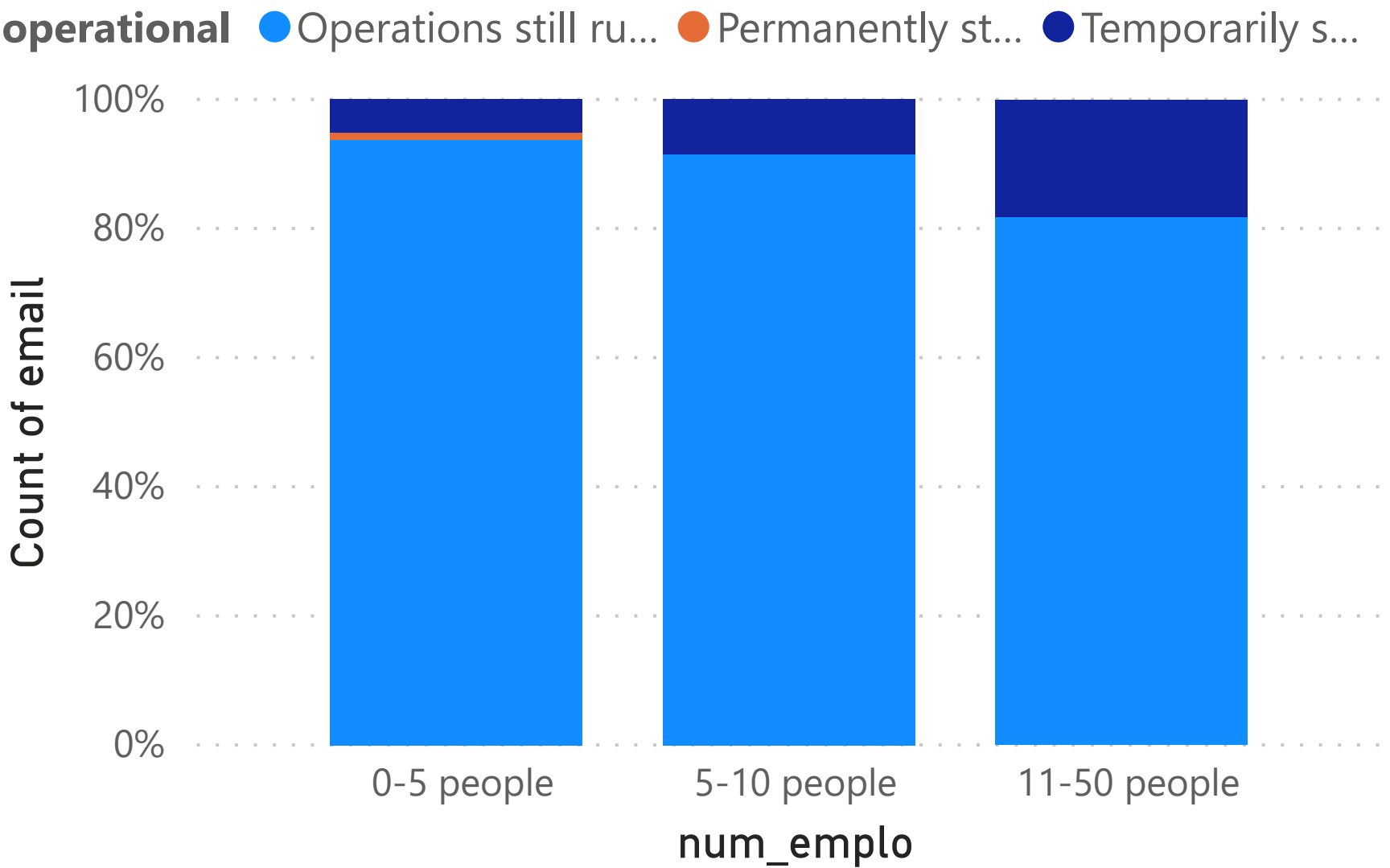
Count of email by num\_emplo



Count of email by operational



Count of email by num\_emplo and operational



staff\_layoff

All

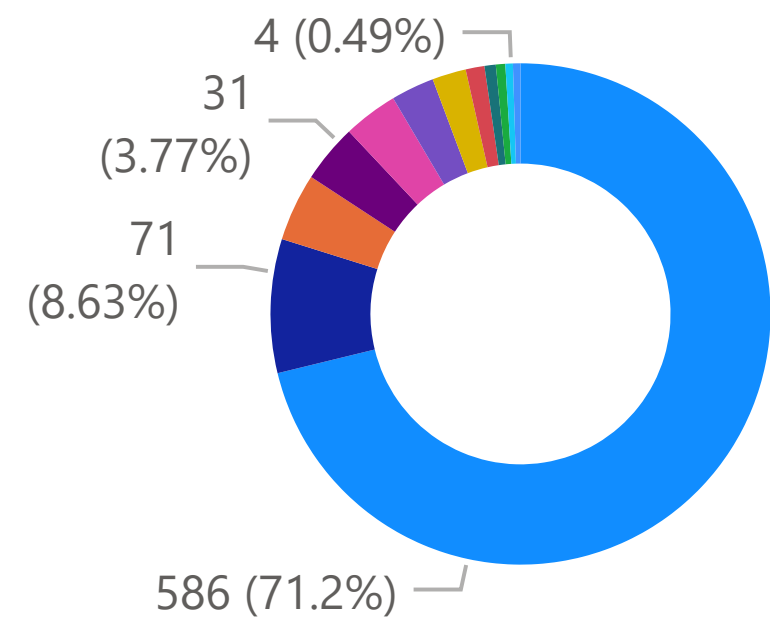
Count of email by new\_support

new\_support

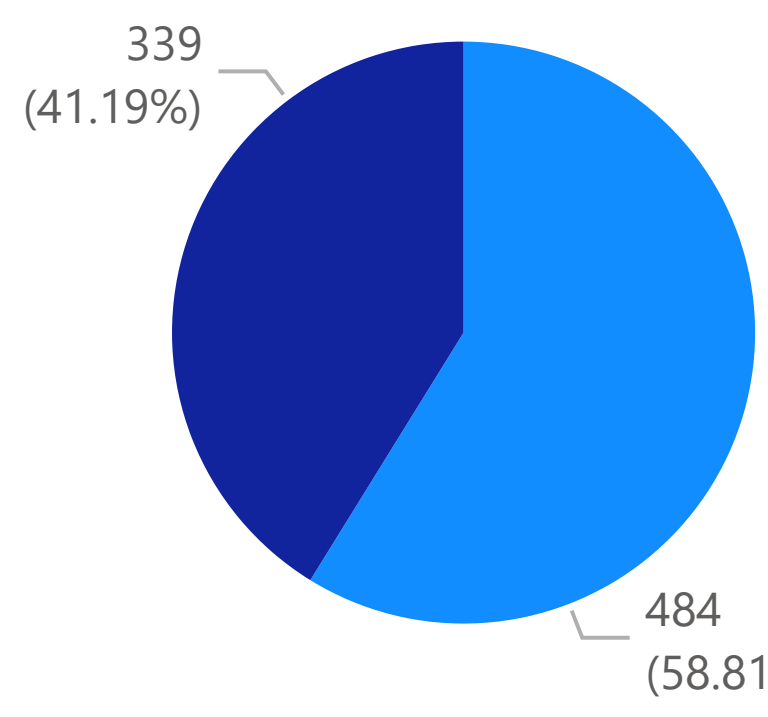
- nothing
- add rev strea...
- rent reductio...
- others
- bank loans

operational

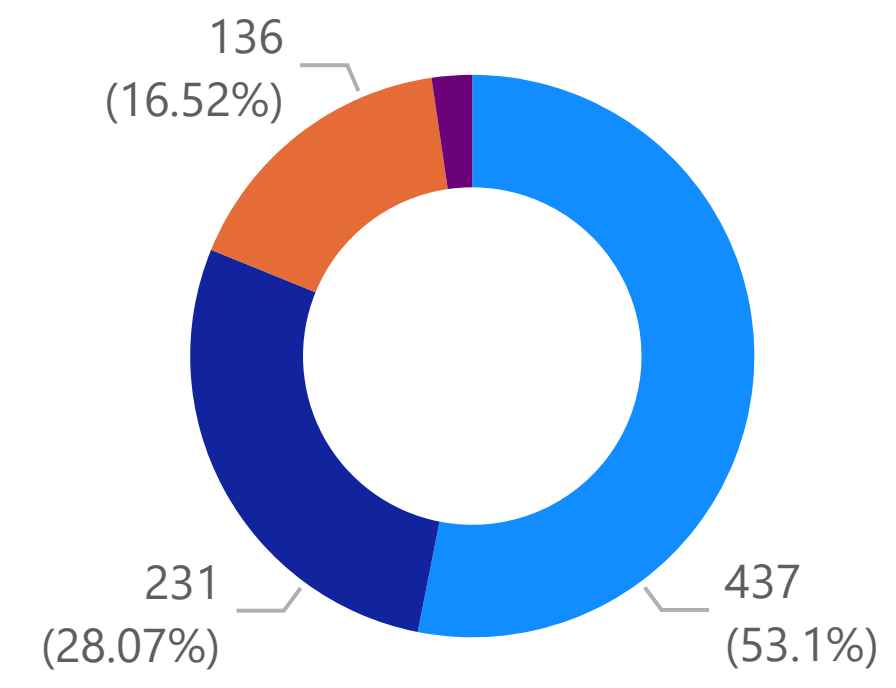
All



Count of email by digital\_use\_b4\_covid



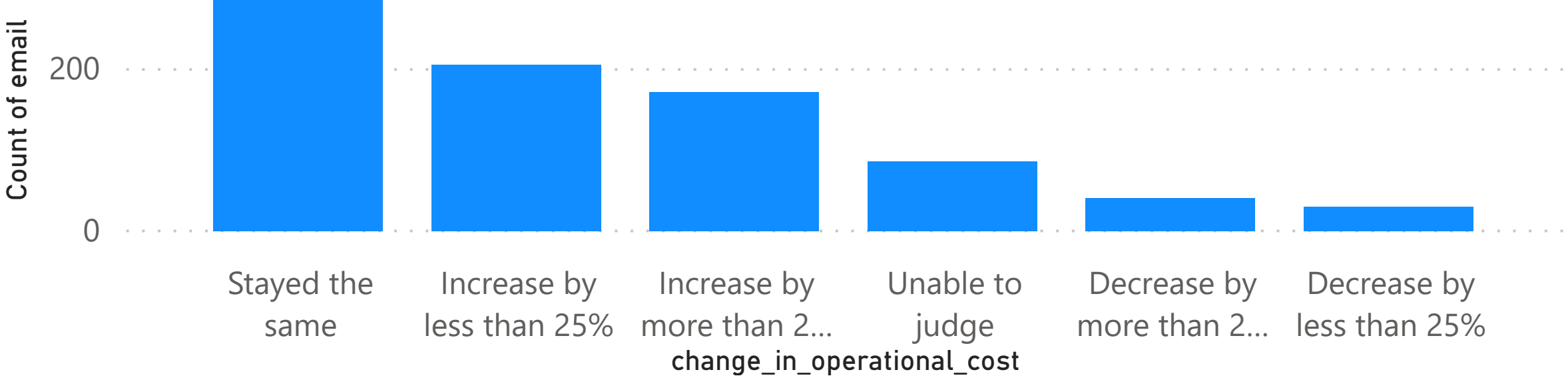
Count of email by using\_digital\_platforms\_now



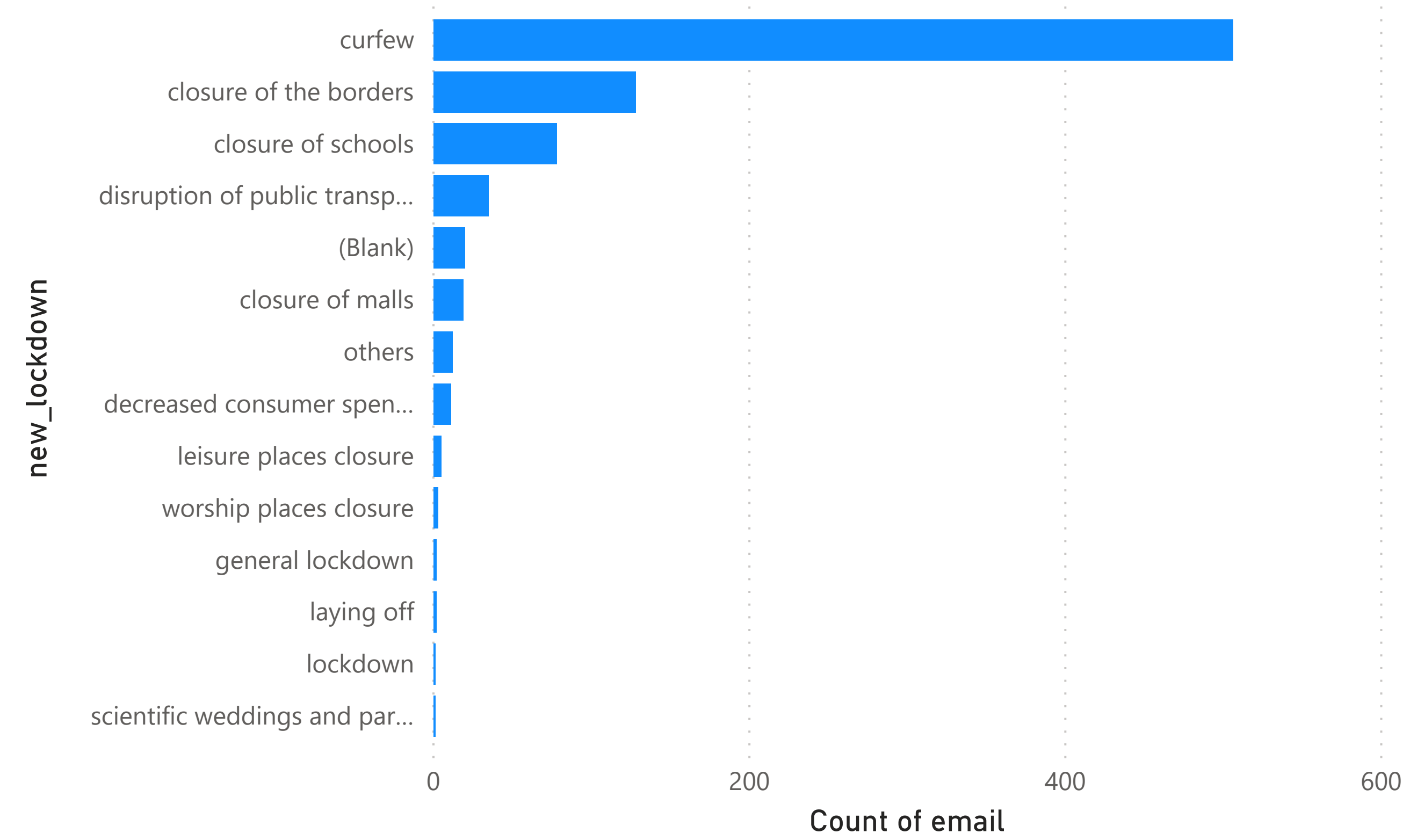
using\_digital\_p...

- No
- Yes (same as ...)
- Yes (more th...
- Yes

Count of email by change\_in\_operational\_cost



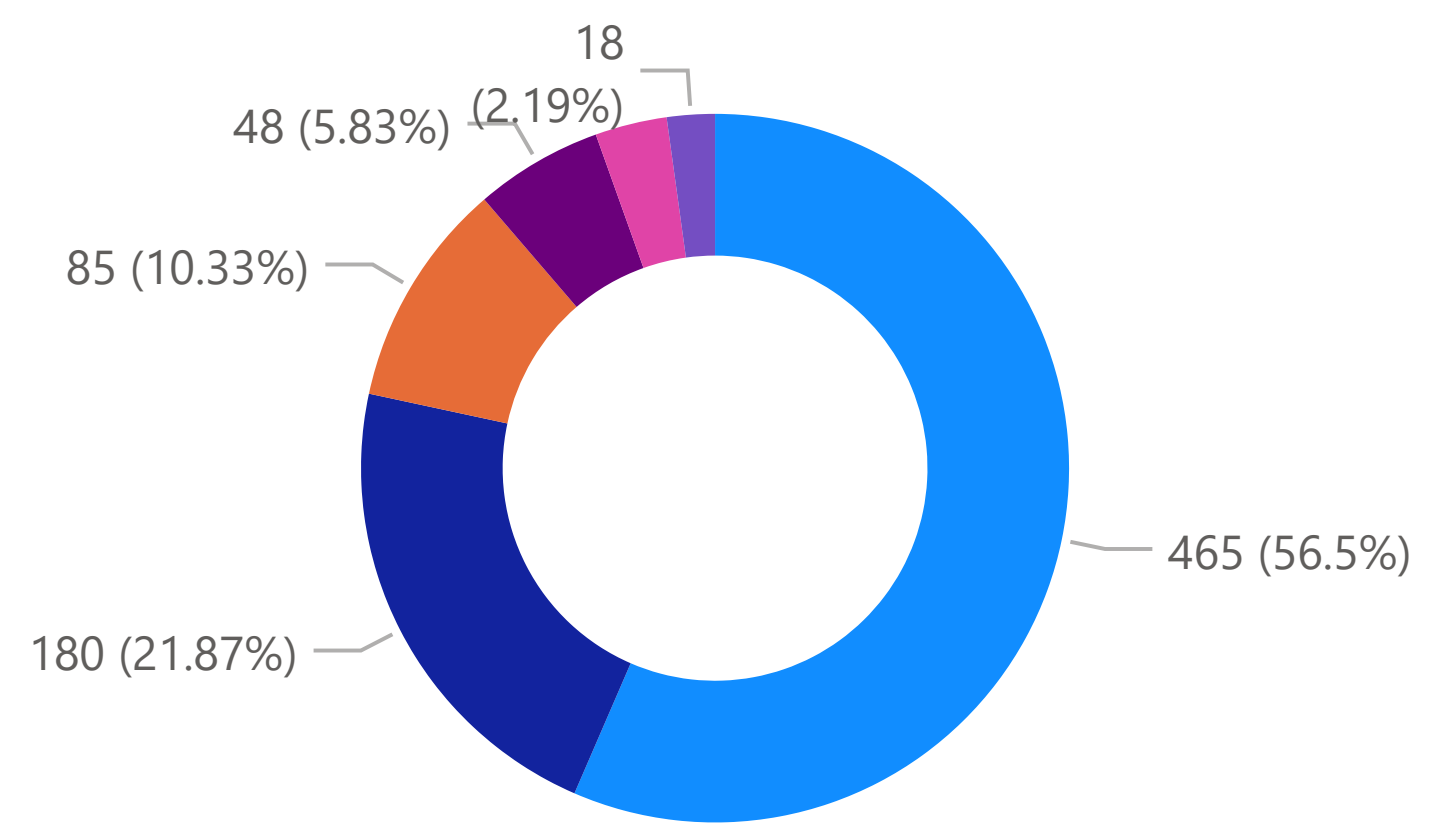
Count of email by new\_lockdown



Count of email by projected\_revenue\_change

projected\_revenue\_change

- Decrease by more than 25%
- Decrease by less than 25%
- Unable to judge
- Stayed the same
- Increase by less than 25%
- Increase by more than 25%



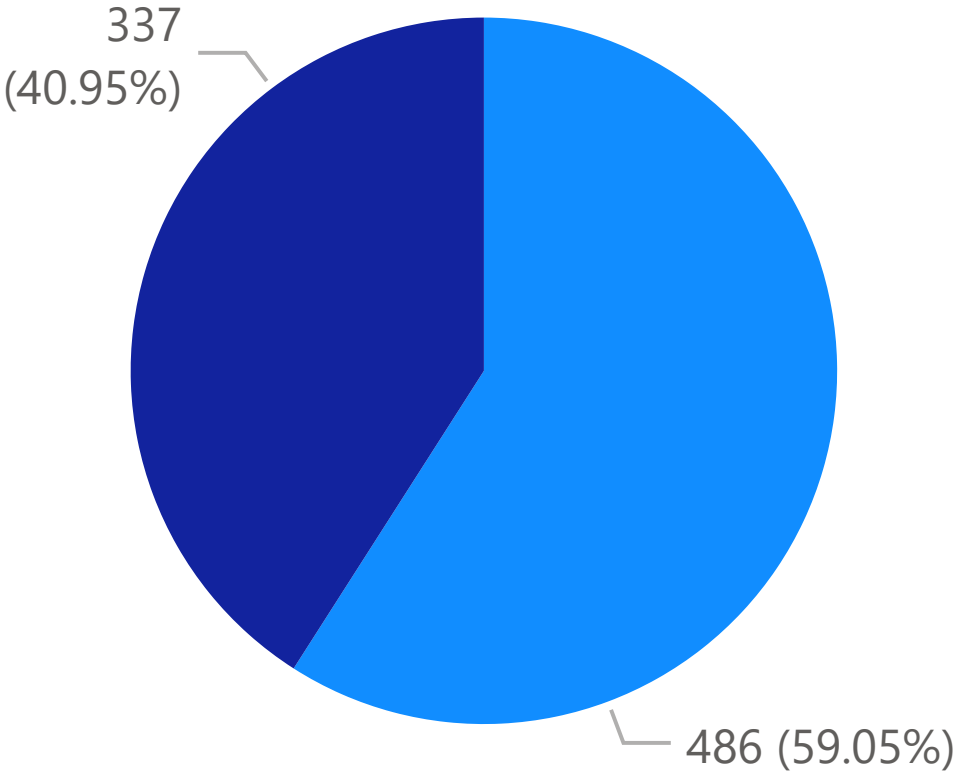
using\_digital\_platforms\_now

- ☐ Select all
- ☐ No
- ☐ Yes
- ☐ Yes (more than before COVID)
- ☐ Yes (same as before COVID)

digital\_use\_b4\_covid

- ☐ False
- ☐ True

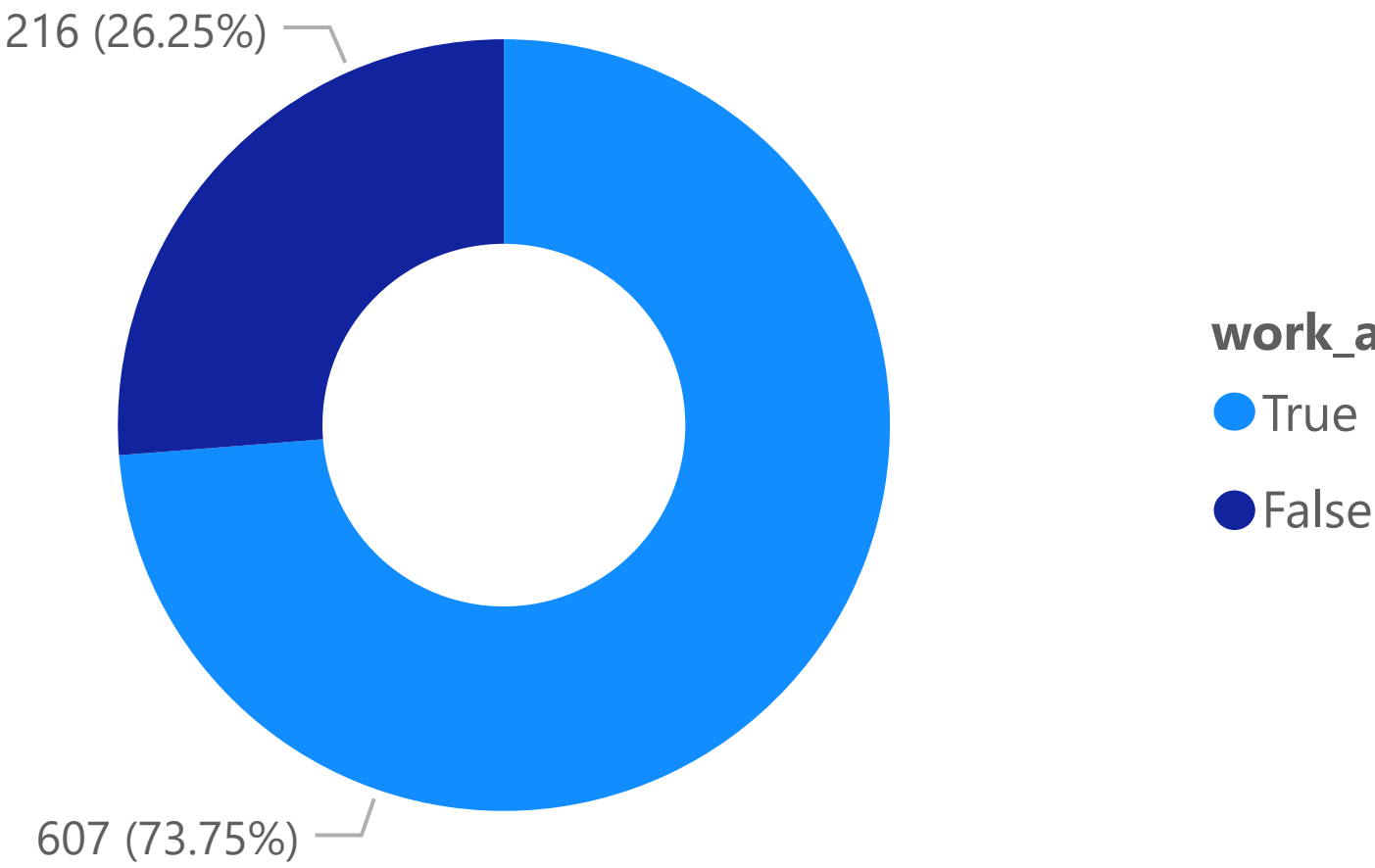
Count of email by staff\_layoff



staff\_layoff

- False
- True

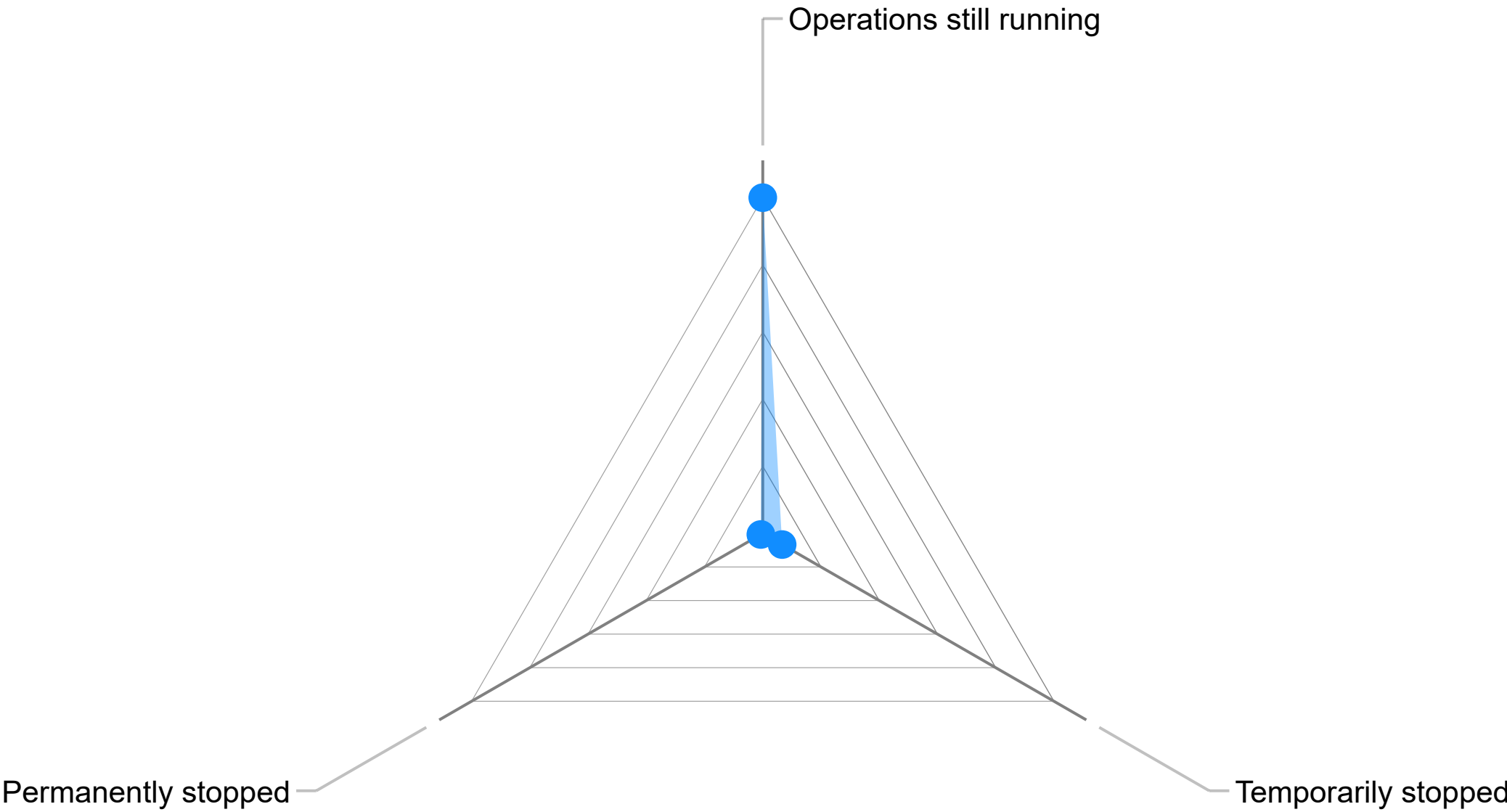
Count of email by work\_attendance\_affected



work\_attendance\_affected

- True
- False

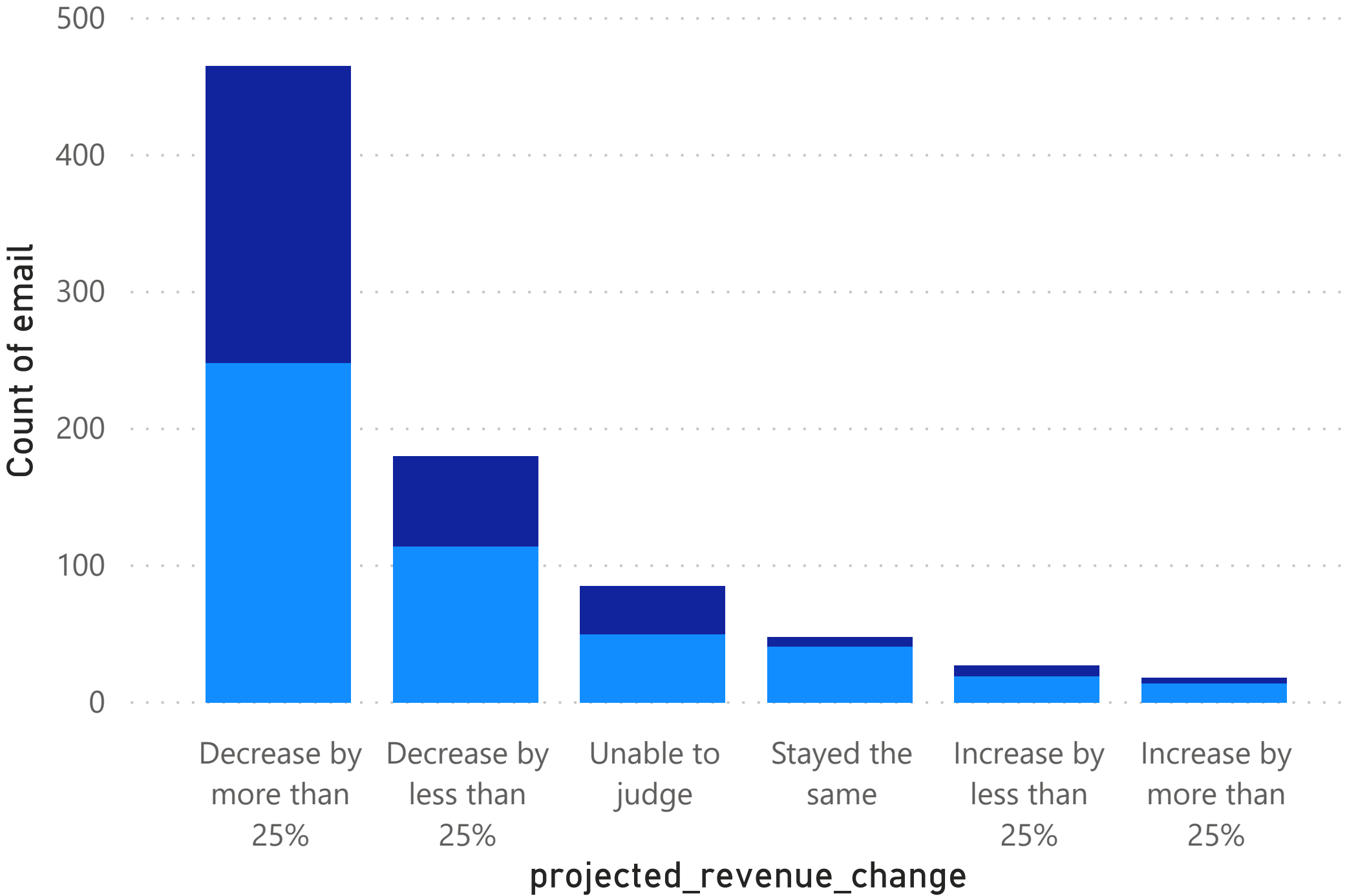
Count of email by operational



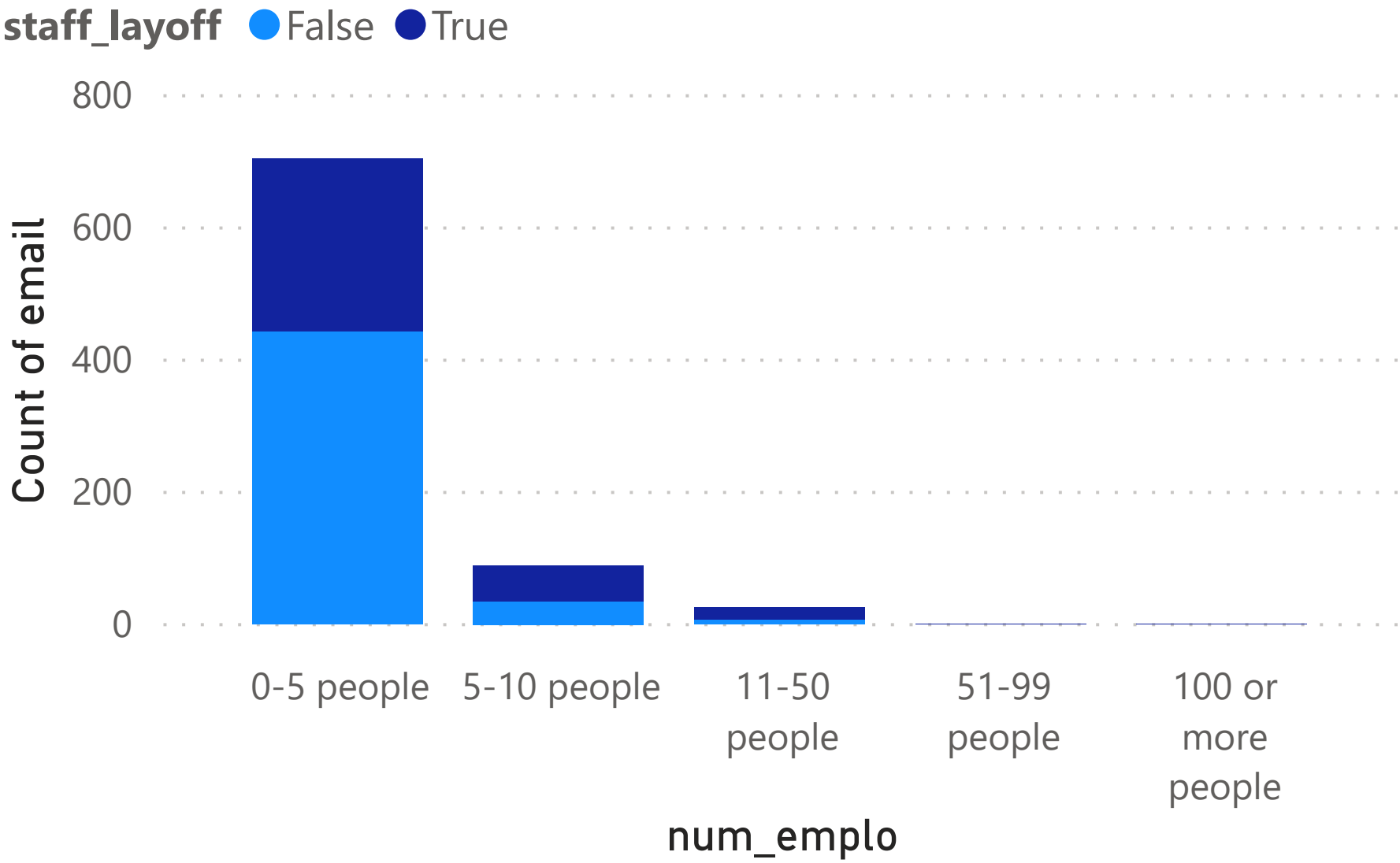
Count of email by projected\_revenue\_change and staff\_layoff

staff\_layoff

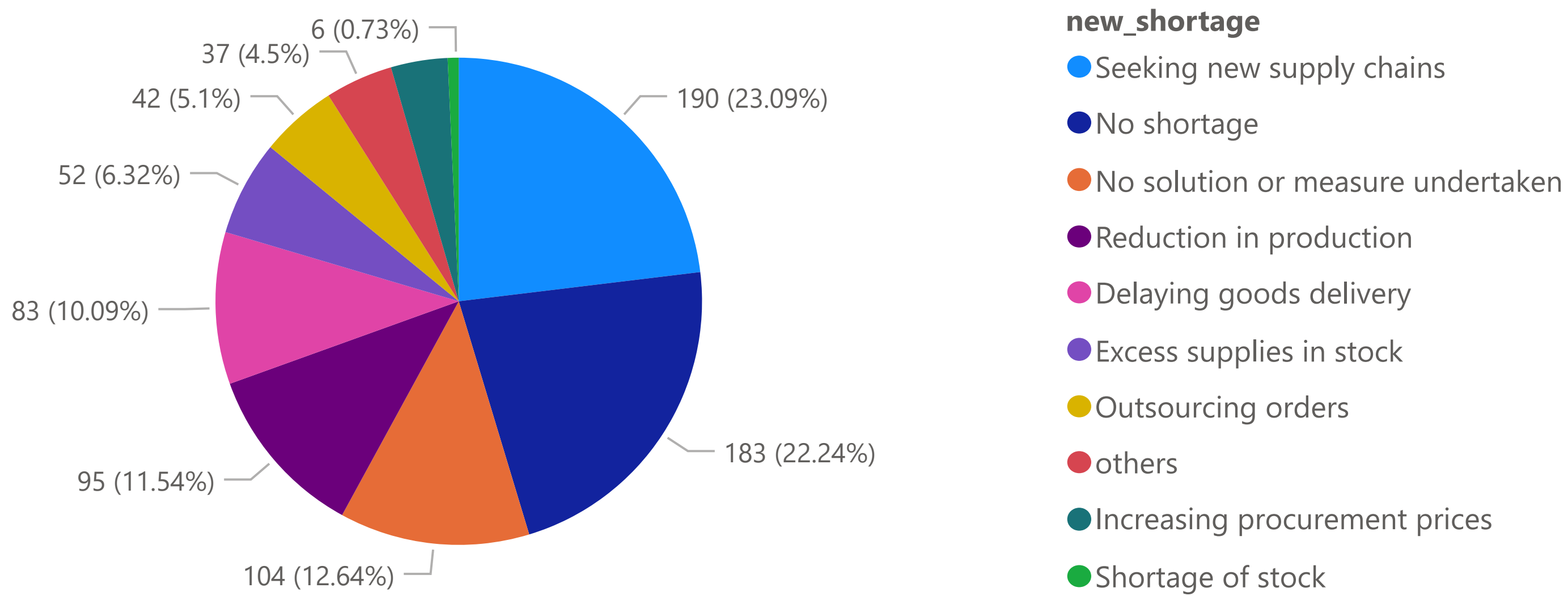
- False
- True



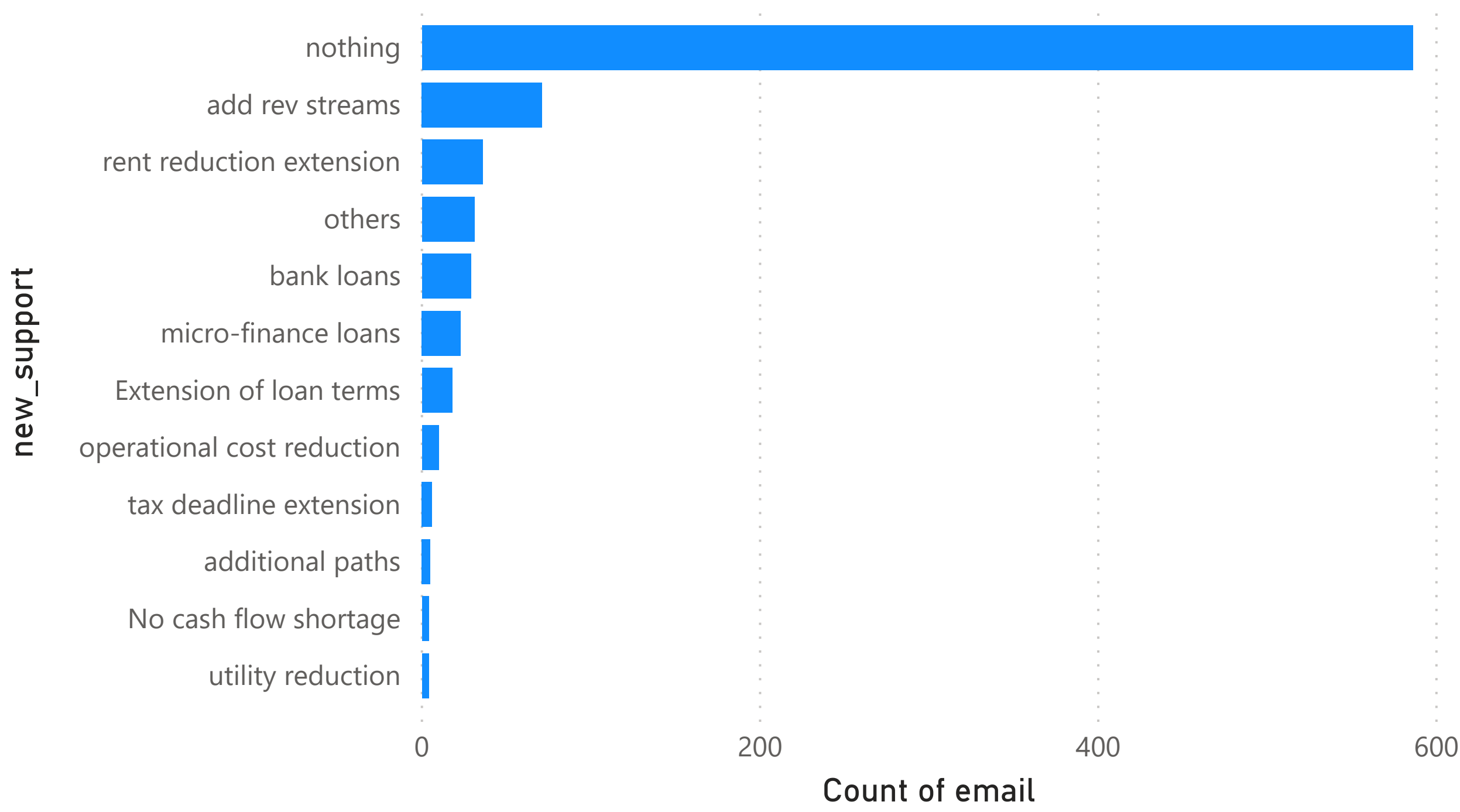
Count of email by num\_emplo and staff\_layoff



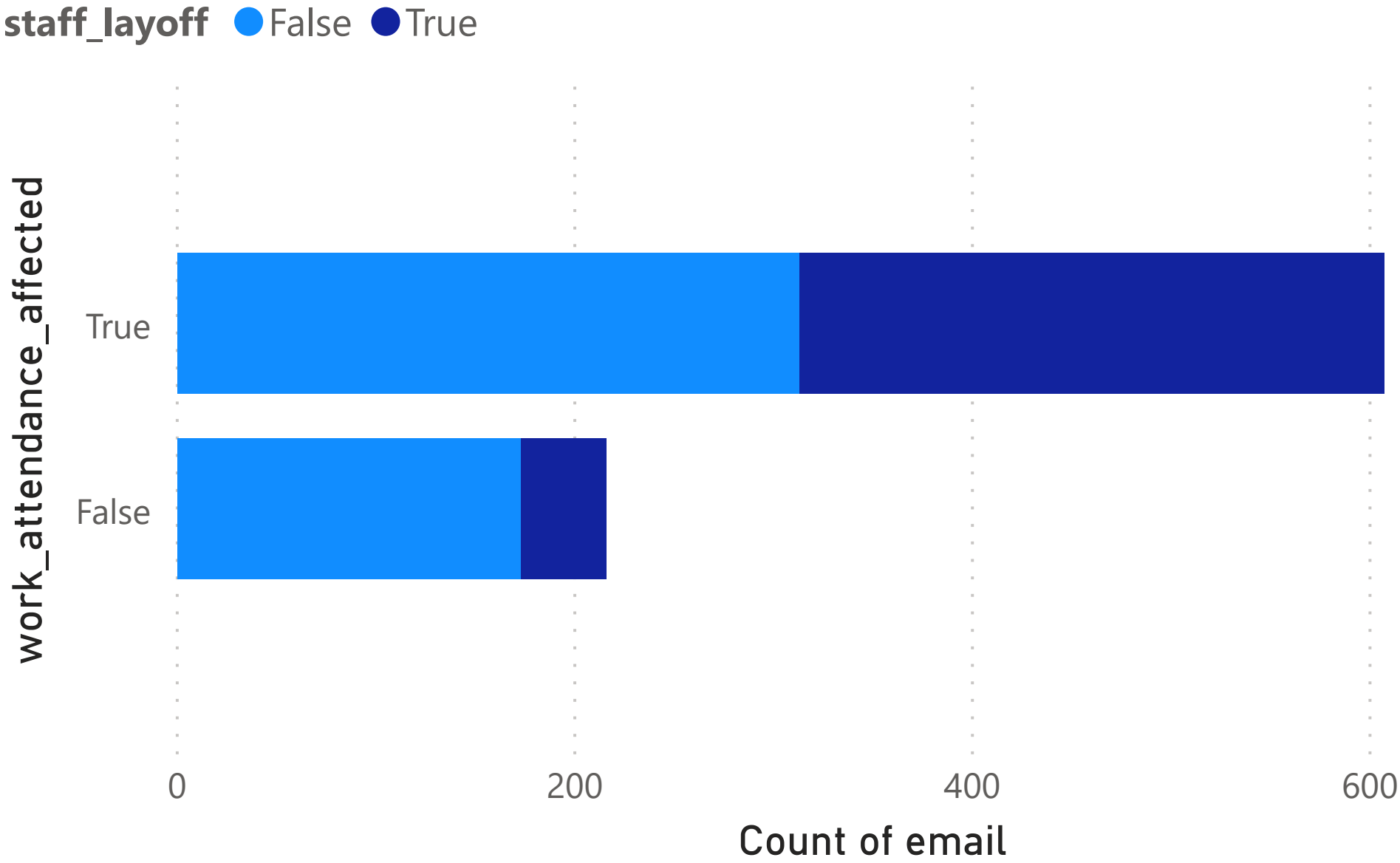
Count of email by new\_shortage



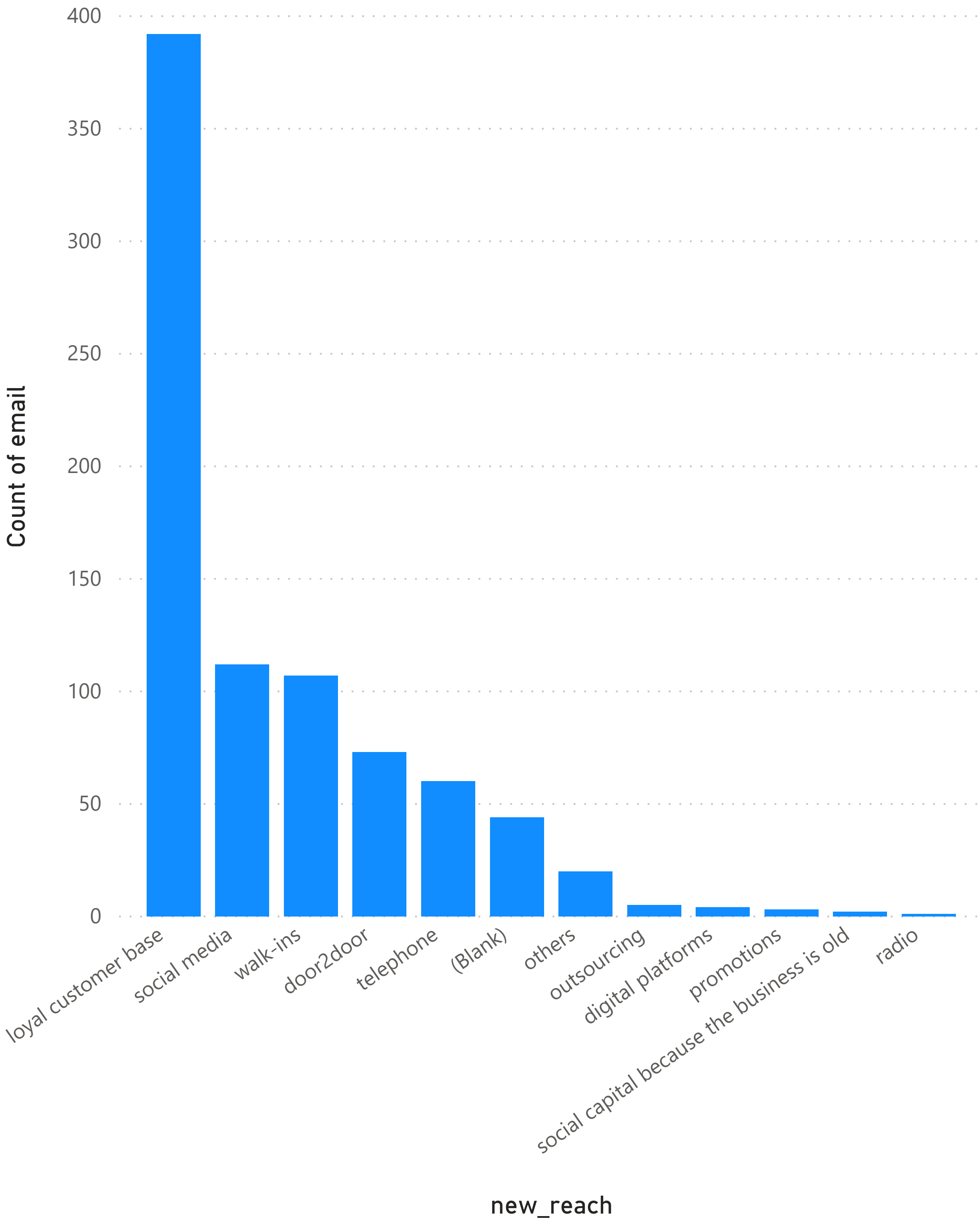
Count of email by new\_support



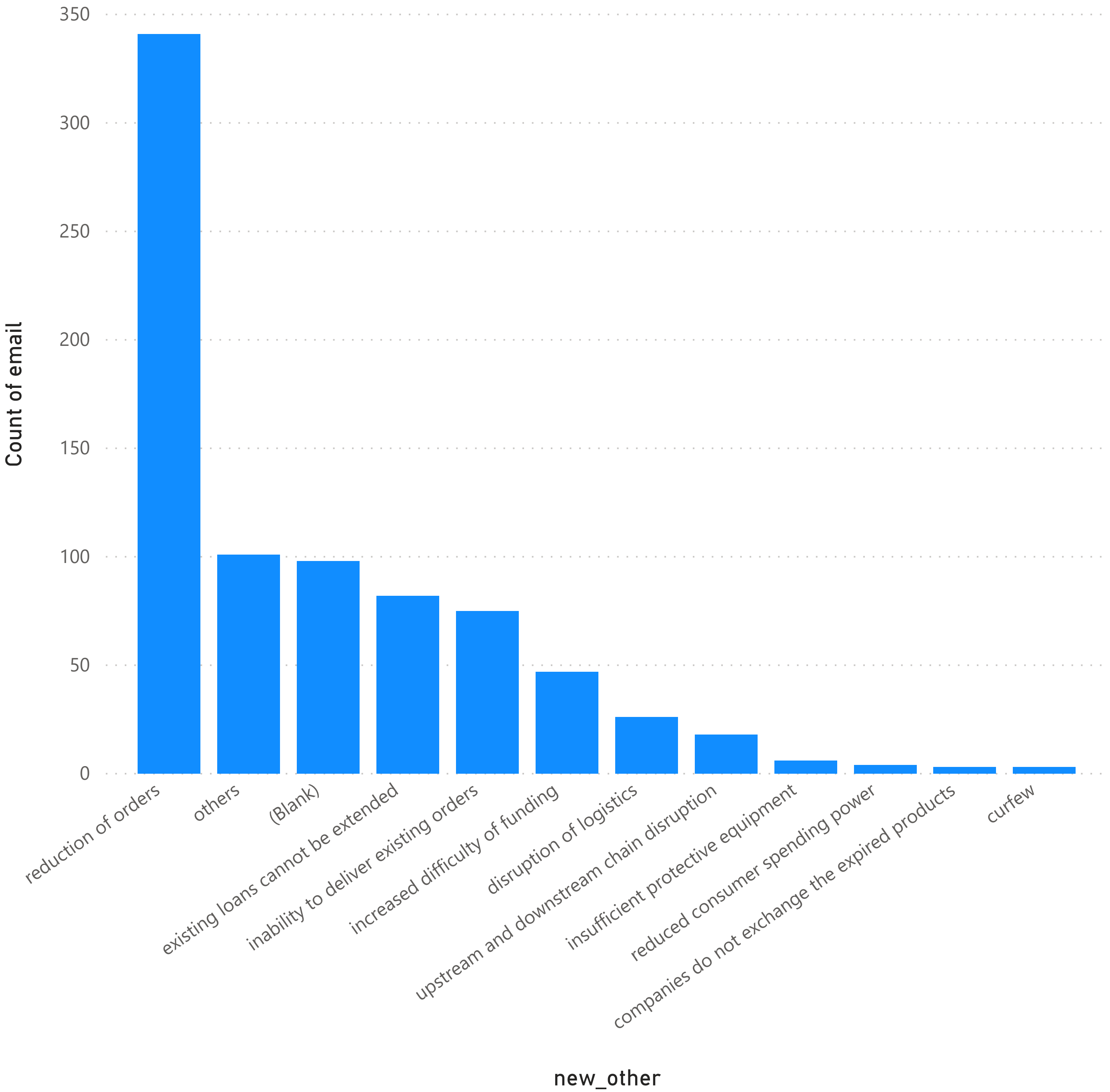
Count of email by work\_attendance\_affected and staff\_layoff



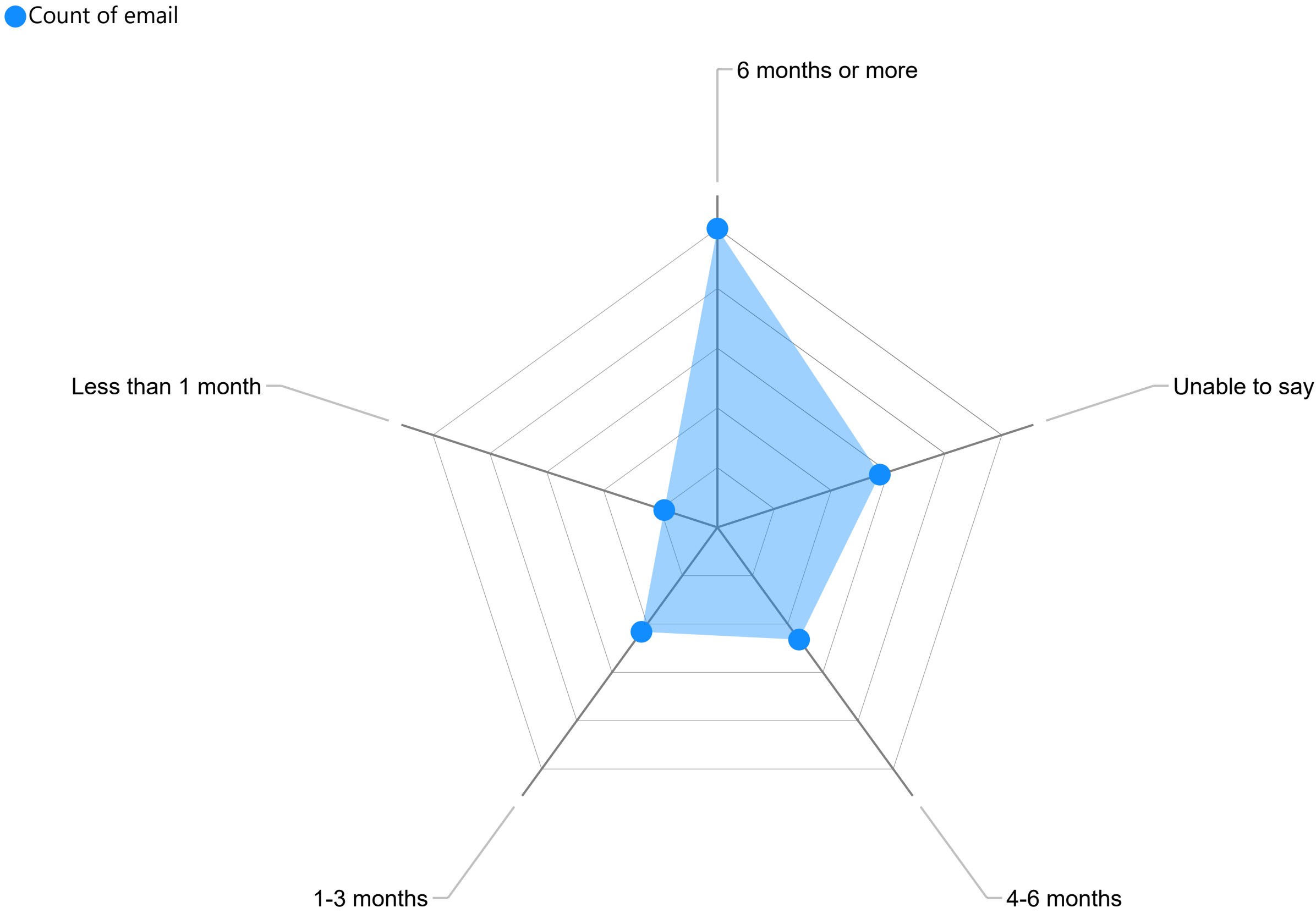
Count of email by new\_reach



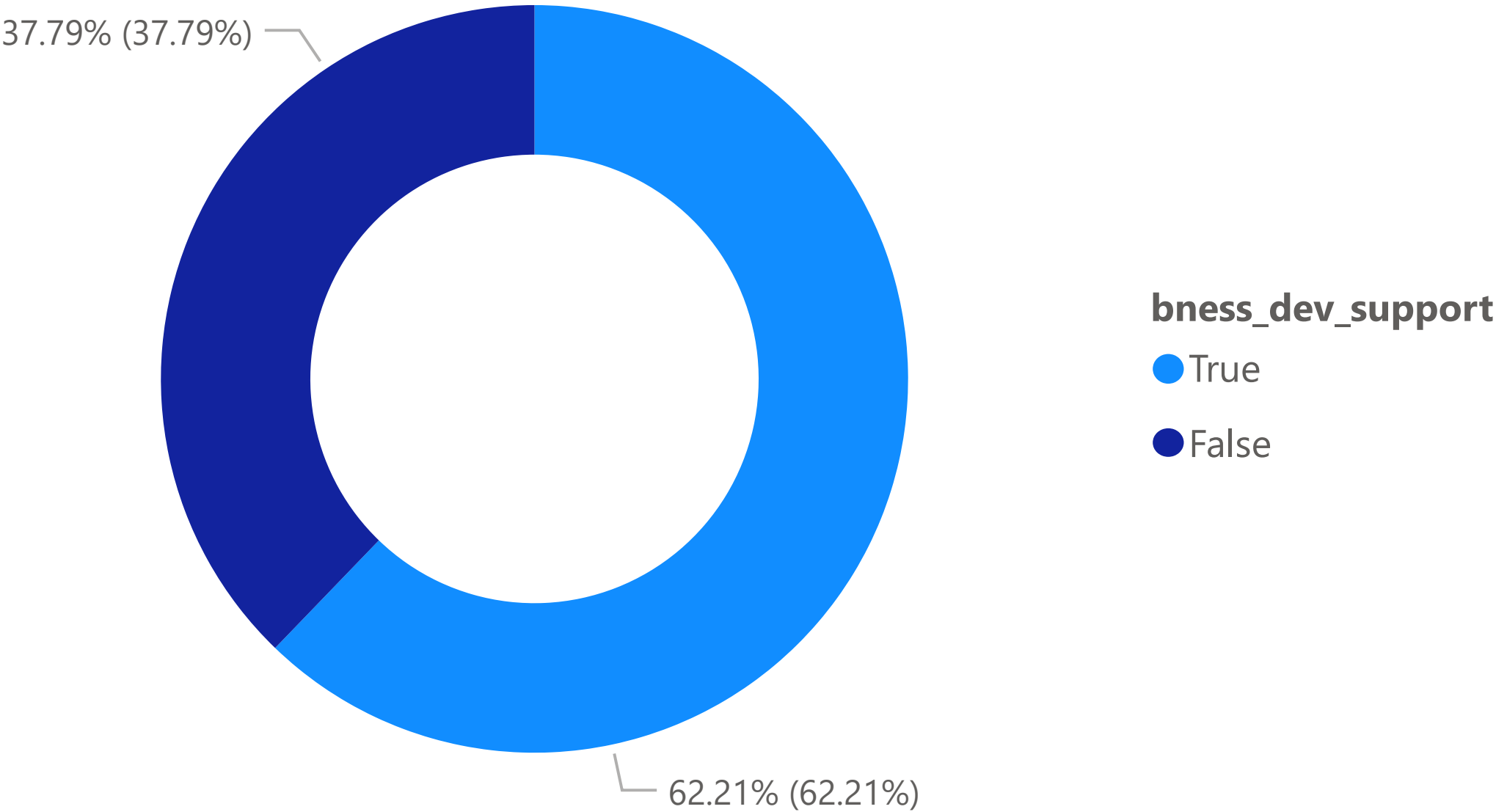
Count of email by new\_other



Count of email by bussiness\_sustainance\_on\_lockdown



%GT Count of email by bness\_dev\_support



RetailCategory_Airtime / Mobile money	RetailCategory_Apparel (clothing & jewellery)	RetailCategory_Auto parts Retailer	RetailCategory_Beauty & Cosmetics	RetailCategory_Books	Count of email
False	False	False	False	False	546
False	False	False	False	True	10
False	False	False	True	False	42
False	False	True	False	False	28
False	True	False	False	False	151
True	False	False	False	False	46
Total					823