



Department of Diagnostic Radiology

National University Hospital, Singapore

July 2023

**LETTER OF APPRECIATION**

This letter is presented to

AIKEN LIM WEN EN

in sincere appreciation for your invaluable contribution to the Department of Diagnostic Radiology, National University Hospital from January 2023 to June 2023.

Your initiative, technical expertise, and collaborative spirit were instrumental in the successful development of a chatbot prototype as part of our department's quality improvement efforts. Your work has helped lay the foundation for more efficient communication and workflow processes, and your commitment to innovation has made a meaningful impact on our team.

On behalf of the department, thank you for your dedication and support. We wish you continued success in your future endeavours.

With gratitude,

A handwritten signature in black ink, appearing to be "Wilson Ong", written over a faint, stylized outline of a person's head and shoulders.

Dr. Wilson Ong

Senior Resident

Department of Diagnostic Radiology

National University Hospital