

Chapter 4 — Developing Requirements

Domain Analysis #81C784

- What is domain analysis?
- Domain expert
- Domain document (Intro, Glossary, Customers, Environment, Tasks, Competing SW)
- Benefits (Faster dev, Better system, Anticipate extensions)

Starting Point for Projects #64B5F6

- Greenfield projects

Defining Problem & Scope #FFD54F

- Problem statement (short & succinct)
- Scope techniques
  - List possibilities
  - Exclude overly-broad items
  - Narrow / widen as needed
- Example: University registration system

What is a Requirement? #FFB74D

- Functional vs Constraint
- Requirements document = negotiated stakeholder agreement

Types of Requirements #4DB6AC

- Functional requirements
  - Inputs, Outputs, Data storage, Computations, Timing/sync
- Quality requirements
  - Verifiable: response time, throughput, reliability, availability, recovery, maintainability, reusability
- Platform requirements
- Process requirements

Use-Cases (how users use system) #BA68C8

- Definition: sequence of user actions to achieve a task
- Use case model = set of use cases + relations
- Properties of a good use case
  - Full sequence, user interaction only, UI-independent, verifiable steps
- Scenarios = instance of a use case
- How to describe a use case
  - Name, Actors, Goals, Preconditions, Summary, Related UC, Steps (2-col), Postconditions
- Relations: Extension, Inclusion, Generalization
- Benefits of use-case-driven dev (scope, planning, tests, manuals)
- Limitations (must validate; not everything covered)

Use-Case Examples (Open File family) #90A4AE

- Open file (basic)
- Open by typing name (specialization)
- Open by browsing (specialization; includes Browse for file)
- Attempt to open non-existent file (extension)
- Browse for file (inclusion)

Gathering & Analyzing Requirements #A1887F

- Observation (documents, shadowing, videotaping)
- Interviewing (series, future vision, alternatives)
- Brainstorming (moderator, trigger question)
- JAD (intensive brainstorming variant)
- Prototyping (paper, UI mockups, rapid prototypes)
- Use-case analysis (identify actors, tasks)

Types & Structure of Requirements Documents #B0BEC5

- Hierarchy for large systems (definition, specification, subsystem, sub-subsystem)
- Two extremes: informal outline vs exhaustive spec
- Level-of-detail factors: system size, interfaces, readership, stage, domain/tech experience, cost of faults

Reviewing Requirements #E57373

- Each requirement must:
  - Have benefit > cost
  - Be important to problem
  - Be clear, unambiguous, consistent, verifiable, realistic, uniquely identifiable
  - Not over-constrain design
- Document should be complete, organized, agreed; traceability

Requirements Document Contents (recommended) #AED581

- Problem, Background, Environment & models, Functional reqs, Non-functional reqs

Managing Changing Requirements #FF8A65

- Causes (business, tech, improved understanding)
- Requirements analysis never stops
- Assess benefit vs cost for changes
- Small UI changes cheap; large changes require careful assessment
- Avoid making system bigger unnecessarily

Difficulties & Risks in Analysis #EF9A9A

- Lack of domain understanding — mitigate: domain analysis, prototyping
- Rapidly changing reqs — mitigate: incremental dev, flexibility, reviews
- Attempting too much — mitigate: document boundaries, estimate carefully
- Conflicting requirements — mitigate: brainstorming, JAD, competing prototypes
- Hard to state precisely — mitigate: break into simple sentences, prototypes

Closing / Notes #B39DDB

- Traceability, verification, stakeholder agreement
- Use cases for planning, testing, validation