



D365 Training Tips and Tricks



Elif Item, MVP, MCT
Founder and CEO, Item by Item



Timeline





Project Preparation

Project
Prep

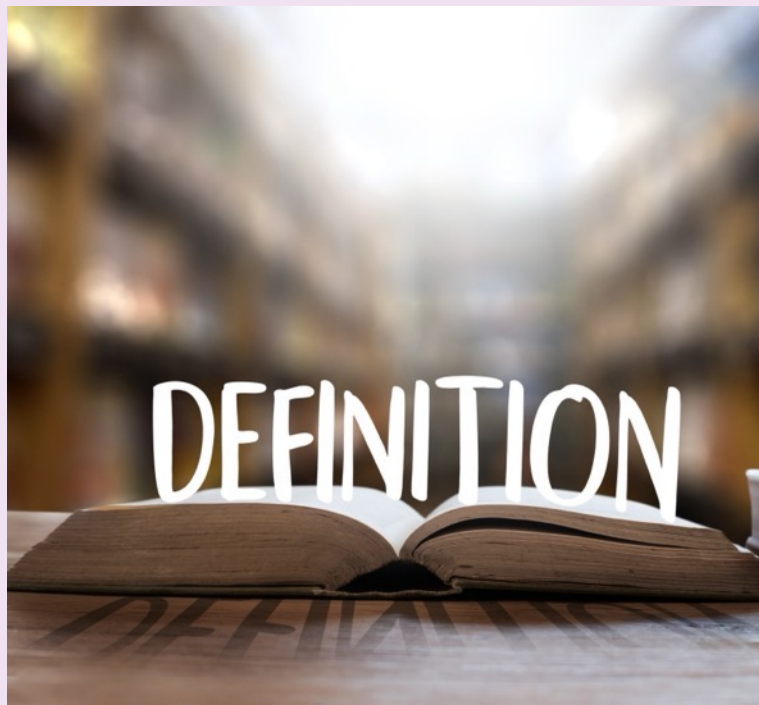
Project
Start

During
Project

Post
Go-Live



Project scope and objectives review



Terminology and concept training



Introduction to D365 training



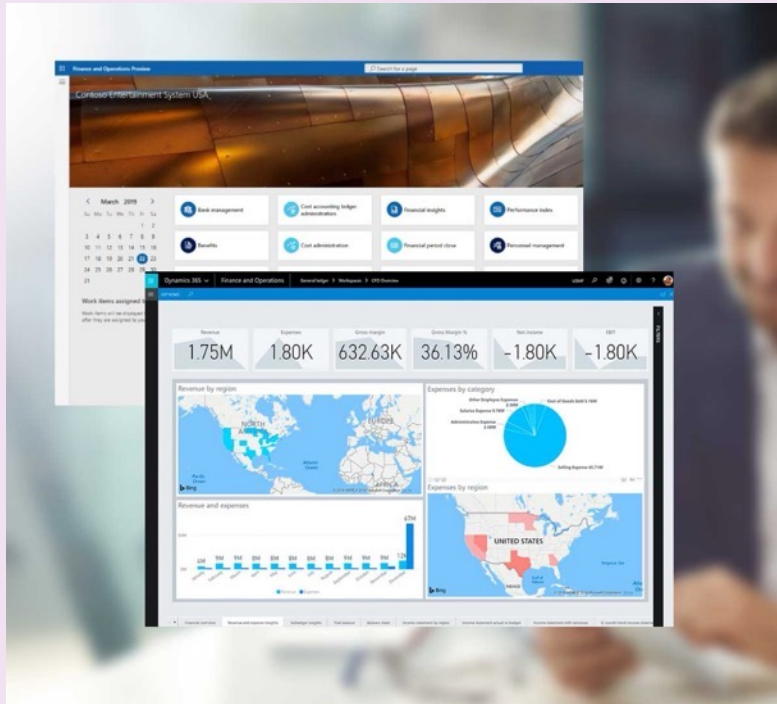
Project Start

Project
Prep

Project
Start

During
Project

Post
Go-Live



D365 product training



Business process education



ISV solution training



During Project

Project
Prep

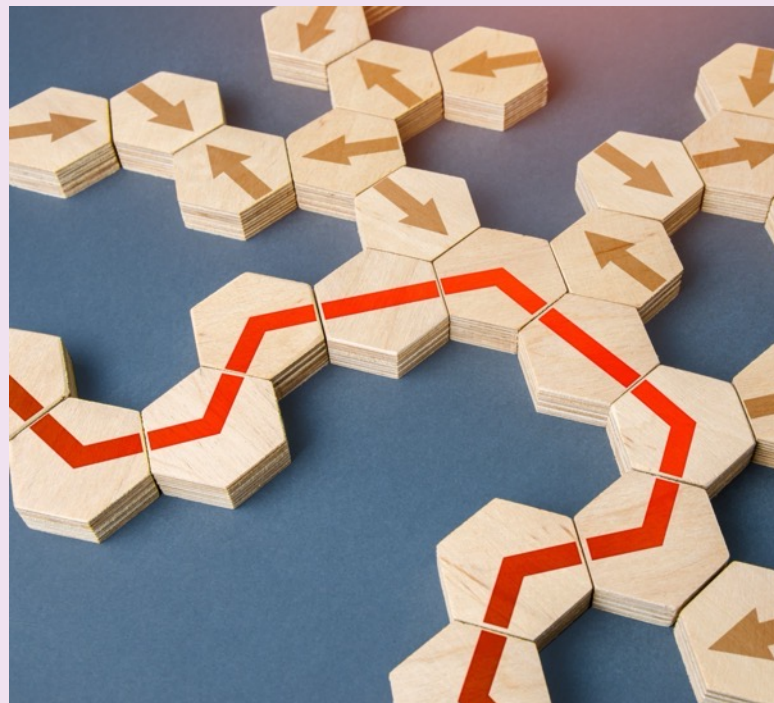
Project
Start

During
Project

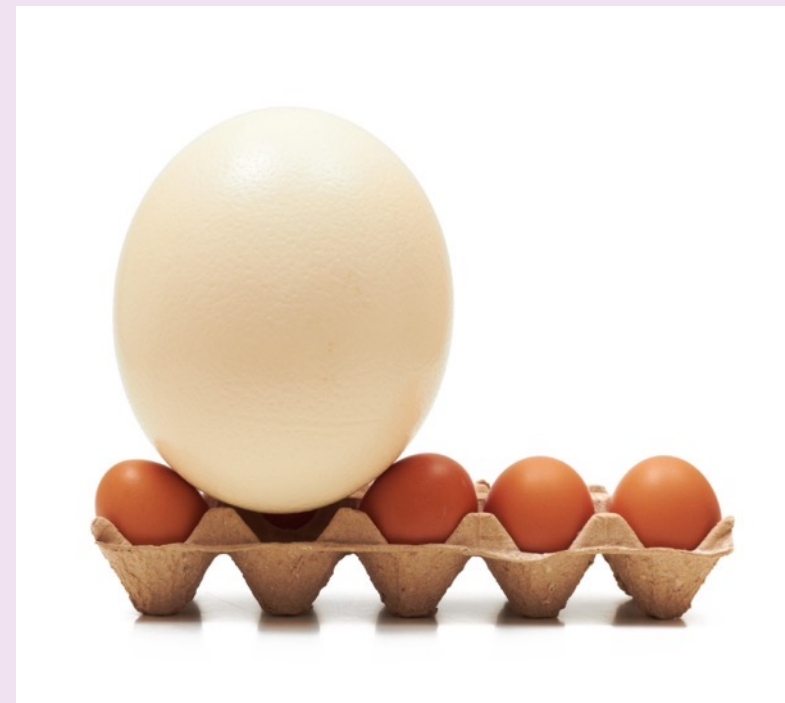
Post
Go-Live



New user training plan



Standard with deviations



Repeatable training materials



Post Go-Live

Project
Prep

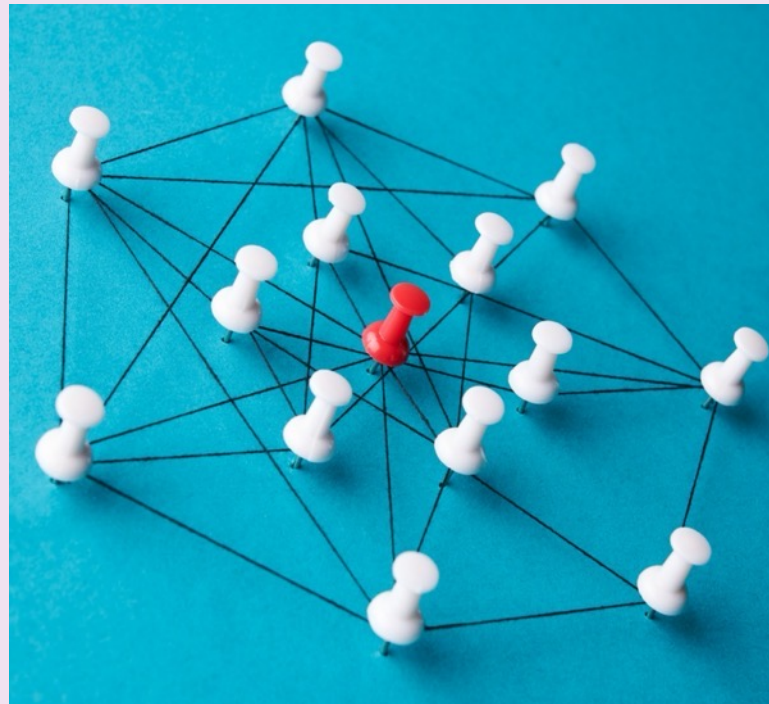
Project
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During
Project

Post
Go-Live



New employee onboarding



Cross-functional training



Continuous learning



Summary





Questions?



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