## **NEED HELP?** Contact Client Success: (802) 861-1365 or clientsuccess@socialsentinel.com



Important: Following the events in Charlottesville, the sensitivity of our library was adjusted to return more results containing hateful language. Since that time, the volume of social media posts has increased by 46%. The higher volume of social media posts and increased library sensitivity is creating an influx of alerts in some accounts. Our technical team is working to optimize the alerts that are delivered to you. Please contact your Client Success Manager with further questions.

Notification Time: Fri, Sep 15, 2017 6:01 AM

**Number of Alerts: 2** 

Alert #210054458 was delivered to Mary Sanders

Source: twitter Author: morgs

Time posted: Fri, Sep 15, 2017 12:54 AM

Locations: PBSC Lake Worth Geodata: 28.750540, -82.500099 RMap™ Match: **Local+, Bio** 

Content: @shayboyr ugh omg i want to die

Link: https://live.socialsentinel.com/v/pdf/kQgAAA/1wz2qt

Alert #209964554 was delivered to Mary Sanders

Source: twitter

Author: Efrem B. Owens, Sr

Time posted: Thu, Sep 14, 2017 7:50 PM Locations: PBSC Palm Beach Gardens

Geodata: 26.823389, -80.138649 RMap<sup>TM</sup> Match: **Local+, Bio** 

Content: 'He wanted me to be aggressive': Black driver terrified white cop would kill him during

traffic stop https://t.co/XgbY7Qf5Qh

Link: https://live.socialsentinel.com/v/pdf/kQgAAA/1wx5dh