

Dallin Hyde

PORTFOLIO/PROJECT LINKS

Github: <https://github.com/dallin-h>

Portfolio site: www.dallinhyde.com

SKILLS

- JavaScript ES6
- HTML
- CSS
- React
- Jest
- Redux
- Node
- Bcrypt
- SQL
- Flexbox
- PostgreSQL
- Amazon S3

EXPERIENCE

DevMountain Lehi, UT

Jan 2019 -April 2019

Student Developer

- Built a fully featured web application that helps students better prepare for exams through flash cards & quizzes using Node, Express, React, PostgreSQL, and Flexbox.
- Built an online platform where the user is able to select challenges to complete for real experience points using PostgreSQL, Express, React, Flexbox, AmazonS3,ChartJS, Stripe, and Node.
- 40 hours/week of in-class instruction with individual, team, & project based learning.
- Spent 20+ hours/week outside of normal class hours to further develop my skills in the leading programming languages & frameworks.
- Led a team of 3 student developers to solve complex problems & accomplish learning objectives.

Technologies used: PostgreSQL, Express, React, Flexbox, Amazon S3, ChartJS, Stripe and Node.

Cricut, Spanish Fork, UT

Jun 2016 – Dec 2017

Senior Technical Troubleshooting

- Led a team of 4 representatives to create & implement a method to track solutions to customer requests.
- Rapidly advanced positions within the company 9 months ahead of company procedure.
- Trained 25 new hires to perform key tasks at an exceptional level.
- Trained 10 other existing employees who then advanced to other positions within the company.
- Established rapport while de-escalating “supervisor calls” to win back lost customers.
- Organized team events to cultivate corporate values & enhance team relationships.

Quomation, Midvale, UT

Jan 2016 – Jun 2016

Technical Troubleshooting

- Troubleshoot with up to 6 customers at a time.
- Compact and repair databases.
- Diagnose network connection issues.
- Assist Clients connect with and set up authorizations for remote servers.
- Achieved top scores on supervisory reviews of my daily performance.
- Consistently received exceptionally high NPS scores from customer satisfaction surveys.

EDUCATION

DevMountain Lehi, UT

April 2019

Full Stack Web Development

JavaScript ES6, HTML, CSS, React, Redux, Node, Bcrypt, SQL, Express, Flexbox