

Ruisdael Dexter Acsenvil

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Objective To obtain a position in Network Administration

Education Park University May 2017
B.S. Information Computer Science: Networking and Security GPA: 3.7/4.0
B.S. Information Computer Science: Computer Science

Experience Cerner Corporation Kansas City, MO
Technical Apprentice May 2013 - Present

- Performed system maintenance, code upgrades, software implementations, and technical troubleshooting on Windows, Linux, AIX, and HPUX Systems

- Created documentation, work plans, and Wiki pages for client and associate use

- Communicated with clients daily through phone, email, and instant messaging

- Coordinated and planed migrations, upgrades, and production improvements

- Completed service requests for clients

- Mentored new associates

Cerner Scholar

Aug 2012 - May 2013

- Performed basic troubleshooting on front-end and back-end systems

- Evaluated servers and generated reports for I/O, system uptime, and software installations

McDonald's

Kansas City, MO

Crew Trainer

May 2013 - May 2014

- Trained new employees, assigned daily tasks and jobs, and served customers

- Maintained high standards of customer service during high-volume, fast-paced operations

- Handled currency and credit transactions quickly and accurately

Computer Skills	Advanced:	Cisco Networking	Microsoft Office	PuTTY	Windows
		Windows Server	Linux		
	Proficient:	HTML5	JavaScript	CSS	SQL
		Java	C++	LISP	
	Learning:	C#	ASP.NET		

Honors & NAIA Academic All-Conference Student Athlete

Activities NAIA Daktronics Scholar - Athlete Award

Dean's List

Department Honors: Information Computer Science

Association of Computing Machinery

Track & Field Student-Athlete

Kansas City Corporate Challenge 3 year participant and medalist