

Questions/Problem statement

- o List of Questions (Airline Passenger Satisfaction).
 - What type of class was more satisfied passengers?
 - What age group was more satisfied with the airline service?
 - What type of customer was more satisfied passengers?
 - Satisfaction depends on gender of passengers
 - What is the most preferred class of travel for customers traveling?
 - Are most passengers satisfied or dissatisfied for the airline in general?

Data Description

Columns:

- Gender: Gender of the passengers. (Text)
- Customer Type: Loyal customer, disloyal customer. (Text)
- Age: The actual age of the passengers. (Int)
- Type of Travel: Purpose of the flight of the passengers. (Personal Travel, Business Travel). (Text)
- Flight distance: The flight distance of this journey. (Float)
- Ease of Online booking: Satisfaction level of online booking. (Int)
- Food and drink: Satisfaction level of Food and drink. (Int)
- Cleanliness: Satisfaction level of Cleanliness. (Int)
- Arrival Delay in Minutes: Minutes delayed when Arrival. (Int)
- Satisfaction: Airline satisfaction level(Satisfied or dissatisfied). (Text)

o Rows:

- This dataset has 129k rows.
- O Data size (no. of rows and no of columns):
 - 129k rows and 23 columns

• Tools

- Programs: Jupyter Notebook , Spyder, GoogleColab, MS Word, MS PowerPoint, GitHub
- o Libraries: Pandas, NumPy, Matplotlib, Seaborn, Sklearn.

MVP Goal

- > Applying classification models on our dataset
- ➤ Comparing Models and choose model who has better accuracy
- ➤ Answering the questions
- > Visualizing the result after applying the models.