

## **Damian Lee**

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### **Professional Summary**

Certified cybersecurity and IT support professional with hands-on experience in threat detection, log analysis, and network monitoring. Skilled in Splunk, Wireshark, and security frameworks, complemented by IT expertise in Active Directory, Azure AD, Office 365, and ServiceNow. Adept at troubleshooting, incident response, and user support. Open to entry-level cybersecurity analyst roles or IT support positions, with a strong commitment to continuous learning and professional growth.

### **Core Skills**

- Cybersecurity: Threat detection, log analysis, incident response, risk assessment
- Tools: Splunk, Wireshark, Tcpdump, Suricata, CyberChef, TryHackMe labs
- Systems & Accounts: Active Directory, Azure AD, Office 365, AWS Workspaces
- Networking & Security: TCP/IP, VPN troubleshooting, secure network architecture
- IT Operations: User onboarding/offboarding, password resets, imaging, ticketing (ServiceNow, Jira)
- Languages/Databases: Python, SQL (BigQuery)
- Soft Skills: Analytical problem-solving, team collaboration, communication under pressure

### **Practical Cybersecurity & IT Experience**

SOC Simulation & Threat Detection Analyzed Splunk and Wireshark logs to identify anomalies, simulated SOC workflows, and drafted incident response reports.

Phishing Simulation Tool Built a Flask-based phishing awareness tool to simulate credential capture and train on social engineering defense.

Secure File Transfer App Developed a Flask application using AES encryption to ensure secure file uploads and downloads.

Help Desk Simulation Managed AD accounts, group policies, and password resets; practiced ticket handling in ServiceNow and Jira.

### **Professional Experience**

Bauers Transportation Bus Operator

San Francisco, CA | 2024-Present

- Maintained operational reliability and communication with diverse teams.
- Applied troubleshooting and customer service skills under pressure, transferable to IT problem-solving.

BKF Engineer Land Surveyor

- Conducted precision surveys on 100+ sites using GPS/Total stations.
- Supported Data Accuracy through collaboration and issue resolution
- Created AutoCAD adjustments and tracked data using Google Sheets..

### **Education**

Castlemont High School Oakland, CA

High School Diploma, Class of 2010

### **Certifications**

- CompTIA Security+ (2025)
- Google Cybersecurity Professional Certificate

### **Organization | Vocational Training**

Merit America

Learning Associate. | Mar 2025- Present

Participant in an intensive 20-week program that focuses on developing technical skills through the Google Cybersecurity Professional Certificate and additional hands-on labs via TryHackMe. Sharpened professional skills through Merit America coursework and career coaching.

Technical skill development includes:

- Security Domains: Information Security; Network Security; TCP/IP; Authentication; Asset Classification; Cryptography; Vulnerability Assessment; Threat Analysis
- Security Frameworks & Controls: NIST CSF; NIST RMF; Security Hardening; Cloud Networks; Network Architecture; CIA Triad; APT; CVE
- Network Operations: Incident Response Playbooks; Security Audits; Threat Detection; SIEM; Packet Capture; Packet Analysis; Network Traffic Logs
- Technical Proficiency: PEP 8 Style Guide; Command Line Interface; Databases; Linux; Bash; SQL; Python (basic)
- Tools: Splunk; WireShark; Tcpdump; Suricata
- Operational Skills: Escalation & Documentation; Stakeholder Communication

Professional skill development includes:

- Effective workplace communication
- Interpersonal group work
- Prioritization
- Time management

- Google Workspace, Slack, and Zoom