DAMI BELLO
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Education

University of Massachusetts Amherst

Master of Science – Data Analytics and Computational Social Science   *Expected February 2026*

University of Pittsburgh, Pittsburgh, PA

Bachelor of Science – Biological Science   *Graduated April 2016*

Experience

eternalHealth – Boston, MA

Sales Agent   June 2022 – Present

- Conduct EHR and claim data reviews to ensure accuracy and identify patient eligibility for Medicare services.
- Supported a high-volume healthcare operation, conducting data reconciliation and patient record validation.
- Maintained data quality and compliance standards across internal platforms and third-party systems.
- Built and managed Excel-based dashboards using VLOOKUPs, PivotTables, and formulas for Medicare performance tracking.
- Managed CRM entries and coordinated patient engagement and intake using Salesforce and HubSpot.
- Collaborated cross-functionally with compliance and technical teams to address discrepancies and ensure audit readiness.

UPMC – Pittsburgh, PA

Patient Care Technician   August 2016 – April 2018

- Supported physicians and nurses with EHR documentation, ensuring timely and HIPAA-compliant updates.
- Monitored and recorded patient vitals, escalating clinical observations to medical staff.
- Developed strong organizational and communication skills in a hospital setting.

Technical Skills

- Data & Analysis Tools: Microsoft Excel (Pivot Tables, VLOOKUP, Conditional Formatting), Microsoft Access, Tableau, SQL
- Database Experience: Basic experience with Sequel Server, CSV handling, claims data, membership data
- Reporting & Auditing: Data reconciliation, business objects, root-cause analysis, audit readiness
- Software/Systems: Salesforce, HubSpot, EHR/EMR systems, Microsoft Outlook, Word

Certifications

- IBM Data Analytics with Excel (2020)
- SQL for Data Science (Coursera, 2020)
- Python for Everybody (2020)
- State Health Insurance License (2022–2025)
- AHIP Medicare Certification (2022–2025)
- CIPP/US and CIPP/EU (In Progress)

Languages

- English – Fluent
- Yoruba – Fluent