Okunola Adeshola Segun

Omo west Osogbo, Osun state, Nigeria.

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Professional Summary:

Dynamic and results-driven professional, proficient in possessing proven expertise as a cloud administrator with demonstrated ability to thrive in fast-paced environments and deliver exceptional results.

Career Skills: Regulatory Compliance, Bioinformatics, Data Analysis, Quality Control, Excellent interpersonal skills, Proficient in Microsoft Office suite including PowerPoint, Excel, and Word.

Human Resources Assistant

GreenTech Innovations, Osogbo, Osun State

June 2022 - July 2023

- Assisted in recruitment processes, including candidate screening and scheduling interviews.
- Maintained employee records and ensured compliance with HR policies and regulations.
- Facilitated employee training and development programs.

Customer Support Representative | Adex Telecoms | January 2020 – July 2020

- Collaborated with cross-functional teams to address customer needs and provide solutions.
- Resolved customer inquiries and complaints in a timely and efficient manner.
- Provided exceptional customer service to clients through phone, email, and chat support.
- Participated in team meetings and training sessions to improve customer support skills and knowledge.

Laboratory Technician

Lautech Teaching Hospital, Osogbo, Osun State

March 2019 - October 2019

Key Responsibilities

- Executed precise handling of live patient samples within the parasitology lab.
- Demonstrated proficiency in maintaining and calibrating laboratory equipment to ensure accuracy and efficiency.

Manager

Afeezco Telecommunications

August 2020 - February 2021

Key Responsibilities

- Spearheaded operational activities as a manager, overseeing day-to-day functions.
- Provided effective leadership, fostering team collaboration and achieving organizational objectives.

Education:

Degree Bachelor of Applied Science, Microbiology

October 2016, January

2022

Osun State University

Certifications:

Azure Cloud Administrator

August 9, 2023.