



EXPERIENCES OF DRIVING SCHOOL STUDENTS AT JPJ DRIVING TESTS



1 INTRODUCTION

! Corruption has infiltrated the Driving Institution.

- offers students to pay a specific amount of money to get their driving licence without having to attend the driving lesson.
- used to be under someone's thumb, though with the advancement of current technologies, the availability of the service has grown come to the point where it becomes a common thing among society.

2 LITERATURE REVIEW

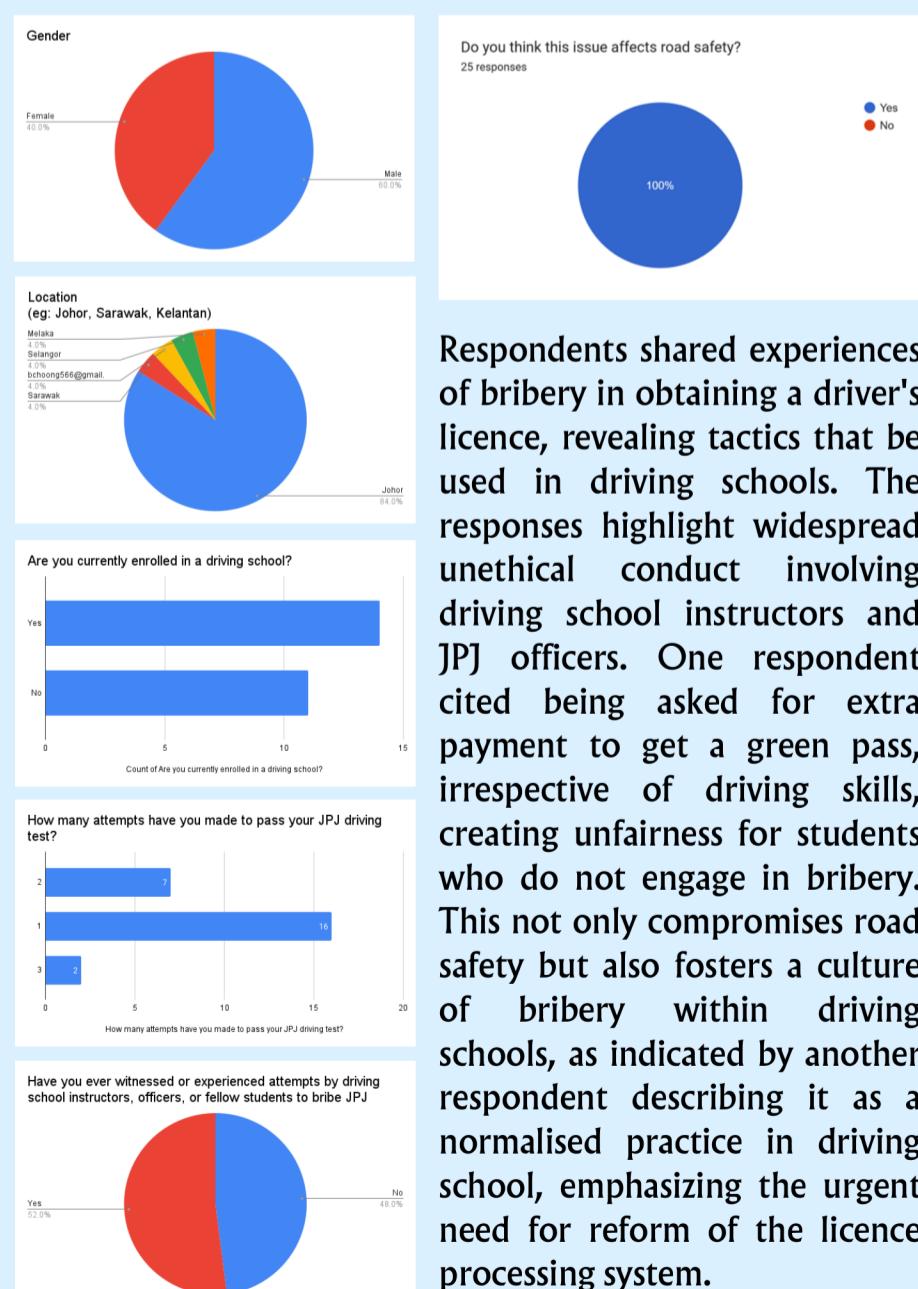
- 1 Integrity : being genuine and expressing a continuous, unchanging dedication to superior moral and ethical norms and goals.
- 2 Corruption : gain illegal benefits or exploit authority for their own advantage. (kind of criminal act)

how it's relate?

maintaining integrity is crucial to avoiding corruption!

- honest person may see what has been decided upon and accepted as true.
- if integrity is valued, corrupt activities will be less common overall.

4 RESULT AND DISCUSSION



Respondents shared experiences of bribery in obtaining a driver's licence, revealing tactics that are used in driving schools. The responses highlight widespread unethical conduct involving driving school instructors and JPJ officers. One respondent cited being asked for extra payment to get a green pass, irrespective of driving skills, creating unfairness for students who do not engage in bribery. This not only compromises road safety but also fosters a culture of bribery within driving schools, as indicated by another respondent describing it as a normalised practice in driving school, emphasizing the urgent need for reform of the licence processing system.

5 SUGGESTIONS

01 USE OF TECHNOLOGY

Introduce technology solutions, such as online registration systems and electronic examination platforms, to minimise the manual handling of paperwork.

02 WHISTLEBLOWER PROTECTION

Establish a confidential reporting mechanism for individuals to report instances of corruption without fear.

03 REGULAR AUDIT AND INSPECTIONS

Conduct regular audits and inspections of driving schools and JPJ offices to identify and rectify potential corrupt practices.

04 COLLABORATION WITH ANTI-CORRUPTION AGENCIES

This partnership can act as a deterrent and ensure swift action against any wrongdoing.

05 REVIEW AND UPDATE POLICIES

Regularly review and update policies related to the licensing process to address emerging challenges and loopholes that could be exploited for corrupt activities.

3 METHODOLOGY

STUDY RESPONDENT

- Focus mainly on individuals aged 17-19 years old from variety of faculties such as FKM, FKA, FKE, and FABU.
- 25 respondents were selected.
- Respondents were contacted through social media platforms, and provided informed consent on the case study.
- Collected demographic information for data analysis and study context.

DATA COLLECTION METHOD

- Data collected through Google Forms.
- Forms distributed electronically via WhatsApp platform.
- Collected data will be analysed using diagrams and description.
- Anonymous data collection to protect respondent privacy, no names collected.

6 CONCLUSION

Addressing integrity and corruption in the JPJ and driving schools is crucial for licensing credibility and road safety.

Implementing comprehensive measures is crucial to curb corruption and uphold ethical standards.

Key suggestions, including

- technology integration
- randomised exams
- whistleblower protection
- regular audits and inspection
- public awareness campaigns
- collaborations with anti-corruption agencies
- merit-based hiring

approach reinforce the commitment to system integrity.

Success depends on the collaborative efforts of stakeholders, including government authorities, anti-corruption agencies, driving schools, and the public.

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