Test run 2024/08/21

Verifying the Srbija Voz Booking, Login, and Registration Processes

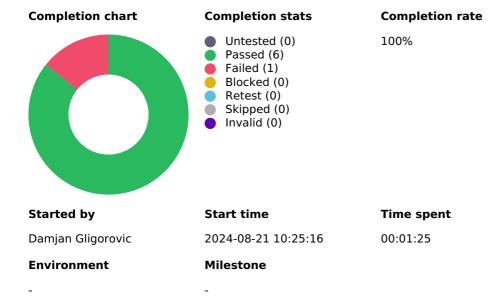
1. Objective:

• To ensure that the Srbija Voz website allows users to book train tickets efficiently and that the login and registration processes function correctly.

2. Test Environment:

• Browser: Chrome

• Operating System: Windows 11



Validate the Return Journey Ticket Booking Workflow

Status Time spent Assignee

Passed 00:00:16 Damjan Gligorovic

Results

Result 1

Status Time spent User Defects

Passed 00:00:16 Damjan Gligorovic

Finish time

2024-08-21 10:25:34

Steps

Step 1

Action Launch the Chrome browser

Expected result

The Chrome browser should open

Status Passed

Step 2

Expected result

Expected

result

Action Navigate to the page https://webapi1.srbvoz.rs/ekarta/app/#!/home

The webpage https://webapi1.srbvoz.rs/ekarta/app/#!/home should open correctly and meet the following criteria:

1. Default State:

- The "Jedan smer" radio button is selected by default.
- The "VIA" field is disabled.

2. Subcategory Selection:

- Subcategory 1 (Izbor voza): Selected and highlighted in blue.
- Subcategories 2-5 (Putnici, Prijava, Kupovina, Završena kupovina): Disabled and not highlighted in blue.
- Button Trazi should be disabled.

| Status | Passed |
|-----------------|--|
| Step | 3 |
| Step | |
| Action | Select the "Povratno putovanje" radio button |
| Expected result | The "Povratno putovanje" radio button should be selected. |
| Status | Passed |
| Step | 4 |
| Action | Enter ni in the input drop-down menu Stanica OD and select Nis |

The system should accept ni in the input drop-down menu Stanica OD and Nis should be selected

| Status | Passed |
|--------------------|--|
| Ston | 5 |
| Step | |
| Action | Enter be in the input drop-down menu Stanica DO and select Beograd Centar-Prokop |
| | The system should accept be in the input drop-down menu Stanica DO and Beograd Centar-Prokop should be selected. Beograd Centar-Prokop should be selected from the input drop-down menu for "Stanica DO" and also entered in the "Povratak OD" input drop-down menu. |
| Expected result | The date 18-08-2024 should be pre-filled in both "Datum putovanja i razred" fields (left and right). The option "2. razred" should be selected in both corresponding drop-down menus (left and right). The value 1 should be automatically entered in the "Broj putnika" field. The button Trazi should be enabled. |
| Status | Passed |
| Step | 6 |
| Action | Click on the left "Datum putovanja i razred" menu and select "28 August 2024" |
| Expected result | 28 August 2024" should be selected in the left "Datum putovanja i razred" menu, and "28 August 2024" should be pre-selected by default in the right "Datum putovanja i razred" menu. The right Datum putovanja i razred menu should and the dropdown menu "2. razred" should not be clickable. |
| Status | Passed |
| | |
| Step | 7 |
| Action | Remove the value "1" from the "Broj putnika" field and click the up arrow twice. |
| Expected result | "1" should be removed from the "Broj putnika" field, and "2" should be entered. |
| Status | Passed |
| Step | 8 |
| Action | Click the button Trazi |
| Expected result | Tariff timetable should open. The button Dalje should not be clickable |
| Status | Passed |
| | |
| Step | 9 |
| Action | Click the "Izaberi" button in the row corresponding to train number 2900. |
| Expected result | The "Izaberi" button should be highlighted in green. The "DALJE" button should be clickable. |
| Status | Passed |
| Step | 10 |

| Action (| Click the button DALJE and navigate to the https://webapi1.srbvoz.rs/ekarta/app/#!/login/putnik |
|----------|--|
|----------|--|

The page https://webapi1.srbvoz.rs/ekarta/app/#!/login/putnik should open correctly and meet the following criteria:

Expected result

- Subcategories 2 Putnici and 3 Prijava should be highlighted in blue
 Subtitle should contain the text Prijava
 The button Registracija should not be clickable

Passed Status

Inspect the link "Uputstvo za korišćenje"

Status Time spent Assignee

Passed 00:00:05 Damjan Gligorovic

Results

Result 1

Status Time spent User Defects

Passed 00:00:05 Damjan Gligorovic

Finish time

2024-08-21 10:25:42

Steps

| Step | 1 |
|-----------------|--|
| Action | Launch the Chrome browser |
| Expected result | The Chrome browser should open |
| Status | Passed |
| Step | 2 |
| Action | Navigate to the page https://webapi1.srbvoz.rs/ekarta/app/#!/home |
| | The page https://webapi1.srbvoz.rs/ekarta/app/#!/home should open correctly and meet the following criteria: The webpage https://webapi1.srbvoz.rs/ekarta/app/#!/home should open correctly and meet the following criteria: |
| Expected | |

Expected result

- 1. Default State: The "Jedan smer" radio button is selected by default. The "VIA" field is disabled.
- 2. Subcategory Selection: Subcategory 1 (Izbor voza): Selected and highlighted in blue. Subcategories 2-5 (Putnici, Prijava, Kupovina, Završena kupovina): Disabled and not highlighted in blue. Button Trazi should be disabled.

| Status | Passed |
|-----------------|--|
| Step | 3 |
| Action | Click on the link "Uputstvo za korišćenje" |
| Expected result | The page at https://www.srbvoz.rs/wp-content/uploads/2022/08/UPUTSTVO-ZA-KORISCENJE-APLIKACIJE-ON-LINE.pdf should open, and the content should meet the user\'s expectations. |
| Status | Passed |

Verify the functionality of the "Pomoc" feature

Status Time spent Assignee

Passed 00:00:13 Damjan Gligorovic

Results

Result 1

Status

Passed

Status Time spent User **Defects Passed** 00:00:13 Damjan Gligorovic Finish time 2024-08-21 10:25:59 **Steps** Step 1 Action Launch the Chrome browser Expected The Chrome browser should open result Status Passed 2 Step Navigate to the page https://webapi1.srbvoz.rs/ekarta/app/#!/home Action The webpage https://webapi1.srbvoz.rs/ekarta/app/#!/home should open correctly and meet the following criteria: 1. Default State: The "Jedan smer" radio button is selected by default. The "VIA" field is disabled. Expected result 2. Subcategory Selection: Subcategory 1 (Izbor voza): Selected and highlighted in blue. Subcategories 2-5 (Putnici\, Prijava\, Kupovina\, Završena kupovina): Disabled and not highlighted in blue. Button Trazi should be disabled. Passed Status 3 Step Click on the button POMOĆ Action Expected The "Instructions" section should open. result Status Passed Step 4 Action Click on the link pogledajte ovde Expected The page https://webapi1.srbvoz.rs/ekarta/app/#!/home should open result

| Step | 5 |
|-----------------|---|
| Action | Click on the button POMOĆ |
| Expected result | The "Instructions" section should open. |
| Status | Passed |
| Step | 6 |
| Action | Click on the link <u>Uputstvo za korišćenje</u> |
| Expected result | The page at chrome-extension://efaidnbmnnnibpcajpcglclefindmkaj/https://www.srbvoz.rs/wp-content/uploads/2022/08/UPUTSTVO-ZA-KORISCENJE-APLIKACIJE-ON-LINE.pdf should open, and the content should meet the user\'s expectations. |
| Status | Passed |

Book the train ticket and verify that subtitle contains the text Prijava

Damjan Gligorovic

Status Time spent Assignee

00:00:12

Passed 00:00:12 Damjan Gligorovic

Results

Result 1

Status Time spent User Defects

Passed Finish time

2024-08-21 10:26:15

Steps

Step 1

Action Launch the Chrome browser

Expected result

The Chrome browser should open

Status Passed

Step 2

Action Navigate to the page https://webapi1.srbvoz.rs/ekarta/app/#!/home

The webpage https://webapi1.srbvoz.rs/ekarta/app/#!/home should open correctly and meet the following criteria:

Expected result

- 1. Default State: The "Jedan smer" radio button is selected by default. The "VIA" field is disabled.
- Subcategory Selection: Subcategory 1 (Izbor voza): Selected and highlighted in blue. Subcategories 2-5
 (Putnici, Prijava, Kupovina, Završena kupovina): Disabled and not highlighted in blue. Button Trazi should
 be disabled.

Status Passed

Step 3

Action Enter be in the input drop-down menu Stanica OD and select Beograd Centar-Prokop

Expected The system should accept be in the input drop-down menu Stanica OD and Beograd Centar-Prokop should be result selected

Status Passed

Step 4

Action Enter no in the input drop-down menu Stanica DO and select Novi Sad

| Expected result | The system should accept no in the input drop-down menu Stanica DO and Novi Sad should be selected. Novi Sad should be selected from the input drop-down menu for "Stanica DO" and also entered in the "Povratak OD" input drop-down menu. The date 21-08-2024 should be pre-filled in both "Datum putovanja i razred" fields (left and right). The option "2. razred" should be selected in both corresponding drop-down menus (left and right). The value 1 should be automatically entered in the "Broj putnika" field. The button Trazi should be enabled. | |
|-----------------|--|--|
| Status | Passed | |
| | | |
| Step | 5 | |
| Action | Click on the left "Datum putovanja i razred" menu and select "28 August 2024" | |
| Expected result | 28 August 2024" should be selected in the left "Datum putovanja i razred" menu, and "28 August 2024" should be pre-selected by default in the right "Datum putovanja i razred" menu. The right Datum putovanja i razred menu should and the dropdown menu "2. razred" should not be clickable. | |
| Status | Passed | |
| | | |
| Step | 6 | |
| Action | Click the button Trazi | |
| Expected result | Tariff timetable should open. The button Dalje should not be clickable | |
| Status | Passed | |
| | | |
| Step | 7 | |
| Action | Click the "Izaberi" button in the row corresponding to train number 548. | |
| Expected result | The "Izaberi" button should be highlighted in green in the row corresponding to train number 548. The "DALJE" button should be clickable. | |
| Status | Passed | |
| | | |
| Step | 8 | |
| Action | Click the button DALJE and navigate to the https://webapi1.srbvoz.rs/ekarta/app/#!/login/putnik | |
| | The page https://webapi1.srbvoz.rs/ekarta/app/#!/login/putnik should open correctly and meet the following criteria: | |
| Expected result | Subcategories 2 Putnici and 3 Prijava should be highlighted in blue The button Registracija should not be clickable | |
| Status | Passed | |
| | | |
| Step | 9 | |
| Action | Verify that the subtitle on the page contains the text" Prijava " and is displayed correctly. | |
| Expected result | The subtitle should contain the text "Prijava" and be clearly visible on the page. | |
| Status | Passed | |

Verify the subtitle text on the login page

Status Time spent Assignee

Passed 00:00:04 Damjan Gligorovic

Results

Result 1

Status Time spent User Defects

Passed 00:00:04 Damjan Gligorovic

Finish time

2024-08-21 10:26:23

Steps

| Step | 1 |
|-----------------|--|
| Action | Launch the Chrome browser |
| Expected result | The Chrome browser should open |
| Status | Passed |
| Step | 2 |
| Action | Navigate to the page https://webapi1.srbvoz.rs/ekarta/app/#!/login |

The page at https://webapi1.srbvoz.rs/ekarta/app/#!/login should load correctly and meet the following criteria:

- 1. Button States:
 - The **Prijava** button should be clickable, indicating it is enabled.
 - The Registracija button should be visible but disabled, indicating it is not clickable.
- 2. Mandatory Fields:

Expected result

- The following fields should be marked with a red asterisk (*) to indicate they are mandatory ime
 (First Name), Prezime (Last Name), Datum rođenja (Date of Birth), Telefon (Phone),
 Lozinka (Password), and Email.
- 3. Password Field Validation:
 - A red error message, "Minimalno 9 karaktera," should be displayed directly under the Lozinka (Password) field
- 4. Placeholders:
 - Each input field should have a placeholder text that clearly matches the field's label, providing guidance on what information should be entered.

| Status | Passed |
|-----------------|--|
| Step | 3 |
| Action | Verify the subtitle contains the text PRIJAVA NA SISTEM ILI REGISTRACIJA |
| Expected result | The subtitle should contain the text PRIJAVA NA SISTEM ILI REGISTRACIJA |
| Status | Passed |

Verify message Molimo Vas sačekajte when attempting registration with an invalid email

Status Time spent Assignee

Failed 00:00:25 Damjan Gligorovic

Results

Result 1

Status Time spent User Defects

Failed 00:00:25 Damjan Gligorovic

Finish time

2024-08-21 10:26:51

Comment

Given the aim of the test case is to verify the appearance of the "Please wait" message upon clicking the registration button with invalid email inputs, the primary focus is on whether this specific message appears. However, the overall expected behavior also involves appropriate handling of the invalid email input.

Analysis of the Two Cases:

Case 1: Action: Invalid email input is provided, registration button is clicked. Observation: "Please wait" message appears, but no error or confirmation message appears. This refers to the bottleneck. Analysis: This indicates that while the system is showing the "Please wait" message, it is not handling the invalid email input correctly by not displaying the necessary error message. Also, it implies that we have to do retesting. During retesting with the same inputs, the message Molimo Vas Sacekajte is not properly visible.

Case 2: Action: Invalid email input is provided, registration button is clicked. Observation: "Please wait" message appears together with a confirmation message. Analysis: This indicates a critical issue as the system not only fails to handle the invalid email input correctly but also erroneously proceeds as if the registration was successful. Test Case Verdict: For both cases, the appearance of the "Please wait" message does meet part of the test case expectation. However, the test case cannot be considered a full pass based solely on this partial success because the proper handling of invalid inputs is essential for a valid registration process. The expected behavior includes not only the display of the "Please wait" message but also appropriate error handling.

Conclusion: Overall Verdict: Fail

Attachments



Navigate to the page https://webapi1.srbvoz.rs/ekarta/app/#!/login

Steps

Action

| Step | 1 |
|-----------------|--------------------------------|
| Action | Launch the Chrome browser |
| Expected result | The Chrome browser should open |
| Status | Passed |
| Step | 2 |

The page at https://webapi1.srbvoz.rs/ekarta/app/#!/login should load correctly and meet the following criteria:

1. Button States: The Prijava button should be clickable\, indicating it is enabled. The Registracija button should be visible but disabled\, indicating it is not clickable.

Expected result

- 2. Mandatory Fields: The following fields should be marked with a red asterisk (*) to indicate they are mandatory: Ime (First Name)\, Prezime (Last Name)\, Datum rođenja (Date of Birth)\, Telefon (Phone)\, Lozinka (Password)\, and Email.
- 3. Password Field Validation: A red error message\, "Minimalno 9 karaktera\," should be displayed directly under the Lozinka (Password) field.
- 4. Placeholders: Each input field should have a placeholder text that clearly matches the field's label\, providing guidance on what information should be entered.

| | guidance on what information should be entered. |
|-----------------|---|
| Status | Passed |
| Step | 3 |
| Action | Enter Petar into the Ime field |
| Expected result | The system should accept Petar as input in the Ime field |
| Status | Passed |
| Step | 4 |
| Action | Enter Radanovic into the Prezime (Last Name) field |
| Expected result | The system should accept Radanovic as input in the Prezime field |
| Status | Passed |
| Step | 5 |
| Action | Select 5 for the day, May for the month, and 1985 for the year under the Datum rodjenja |
| Expected result | The system should accept 5 as the day, May as the month, and 1985 as the year under the Datum rodjenja. |
| Status | Passed |
| Step | 6 |
| Action | Enter the phone number 0659874585 into the Telefon field. |
| Expected result | The system should accept 0659874585 as input in the Telefon field. |
| Status | Passed |
| Step | 7 |

Enter the following invalid inputs into the Email field:

- actorgoal@gmail.c-m
- canko@gmail.c!m
- larakrivokapic.com
- @hotmail.com
- larakrivokapic @
- tatjana@example!com
- nadezda@example.co.

The system should not accept the following inputs in the Email field:

Expected result

Action

- actorgoal@gmail.c-m
- canko@gmail.c!m
- larakrivokapic.com
- @hotmail.com
- larakrivokapic @
- tatjana@example!com
- nadezda@example.co.

| Status | Passed |
|-----------------|---|
| Step | 8 |
| Action | Enter the password Felina10@ into the Lozinka field |
| Expected result | The system should accept the following input Felina10@ in the Lozinka field. The option BEZ POVLASTICA is selected by default |
| Status | Passed |
| Step | 9 |
| Action | Select the checkbox Želim da primam promo poruke and the checkbox Želim da primam info poruke |
| Expected result | The system should accept the checkboxes as being ticked. |
| Status | Passed |
| Step | 10 |
| Action | Click the Registracija (Registration) button and verify the message Molimo Vas Sačekajte (Please Wait) appears. Then, error message appears. |
| Expected result | The Registracija (Registration) button should be successfully clickable. After clicking the Registracija button, the message Molimo Vas sačekajte should be displayed on the screen, indicating that the system is processing the request. Then, error message appears. |
| Status | Failed |

Click and verify promo and info checkboxes

Status Time spent Assignee

Passed 00:00:07 Damjan Gligorovic

Results

Result 1

Expected

result

The info checkbox should not be ticked

Status Time spent User **Defects** 00:00:07 Damjan Gligorovic **Passed** Finish time 2024-08-21 10:29:57 **Steps** 1 Step Action Launch the Chrome browser Expected The Chrome browser should open result Status Passed 2 Step Action Navigate to the page https://webapi1.srbvoz.rs/ekarta/app/#!/login The page at https://webapi1.srbvoz.rs/ekarta/app/#!/login should load correctly and meet the following criteria: 1. Button States: The Prijava button should be clickable\, indicating it is enabled. The Registracija button should be visible but disabled\, indicating it is not clickable. 2. Mandatory Fields: The following fields should be marked with a red asterisk (*) to indicate they are Expected mandatory: Ime (First Name)\, Prezime (Last Name)\, Datum rođenja (Date of Birth)\, Telefon (Phone)\, Lozinka result (Password)\, and Email. 3. Password Field Validation: A red error message\, "Minimalno 9 karaktera\," should be displayed directly under the Lozinka (Password) field. 4. Placeholders: Each input field should have a placeholder text that clearly matches the field's label\, providing guidance on what information should be entered. Status Passed 3 Step Click the promo checkbox and verify that it is ticked Action Expected The promo checkbox should be ticked. result Passed Status 4 Step Action Verify that the info checkbox is not ticked.

| Status | Passed |
|-----------------|---|
| Step | 5 |
| Action | Click the info checkbox and verify that it is ticked. |
| Expected result | The info checkbox should be ticked. |
| Status | Passed |