

SHITTU ADEDAMOLA

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Personal Profile

An innovative, disciplined, solutions-oriented individual, highly adaptable, creative and technically competent. Versatile and analytical thinker with a great sense of humour and strong interpersonal skills, copes well with high-stress situations and can manage a variety of projects concurrently. I look forward to a progressive career, which will provide the benefit of working with a team of dedicated professionals in a dynamic, multicultural environment; to obtain such a challenging position in an organization that enables me output my knowledge for the achievement of organizational objectives on the promise deserving reward.

Education

[2014 – 2017] Olabisi Onabanjo University, Ago Iwoye, Ogun State.

Grade achieved: B.Sc Anatomy

[2007 – 2013] Sacred Heart Catholic College, Oke-Ilewo, Abeokuta, Ogun State.

Grade achieved: WASSCE – School Leaving Certificate

[2002 – 2007] Kings' Kiddies Private School, Post Office, Abeokuta.

Grade achieved: FSLC – First School Leaving Certificate

Work Experience

[May 2019– April 2020] **Customer Service Representative**
ISON BPO INTERNATIONAL LIMITED, DUGBE, IBADAN.
Front-line agent for Airtel Nigeria, receiving inbound calls.

Main duty performed:

- Giving adequate and complete resolutions to enquiries, complaints or requests from subscribers on the Airtel Network.

[August 2018 - June 2019]

Anatomist

**PATHOLOGY DEPARTMENT, UNIVERSITY COLLEGE HOSPITAL(UCH),
IBADAN. (NYSC)**

Main duties performed:

- Embalming and other morgue practices
- Collection of tissues from surgeries for histopathological analysis.
- Preparation of museum pots and other museum practices.

Certificates

- Customer Service Training **[June 2019]**
- National Youth Service Corps (NYSC) **[June 2019]**
- Basic Life Support Training **[August 2015]**

Skills

Relationship Development

Leadership Skills

Intellectual Skills

Communication skills

Multitasking

Interpersonal Skills

Voice Acting

Microsoft Office[Word, Excel, Powerpoint]

Hobbies and Interests

Public Speaking

Advertising

Voice Acting

Travelling

Music

Entertainment

Public Health