

Typical Scenarios

Scenario 1:

New Member Registration

Use Case: Register for Membership

Actor: Gym Member

Step	Actor's Action	System's Response
1	Goes to registration page	System displays registration page
2	Enters personal information and chooses membership plan	System will validate the input
3	Submits their form	System creates the account and prompts for the payment
4	They pay	System activates the membership and sends confirmation

Scenario 2:

Booking a Class

Use Case: Book Class

Actor: Gym Member

Step	Actor's Action	System's Response
1	They login	System displays dashboard with different options
2	They select book class	System displays the available classes with the times
3	They select the class they want	System checks the class is not full and shows price
4	They confirm their booking	System processes payment
5	N/A	System reserves the spot and sends user the confirmation

Scenario 3:

The Membership Renewal Process

Use Case: Renew Membership

Actor: Gym Member

Step	Actor's Action	System's Response
1	Receives a notification email	System automatically sends an email 1 week before expiry
2	Clicks the renewal link in the email	System displays renewal page with their current plan
3	Confirms renewal and pays	System processes payment and extends membership
4	N/A	System sends a confirmation email

Scenario 4:

Trainer Creates a New Class

Use Case: Create a Class

Actor: Trainer

Step	Actor's Action	System's Response
1	Logs into trainer portal	System displays trainer dashboard
2	Clicks create new class	System displays class creation page
3	Enters the class details	System validates the detail
4	Submits	System adds the class to the schedule and makes it bookable

Scenario 5:

Administrator Generates Report

Use Case: Generate Reports

Actor: Administrator

Step	Actor's Action	System's Response
1	Logs into admin portal	System displays admin dashboard
2	Clicks generate reports	System will show report types
3	Selects monthly attendance	System compiles data from database
4	They click generate	System creates excel document with the data
5	Downloads report	System logs that the report has been created