

Damon Clark

Software Professional

Pittsburgh PA | 412-916-1953 | www.damonrclark.com

Profile

Highly trained, solution based, and goal oriented professional with exceptional communication skills. I have an excellent ability to learn and adapt quickly. Self-driven person who likes to progress with and learn new modern software technologies and methodologies. Excellent ability to work alongside a software team to build and enhance new web applications.

Technical Knowledge

Git, Javascript, HTML, CSS, Bootstrap, Selenium, TDD, MVC, REST, Pivotal, Agile, Python, Java, Angular JS, Ruby on Rails, Linux

Professional Experience

HM Health Solutions – November 2015 through Present

IT Testing and Quality Assurance Analyst

- Initializing, maintaining and conducting both regression and end to end automated testing scripts.
- Working during release nights, running application testing scripts to ensure production quality code.
- Developing new automation testing scripts using Selenium/Java and VBScript/UFT.
- Developing and maintaining high level tests to ensure system functionality is working as expected.
- Working on an Agile Scrum Team with daily stand ups sessions.
- Collaborating with teams to modernize legacy software systems into new web technologies.
- Creating very detail oriented documentation spreadsheets to assist with application development efforts.
- Using SQL to query databases and confirm enhancements work as expected based off business requirements.

Matrix Solutions - December 2012 through October 2015

Technical Analyst

- Maintaining a high-level knowledge of “Product Proficiency” with all existing and new product features.
- Assisting customers through phone, chat and email by troubleshooting and resolving technical issues.
- Using Matrix administration to handle activation, deactivation and modification requests.
- Building out mock ups and wire frames to improve front end user experience.
- Writing SQL queries and using JQuery in order to enhance upon current technical procedures.
- Using SQL Management Studio and the FTP Server to handle daily traffic files.
- Meticulously documenting, testing, and reporting software issue “bugs” to our Product Team.
- Taking ownership of database SaaS build procedures including setup, mapping, importing, and deployment.

Education

ProTech Training Courses
SQL and UFT

December 2015

Indiana University of Pennsylvania
B.S. Management Information Systems

December 2012

Activities & Affiliations

Pittsburgh Technology Meet Ups - August 2014 to August 2015

Actively attended technology events in Pittsburgh including, “Fall Picnic & Pitch Fest,” “Learn Ruby on Rails Firehose Weekend,” and “Code & Supply Build Nights.”

IUP Wrestling Club - October 2010 to March 2011

Took the initiative to start a wrestling club, form the club’s documents, seek a faculty member advisor and market the organization.

Student Operations Management Club - October 2010 through March 2011

Assisted to get the club recognized by our university and its students, among the first persons to get involved. Using Adobe Photoshop, I designed a poster to display and promote the club.

References Available Upon Request