

# Abraham Damtew

My objective as a computer science Student with expertise in web design is to secure a challenging position where I can leverage my creativity, technical skills, and eye for detail to create visually appealing, user-friendly, and responsive websites. I am passionate about exploring new design trends and techniques, and I am committed to delivering high-quality solutions that meet or exceed client expectations. I look forward to working collaboratively with a team of like-minded professionals to develop innovative web designs that enhance business operations and provide a positive user experience.

## SKILLS

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- HTML coding
- CSS
- Social Media
- Web Design
- JavaScript
- Photoshop
- Microsoft Word
- Microsoft PowerPoint
- Microsoft Excel

## EDUCATION

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- 2021 – Present      **Bachelor Degree of Computer Sciences**, HiLCoE School of Computer Science and Technology – Addis Ababa, Ethiopia
- 2016-2020  
Ethiopia      **High School Diploma**, Ethio-Parent's School |Gerji Campus – Addis Ababa,

## EXPERIENCE

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- Jan/2023 – Present      **Social Media Manager**, Chachi's Corner – Addis Ababa, Ethiopia
- Answered calls, responded to emails, and spoke with clients face-to-face.
  - Developed Engaged Community of Followers for Clients.
  - Handled customer complaints with empathy and composure.
  - Proactively participated in meetings and helped create new practices.
  - Helped management to identify workflow issues and find solutions.

## CERTIFICATIONS & COURSES

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- 28/Jan/2023      **Introduction to Packet Tracer** |Cisco Networking Academy
- 01/Feb/2023      **Introduction to Networks** |Cisco Networking Academy
- 19/Feb/2023      **Switching, Routing, and Wireless Essentials** |Cisco Networking Academy