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|  | Daniel Rigby  527 Selva Lakes Cir., Atlantic Beach, FL 32233  | dqr15@my.fsu.edu | danielqrigby.com | 904-707-5476 |
| **Objective** | To obtain a full time position in information technology, while striving to enhance my technical and professional knowledge. |
| **Education** | **FLORIDA STATE UNIVERSITY,** TALLAHASSEE, FL  BACHELOR OF SCIENCE IN INFORMATION TECHNOLOGY Graduation: MAY 2017  FSU GPA: 3.92 Cumulative GPA: 3.39   * Phi Sigma Theta National Honors Society * Presidents List (2015) Dean’s List (2016)   **FLORIDA STATE COLLEGE AT JACKSONVILLE**, JACKSONVILLE, FL  ASSOCIATE OF ARTS Graduation: MAY 2015   * Dean’s List |
| **Experience** | *IT INTERN*  **Inventory Source** **ATlantic Beach, Florida**  JUNE 2016– august 2016   * Communicated effectively with new customers to provide onboarding for turnkey websites * Diagnose and troubleshoot customer issues with technical services through help desk / call center * Managed escalated tickets with senior support members * Documented feed mapping process of suppliers feed through JAVA code to SQL database   *Lifeguard* **Hannah Park Ocean Rescue, Mayport, Florida**  March 2011- JUNE 2016 (SEASONAL)   * Performed ocean rescues in collaboration with other guards * Organized and coordinated new lifeguard training, mentored new lifeguards * Maintained medical equipment such as oxygen tanks, blood pressure cuffs, rescue jet skis, multiple vehicles and a rescue boat * CPR certified / First Aid certified / AED certified   *Seasonal Laborer* **landfill division, City of clovis, new mexico**  may 2015 – august 2015   * Operated heavy equipment such as CAT Loaders, water trucks, dozers, skid steer and roll off trucks * Communicated as a team to complete daily tasks such as repairing temporary roads, relocating large amounts of trash to proper areas, disposing of asbestos * Provided daily maintenance on the vehicles listed above * Worked alongside other city departments to ensure the landfill operated efficiently   *Banquet Houseman* **One ocean hotel and spa, ATlantic Beach, Florida**  AUGUST 2013 - MAY 2014   * Collaborated with different departments in the hotel to provide five diamond customer service * Self-managed various tasks according to banquet schedule * Trained two new hires on the proper set up of each type of meeting room, wedding setup, time management and treatment of equipment * Supervised the organization of off-site storage facility |
| **Skills & Abilities** | * SQL * Java * HTML/CSS * Microsoft Office * Python * Unix * .NET * C# |