

# SECOND YEAR GROUP PROJECT COMP2003 2022/2023 GROUP Z



## About Face IT

Face IT is a service that provides support and advice for anyone who has worries or is unhappy because they have a different or unusual appearance - what we call a visible difference.

Face IT has been designed by experts in the field of appearance psychology and people with a range of conditions that affect appearance who understand the types of worries and problems you might be experiencing.

There are 8 sessions in Face IT. Each session has different exercises and activities and will take 45 - 60 minutes to complete.

## Why It's Important

Face IT helps people learn new skills and gives them useful tips so they feel more confident about the way they look, allowing them to feel more comfortable meeting new people and being with friends, going to the shops, playing sport, or going to work.

Face IT also allows people to test out social situations that they might find difficult on the computer, so that they can practice how to manage them and increase their confidence before trying it out for real.

## Further Support Page

We simplified the further support page to make it easier to find the details connected to each seperate support group/page, making it easier to locate and dynamically access each service.

## Further Support

As a research team, we at FaceIT@home work with a range of organisations across the UKL and internationally that support people with visible differences. For more information on organisations that can support your needs please see the contacts below:

#### Achondroplasia

www.achondroplasia.co.uk admin@achondroplasia.co.uk No number avaliable

British Allergy Foundation

www.allergyuk.org info@allergyuk.org 01322 619898

www.acnesupport.org.uk No email avaliable No number avaliable

Acne Support Group

#### **Breast Cancer Care**

www.breastcancercare.org.uk info@breastcancercare.org.uk 0808 800 6000

#### News

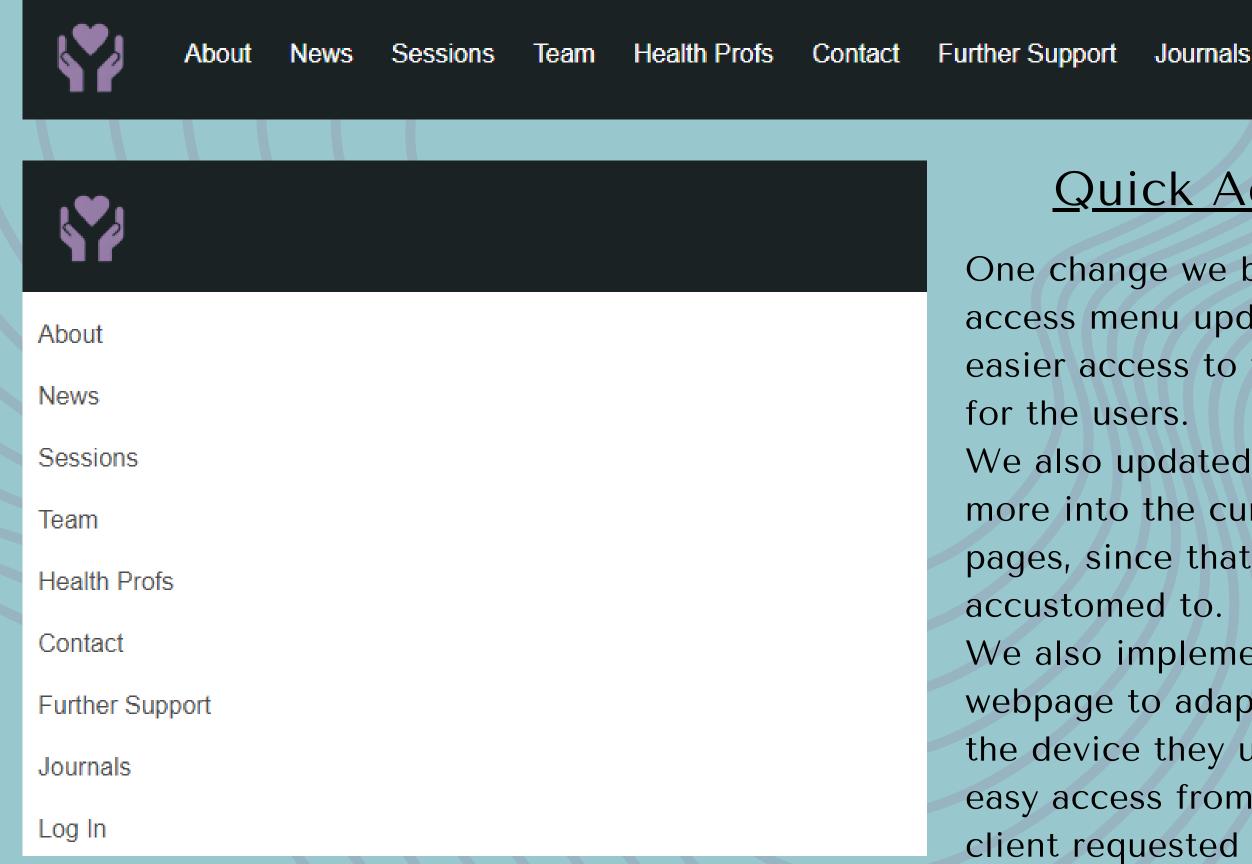


## New News Section

As the client had no reliable way to update their news section without a full web page update, we implemented a Twitter embed for the team to use.

This allows the team to network and grow in the community through social media and to share updates directly to their site without having to make changes to the page itself.

This also helps the team save money as they no longer need to pay to update their news section with each update they have to post.



## Quick Access Menu Update

One change we brought to the project is a quick access menu update. Updating the old UI to allow an easier access to the different sections of the service for the users.

We also updated it to be more contemporary, and fit more into the current day designs of headers on other pages, since that is what most online users would be accustomed to.

We also implemented a responsive UI allowing the webpage to adapt to better fit the user regardless of the device they use to access the page, allowing an easy access from mobile devices, a a feature that the client requested which was previously a difficult task.

#### Web Content

we kept the old web content for the main page as it would be a comfortable design for the existing users of the service. We updated certain sections to keep a consistency with the rest of the webpage.



#### Your Guides

Get familiar with these faces; Aly, Alistair & Alex will be your guides around the new Face IT platform

#### News

In 2012 The Centre for Appearance research at the University of the West of England (UWE), Bristol launched their new online support tool for adults with disfigurements - 'Face IT' ...

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#### Get Started

To get started is simple and easy. Let's Go

### YPFaceIT

Aged 12 -17 years Or a health professional of someone this age? Please visit YPFaceIT

Go to site

#### Forum

This is a place where you can meet and socialise with other people with a visible difference. You can discuss your experience of Face IT@home, talk about any worries you may have or offer support to others.

Read More

### Reviews

"Face IT has helped me not to be so angry when people approach me to ask me what's wrong. Face IT has taught me to stay calm and smile. It's better than frowning."

## Web Footer

We updated the footer to be less crowded and to only display the details that were necessary for the page.















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