

# **Danish Mohammad**

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## **DISCIPLINARY ACCOMPLISHMENTS**

**High School Wrestler, City Finals and Referee (Rank 16<sup>th</sup> NYC)**

**Jun 2012 - 2016**

**New York City Lacrosse Finalist (Rank 4<sup>th</sup> NYC)**

**Jun 2012 - 2016**

## **SKILLS**

JAVASCRIPT | MAGIC TOUCH | JIRA | SALESFORCE | WORD | EXCEL | POWERPOINT | 3SHAPE | PYTHON

## **WORK EXPERIENCE**

***Microdental Laboratories, Hicksville, NY***

**Feb 2023 - Current**

### ***Team Lead/ Project Manager- Expert CAD/CAM Technician***

- Conducted advanced data analysis and provided expert opinion to drive strategic business decisions
- Reduced remake factor from 18% to 4% in the span of 8 months of being recruited
- Presented Plan and simplified workflow to become more cost-efficient and to increase productivity
- Task assumptions during coworkers absences
- Managed and conducted trial services from potential lab partners around the world to increase profit margin
- Coordinate and host daily meetings to provide updates on projects/cases
- Digitized and standardized all cases on Magic Touch
- Trained and adapted modules to help new hires to perform with company-wide standards
- Escalation contact for high-priority/sensitive issues accountability
- Analyze the scope of the case and time of effort based on priority and clientele tier
- Ensured all cases were properly assigned to the appropriate department and completed within specified timelines
- Develop and manage relations with key company partners to work on specific cases
- Provide services to meet individual client expectations along with managing expectations
- Maintain and demonstrate updated industry knowledge to evaluate orders/cases based on AirForce Manual Standards and National Association of Dental Laboratory Standards
- Manage logistics and inventory- worked alongside sales to restock and provide alternatives as needed

***Eshha Jewelers, Brooklyn, NY***

**Jan 2014 – May 2024**

### ***Jewelry Repair Technician/ Accounting Manager***

- Served as the primary form of contact for accounts acquisitions and management
- Apply technical analysis to determine price fluctuations of precious metals
- Receive orders from clients to fabricate custom handmade products to satisfy client's expectations
- Managed and maintained records of documented expenses and invoices for all lab services
- Provide same-day delivery service for high-priority orders

***East Hills Dental Associates, East Hills, NY***

**May 2018 – Dec 2020**

### ***Dental Laboratory Technician***

- Work in plaster room to pour impressions, duplicate models, and articulate models
- Utilize CAD/CAM to create 3D designs of EMAX, Zirconia, and PFMs
- Assist in Casting metal frameworks, pressing Emax, and injecting acrylic for dentures and custom clasps
- Conduct infection control protocol according to OSHA standards in all cases received
- Carry out standard operations of procedure at plaster bench to produce models of high-quality
- Manage inventory of supplies and replenish when needed

## **EDUCATION**

**New York City College of Technology, Brooklyn, NY**

***Major:*** AAS in Dental Laboratory Technology

**The State University of New York at Binghamton, Vestal, NY**

***Major:*** BA in Economic Analysis