

Contact

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(LinkedIn)

Top Skills

Warranty

Customer Service

Daniel Blash

Software Developer

Auburn, Massachusetts, United States

Summary

After around 10 years in the automotive industry, between technician, customer service and management. I made the jump to software development.

Experience

Herb Chambers BMW

Service Advisor

May 2015 - November 2022 (7 years 7 months)

Allston, Massachusetts

Service Advisor

- Responsible for customer relations
- Problem solving and critical thinking involving Customer's best interest
- Managing cost and profit for Dealership based on sales

Wagner BMW of Shrewsbury

Technician

2013 - May 2015 (2 years)

Shrewsbury, Massachusetts, United States

- Technical knowledge of repairing and fixing vehicles
- Understanding of computer programs to diagnose vehicle correctly

Hollister Co.

Shipping and Receiving Specialist

2009 - 2013 (4 years)

- Worked with receiving new products and setting displays for showcasing such items
- Inventory management and keeping items stocked for major sales

Education

Promineo Tech

Back End Software Developer, Specializing in Java · (February 2023 - June 2023)

Massachusetts Bay Community College

Associate's degree, Automotive Engineering Technology/
Technician · (2011 - 2013)

New York University

Bachelor's degree, Computer Science · (2023)