

# Daniel Brown

## SUPPORT SPECIALIST

### ABOUT ME

Champion of sanguine software engineers. Experience with blockchain and crypto with a passion and patience for people. Background in Technical Support I & II, Customer Support and Non-Profit work. Excited to teach and instruct, eager to lead and learn, an eternal optimist.



1 (870) 818- 6803



danbrown501@gmail.com



<https://github.com/DanBrown501/Portfolio>

### SKILLSET

Python  
Javascript  
React  
Solidity  
HTML  
CSS  
Public Speaking  
Written Communication  
Customer Support  
Technical Support I & II  
Team/Community Builder  
Administration  
Native English Speaker  
Can Play the G Chord On Any Guitar

### EDUCATION

#### 2020 - 2021

SPRINGBOARD  
Software Engineer Track

### EXPERIENCE

#### AUGUST 2021 - CURRENT

GASPOS, INC

Tier II Technical Support & Escalations  
Full Stack Developer

- Tasked to support, assist and train coworkers and clients.
- maintain growing relationships with coworkers and clients
- Tasked to develop web applications, develop, update and test software

#### MAY 2018 - AUGUST 2021

ARKANSAS DREAM CENTER, INC

Community Coordinator

- Liaison between communities/community leaders and the organization
- Tasked to teach and give video tutorials on latest social media trends and teaching styles.
- Pioneered the company's pivot from in person to a complete social media presence during the pandemic.