
DANIEL GOVO

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Systems Analyst

Summary

Creative and self-motivated Software Engineer with exceptional skills in system analysis and design, application and database development. Excellent team player with strong leadership and communication skills to communicate technical problems and solutions to non-technical users and stakeholders.

Technical Skills

Programming Languages

Java 8, C#, PHP, JavaScript, HTML, CSS

Database Platforms

MSSQL Server, Oracle RDBMS, MySQL, PostgreSQL

OS Platforms

Windows, Linux (Ubuntu, CentOS & Kali)

Software Modelling Tools

Draw.io, Visio, Visual Paradigm

Frameworks

Spring, ASP.NET, Laravel, Vuejs, Angular, Bootstrap

Design Software

CorelDraw, Adobe Photoshop

Professional Experience

Oct 2018 - Present

Systems Analyst

Marondera University of Agricultural Sciences and Technology

Head of Department, Information and Communication Technology, responsible for all managerial functions in the department. Reporting to the Vice Chancellor.

Duties:

- Develop and implement ICT policies and standard operating procedures for the University.
- Analyse, maintain and upgrade existing systems as required.
- Interpret user requirements into feasible system designs that resonate with business goals.
- Oversee and lead development team efforts in developing customized applications.
- Identify and manage project risks to avoid them and/or minimize their impact.
- Liaise with Procurement Unit in the acquisition of all ICT equipment and software licenses to ensure conformance and compliance to international and organizational standards.
- Ensure system and network security through access controls, backups and firewalls.
- Perform system testing to ensure that system meet specifications and any non-functional requirements.
- Provide technical support, troubleshoot and resolve malfunctions with systems and programs so as to improve end-user experience and efficiency.

Jan 2013 - Sep 2018

Database Programmer

Zimbabwe National Army, IT Directorate

Worked in team-driven environments and communicated effectively with all stakeholders. Reporting to Database Administrator.

Duties:

- Gather user requirements and produce SRS document.
- Design, install and maintain of all ZNA databases using MS SQL Server and Oracle DBMS.
- Optimizing, tuning query performance and developing automatic tools such as views and stored procedures for routine reports.
- Define and implement security measures and user access levels to safeguard information.
- Document and maintain program developments and revisions.
- Troubleshoot and solve usage issues and malfunctions to enhance performance.
- Perform full, incremental and differential backups for comprehensive data backup and recovery strategy.

Jan 2011 - Dec 2012

ICT Technician

Zimbabwe National Army, IT Directorate

Provided both remote and onsite technical support to users. Reporting to the Chief Technician.

Duties:

- Installation and configuration of computer hardware, software and computer networks.
- Maintain computer equipment and environments, including computer networks, hardware, software and applications.
- Troubleshoot and resolve malfunctions with hardware, systems and programs.
- Documentation of all transactions and support interactions for future reference and addition to knowledge base.
- Provide remote and on-site technical assistance to staff members.

Education

Jul 2018 - Oct 2020

MSc Degree

National University of Sciences and Technology, Bulawayo, Zimbabwe

Information Systems

Jul 2012 - Nov 2015

BSc Honours Degree

Midlands State University, Gweru, Zimbabwe

Management Information Systems

Jan 2012 - Jun 2012

Advanced Diploma

CITMA College, Harare, Zimbabwe

Information Technology Systems Support

Certifications

- Microsoft Certified Solutions Associate (MCSA): SQL 2016 Database Development

References

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Mr Raymond Bhasvi

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