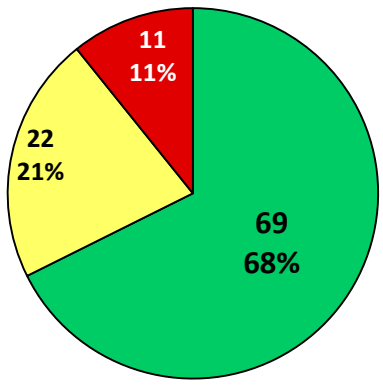
Chart 1 - American Medical Response (AMR): **Daily Compliance with Response Time Target Goals**

L1 **04/04/2016** **to** **04/11/2016** **R**

MONDAY

< 10 min | ≥ 10 min, < 15 min | ≥ 15 min

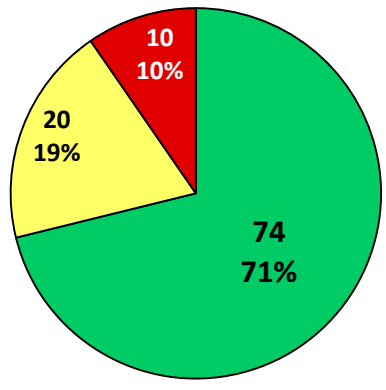


04/04/2016

RT (AVG)	09:30	RESPONSES		16:38	RT (90th%)
OPS Level	L1	102		R	Status Code

TUESDAY

< 10 min | ≥ 10 min, < 15 min | ≥ 15 min

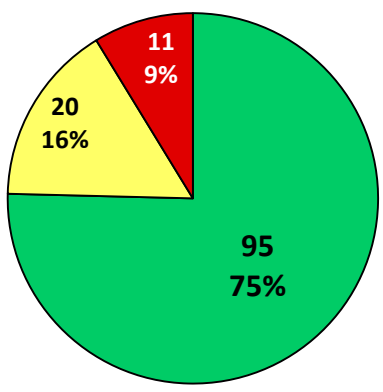


04/05/2016

RT (AVG)	12:35	RESPONSES		14:54	RT (90th%)
OPS Level	L1	104		R	Status Code

WEDNESDAY

< 10 min | ≥ 10 min, < 15 min | ≥ 15 min

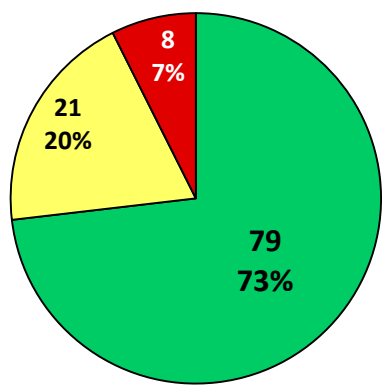


04/06/2016

RT (AVG)	10:05	RESPONSES		13:05	RT (90th%)
OPS Level	L1	126		R	Status Code

THURSDAY

< 10 min | ≥ 10 min, < 15 min | ≥ 15 min

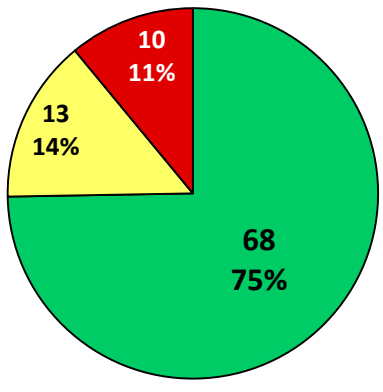


04/07/2016

RT (AVG)	08:20	RESPONSES		13:17	RT (90th%)
OPS Level	L1	108		R	Status Code

FRIDAY

< 10 min | ≥ 10 min, < 15 min | ≥ 15 min

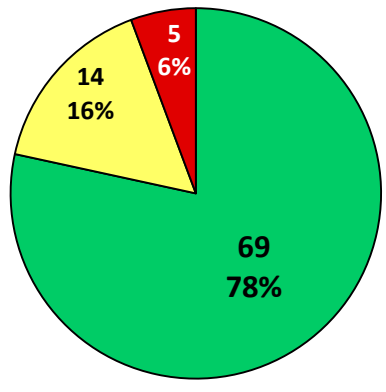


04/08/2016

RT (AVG)	12:19	RESPONSES		15:26	RT (90th%)
OPS Level	L1	91		R	Status Code

SATURDAY

< 10 min | ≥ 10 min, < 15 min | ≥ 15 min

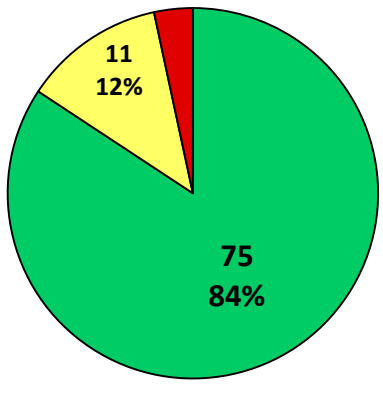


04/09/2016

RT (AVG)	07:56	RESPONSES		12:16	RT (90th%)
OPS Level	L1	88		R	Status Code

SUNDAY

< 10 min | ≥ 10 min, < 15 min | ≥ 15 min

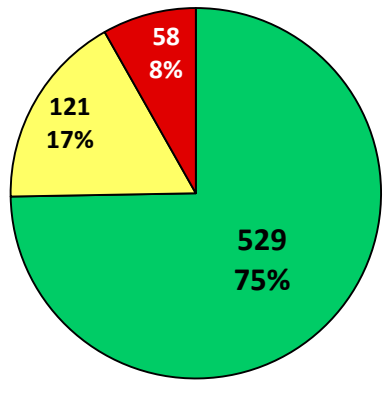


04/10/2016

RT (AVG)	07:24	RESPONSES		10:27	RT (90th%)
OPS Level	L1	89		R	Status Code

COMBINED DATES

< 10 min | ≥ 10 min, < 15 min | ≥ 15 min



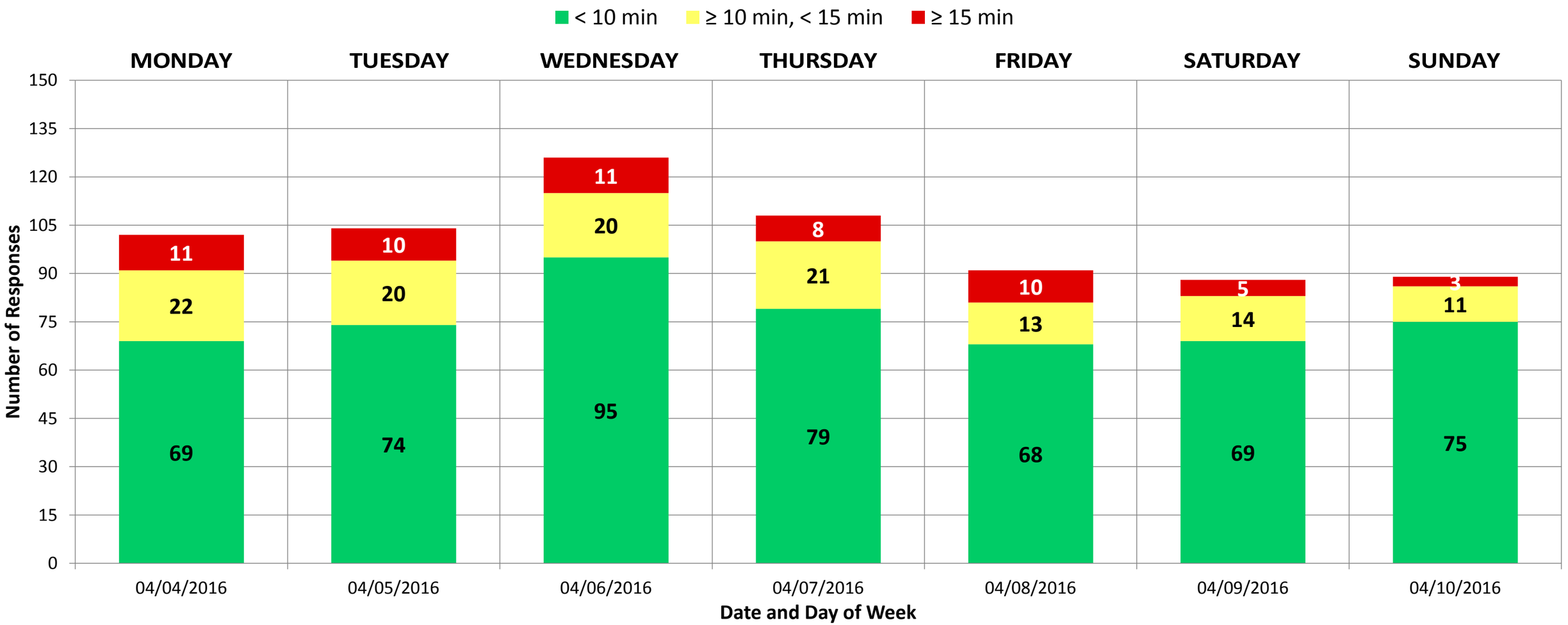
COMBINED DATES

RT (AVG)	09:47	RESPONSES		13:41	RT (90th%)
OPS Level	L1	708		R	Status Code

Response Times Displayed INCLUDE Outlier Values

Chart 2 - American Medical Response (AMR): **Weekly Response Counts by Response Time Categories**

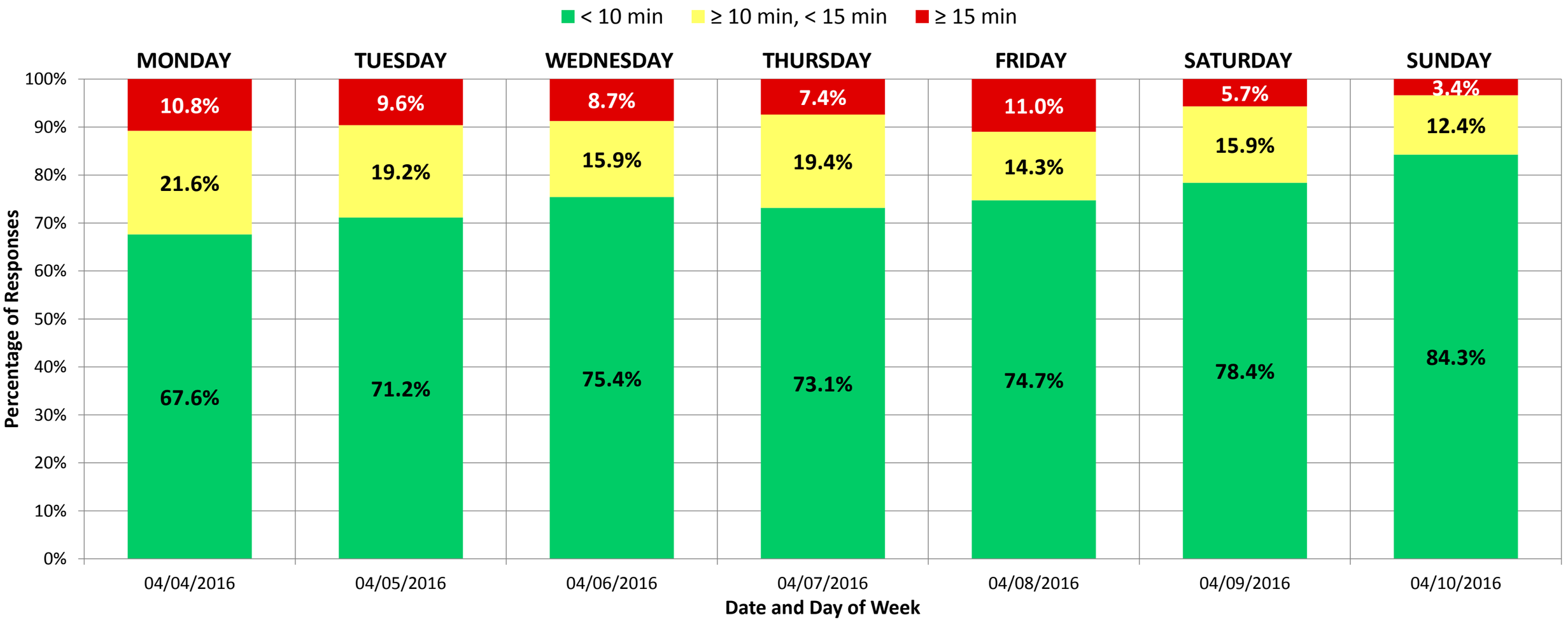
L1 **04/04/2016** **to** **04/11/2016** **R**



Response Times Displayed INCLUDE Outlier Values

Chart 3 - American Medical Response (AMR): **Weekly Response Time Category Percentages (L1-R)**

L1 **04/04/2016** **to** **04/11/2016** **R**

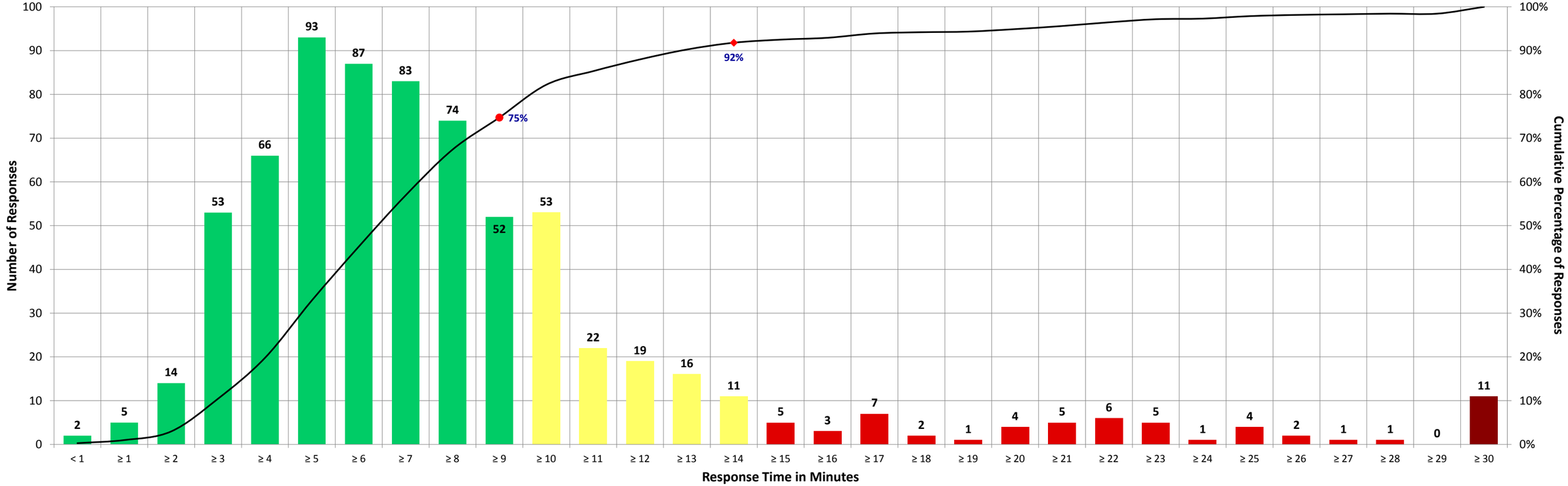


Response Times Displayed INCLUDE Outlier Values

Chart 4 - American Medical Response (AMR): **Overall Response Time Distribution with Evaluation and Impact of Outlier Values**

L1 **L2** **04/04/2016** **to** **04/11/2016** **R** **Y**

LOO	CODE	Count	% Count	Goal	Met Goal	% Met Goal	AVG RT	90th% RT	Outlier Value	# of OVs	% of OVs	A-AVG RT	A-90th% RT
L1	R	708	100%	< 10 min	529	75%	09:47	13:41	≥ 30 min	11	2%	08:15	13:11
L1	Y	0	0%	< 15 min	0	N/A	N/A	N/A	≥ 35 min	0	N/A	N/A	N/A
L2	R	0	0%	< 15 min	0	N/A	N/A	N/A	≥ 35 min	0	N/A	N/A	N/A
L2	Y	0	0%	< 20 min	0	N/A	N/A	N/A	≥ 40 min	0	N/A	N/A	N/A
Total	All	708	100%	All	529	75%	09:47	13:41	All	11	2%	08:15	13:11



Response Times Displayed INCLUDE Outlier Values