**Daniel Kennedy**

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**Summary**

Throughout my time in IT Tallaght, I have developed numerous skills in the many areas of computing that I hope to use in pursuing a successful career in the IT Industry. Through my time working in retail I have gained customer-facing experience and through my time on college work placement I have gained my first experience working in the IT Industry and I am eager to further my experience in the area.

**IT Skills**

* Can write SQL queries to intermediate level using Oracle 11G
* Can design and create database schemas
* Design build and troubleshoot a network using routers, switches and other equipment
* Configure routers using the Cisco IOS command set
* Moderate skills in administering an Oracle 11G database server using Enterprise Manager and related SQL commands
* Competent user of Windows and Linux Operating Systems in system administration
* Moderately confident user of Java
* Capable of designing developing websites using JavaScript, CSS and HTML

**Other Skills**

* Communication Skills and the ability to work in a team
* Leadership abilities in projects and other group work
* Good time management and knowledgeable in designation of work

**Education & Qualifications**

**2013 – to-date *BSc Information Technology Management***

Institute of Technology Tallaght, Dublin 24

**1st Year Modules studied** - Database Fundamentals **(B)**; Computer Architecture **(B)**; Business & Information Systems **(B)**; Software Development **(B-)**; Social Media Communications **(A)**; Operating Systems Fundamentals **(C)**; Discrete Mathematics **(C)**; Software Development 2 **(B)**; Object Oriented System Analysis 2 **(C+)**; Statistics **(C+)**; Fundamentals of Interface and Web **(B-)**; Learning to Learn **(C+)**

**2nd Year Modules studied -** Networking 1 **(B)**; Software Quality Assurance and Testing **(B)**; Database Design and Programming **(B)**; Discrete Maths 2 **(A)**; Web Design & Development1 **(B-)**; Computer Services Management **(D)**; Networking 2 **(B+)**; Information Security **(D)**; Financial Management **(B-)**; Object Orientated Analysis and Design 1 **(C)**; Management Science **(B)**; Database Administration **(C)**

**Work Experience**

*November 2012 - October 2013*

**Store attendant:** Mace**,** Maxol, Sandyford

* 3 - 4 days a week in a busy Maxol garage beside the Sandyford Industrial Estate
* Assisted in the opening of the store each morning
* Placed morning newspapers on stands each morning and turned on all fridges throughout store and deli counter
* Worked behind the till, operating the till, lotto machine, PayPal, cigarette machine
* Maintained general upkeep and appearance of the store

*15th November 2013 - 3rd January 2014*

**Sales Assistant:** Debenhams, Blanchardstown Shopping Centre

* Assisted with general upkeep and appearance of the store
* Worked in store room, assisting with deliveries
* Ensured sufficient amount of stock was always on the floor making sure to price all goods before placing on floor
* Served customers, operating the till and handling money and card payments
* Operated online ordering system for customers who want a product that was not in stock

*May 2014 – Present*

**Store attendant:** Mace, Maxol, Lucan Road, Lucan

* Garage under different ownership in the centre of Lucan village
* These include –
* Opening the shop alone at 6 on weekday mornings and 7 at weekends
* Opening and running the drive-through car wash
* Counting tills and the end of each shift and completing a detailed financial shift report
* Responsible for two weekly orders in the store
* Close the garage at night
* Assist in training of new staff who obtain jobs at the garage

*15th November 2013 - 3rd January 2014*

**Bank of Ireland, IT Centre Cabinteely**

7 month student placement in the Service Control area of Technology Services

Working with Service Governance and Reporting team:

* Service Governance
* Service Level Management
* Service Reporting
* Service Quality
* Service Measurement & Service Desk
* User Access Management
* IT Central Management

**Interests & Achievements**

I have a great love for football and am captain of my Leinster Senior League team, Confey F.C..

I am currently in the third year of an IT Management course in Tallaght and am hoping to pursue a career in the IT Industry.

**Sporting:**

* Captained my school soccer team to the junior Dublin League and Leinster Cup
* Won the All Ireland Community Games with Esker Celtic
* Obtained several player of the year awards in my time playing both football and Gaelic Football
* Won 2 competitions while playing golf in Lucan Golf Club

**References**

Available on request.