



**crypto
payx**

Crypto PayX Sprint 198 Release Notes

(January 29, 2026)

Crypto PayX

Crypto PayX Email Capture & Notification Enhancements

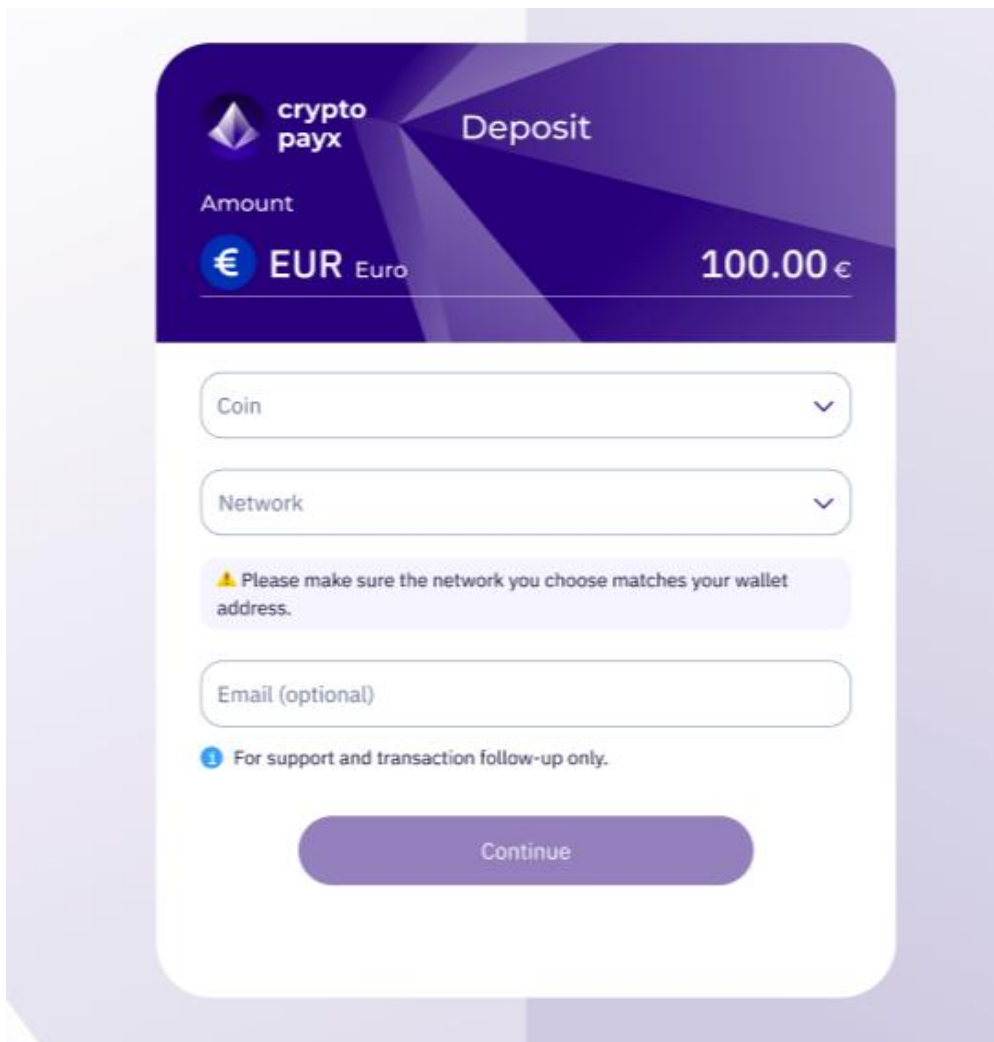
Crypto PayX

Crypto PayX Email Capture & Notification Enhancements

We've introduced a set of updates to enhance communication across Crypto PayX payment flows and give merchants greater control through the CRM.

1. Email capture in payment flows

- **API payments** now accept an optional customer email with each payment intent.
- **Iframe payments** include a configurable email field: **None** / **Optional** / **Mandatory**.
- Collected emails are saved with the deposit intent and displayed in both the **CRM** and **Customer Account Dashboards**.



The screenshot displays the 'Deposit' screen of the Crypto PayX interface. At the top, the Crypto PayX logo is on the left, and the word 'Deposit' is on the right. Below the logo, the 'Amount' is set to '€ EUR Euro' with a value of '100.00 €'. There are two dropdown menus: 'Coin' and 'Network'. A warning message with a yellow triangle icon states: 'Please make sure the network you choose matches your wallet address.' Below this is an 'Email (optional)' input field. A blue information icon with a text note says: 'For support and transaction follow-up only.' At the bottom is a purple 'Continue' button.

2. New CRM configuration

- Merchants can now manage email collection behavior for Iframe deposits using a new email collection toggle with options: **None** / **Optional** / **Mandatory**.

Xbo.com

CustomersAccountsTransactionsTrading OperationsEarnDocumentsResourcesHeader/Footer Menu

Alexander Litvinov

<Test Test | ACC1561531 |OfflineLast seen 3 days agoConvert to CorporaAssignChange PasswordReset PasswordAudit Log

Customer TypeDepositorBalance, \$289.95FTD Date2022-08-31FTD TypeCryptoUpdated2022-09-02 11:51Updated byOnboardingClientProfileLifecycle StageLifecycle Stage PriorityDepartmentHQ / Automation / AutomationAssigned toPool

Main InfoContact InfoLocation InfoAgent NoteCustomer Support Note

ActionsButton nameWithdrawAdd WD RequestFee

ActivityFull ProfileComplianceAccounts4TransactionsWD Requests5Custom Rules & FeesCrypto PayxCommunication SettingsLoyalty Program

RulesPay InPay OutGeneral Convert Setting

Payment IntentProcessing Fee, %OptionalThreshold, %0.5Convert intoUSDTConvert into FiatAuto handling out of threshold transactionsAuto RefundAuto Top-upExceptionsUse single addressesCollect email addresses


Fixed Fee, USDOptionalmax Amount, USD100NoneOptionalMandatoryMandatoryEmailEmailPersonal Data (Email included)


Payment PayoutPayout from existing crypto balance (Without conversion)Always Convert fromUSDT

Get New CustomerPrevious CustomerNext Customer

3. Email notifications

- Notifications are sent **only** when **AutoRefund** or **AutoTopUp** is enabled.
- If the deposit amount is **insufficient**:
 - Customers receive an email with payment details.
 - Payment links remain active while the status is **Action Required** and expire after **120 hours**.
 - Customers can select their next action directly from the linked page.
- Automated reminders are sent on **Day 3, 7, 14, and 21**, and stop automatically once the issue is resolved.



Payment request




Received amount is more than requested


Please choose if you wish to refund all or just extra amount to complete your transaction.


Oct 30, 2023 21:45


USDC Ethereum / ERC-20 **106.62 USDC**


EUR Euro **100.00 €**

Successfully transferred **113.62 USDC**

Received extra amount  **+7.00 USDC**

Payment ID **123456787** 



Refund all

Refund extra

Note: Currently, only English is supported.

4. Email sending & deliverability

- All emails are sent from *info@cryptopayx.tech* using a **no-reply** address.

Payment Mismatch Detected

Dear {{customer.first_name}},

Recently, you made a payment via CryptoPayX.

During processing, a mismatch was detected between the expected amount and the amount received, so the transaction could not be completed automatically. Below are the details of your payment:

Transaction time	{{transaction.time}}
Expected amount	{{expected.amount}} {{asset}}
Received amount	{{received.amount}} {{asset}}
Mismatch	{{mismatch.amount}}

To proceed, please review the available options and complete the payment adjustment using the link below.

Review and continue

If you do not receive our transaction confirmation email, click [here](#) to update it.