



**crypto  
payx**

# Crypto PayX Sprint 198 Release Notes

(January 29, 2026)

Crypto PayX

Crypto PayX Email Capture & Notification Enhancements

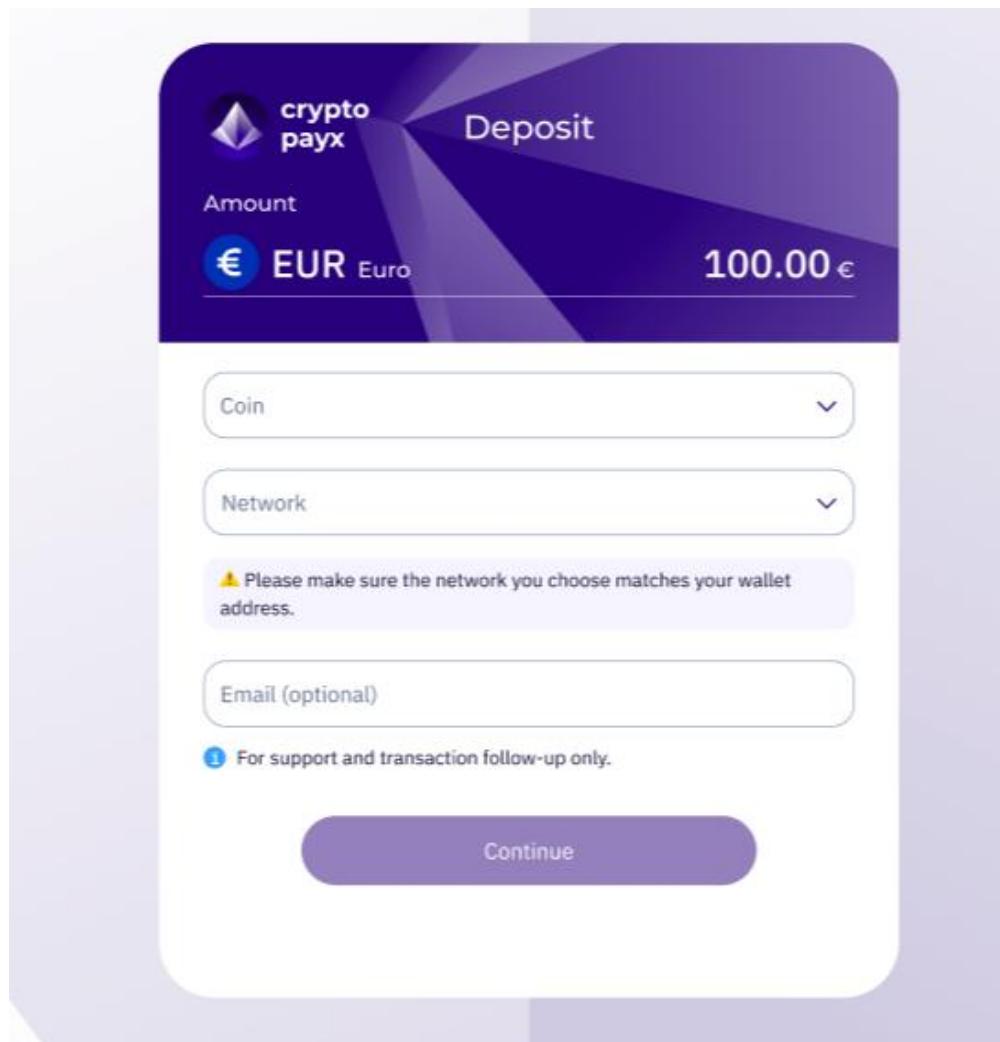
# Crypto PayX

## Crypto PayX Email Capture & Notification Enhancements

We've introduced a set of updates to enhance communication across Crypto PayX payment flows and give merchants greater control through the CRM.

### 1. Email capture in payment flows

- API payments now accept an optional customer email with each payment intent.
- Iframe payments include a configurable email field: **None / Optional / Mandatory**.
- Collected emails are saved with the deposit intent and displayed in both the CRM and Customer Account Dashboards.



### 2. New CRM configuration

- Merchants can now manage email collection behavior for Iframe deposits using a new email collection toggle with options: **None / Optional / Mandatory**.

The screenshot shows a customer profile page for 'Test Test | ACC1561531'. The top navigation bar includes links for Customers, Transactions, Trading Operations, Earn, Documents, Resources, Header/Footer Menu, and a search bar. The main content area displays the following information:

- Customer Type:** Depositor, **Balance, \$:** 289.95, **FTD Date:** 2022-08-31, **FTD Type:** Crypto.
- Updated:** 2022-09-02 11:51, **Updated by:** OnboardingClient.
- Profile:** -
- Lifecycle Stage:** -, **Lifecycle Stage Priority:** -
- Department:** HQ / Automation / Automation, **Assigned to:** -
- Pool:** -

**Main Info:** Status: New, Phone: +709384728913, Email: Pyuuuyugftal@qiwitest.co...; **Contact Info:** Country: Ukraine, City: Kyiv; **Location Info:** Customer Time: Mon 16:55, Language: UA; **Agent Note:** Placeholder text aboutLorem ipsum dolor sit amet, consectetur adipiscing elit. Donec vel mi suscipit, ullamcorper dolor at, ullamcorper leo. Maecenas lacinia feugiat erat pellentesque tristique. **Customer Support Note:** Placeholder text aboutLorem ipsum dolor sit amet, consectetur adipiscing elit. Donec vel mi suscipit, ullamcorper dolor at, ullamcorper leo. Maecenas lacinia feugiat erat pellentesque tristique.

**Actions:** Buttons for Button name, Withdraw, Add WD Request, Fee, and a QR code.

**Activity:** Full Profile, Compliance, Accounts 4, Transactions, WD Requests 5, Custom Rules & Fees, **Crypto Pay** (selected), Communication Settings, Loyalty Program.

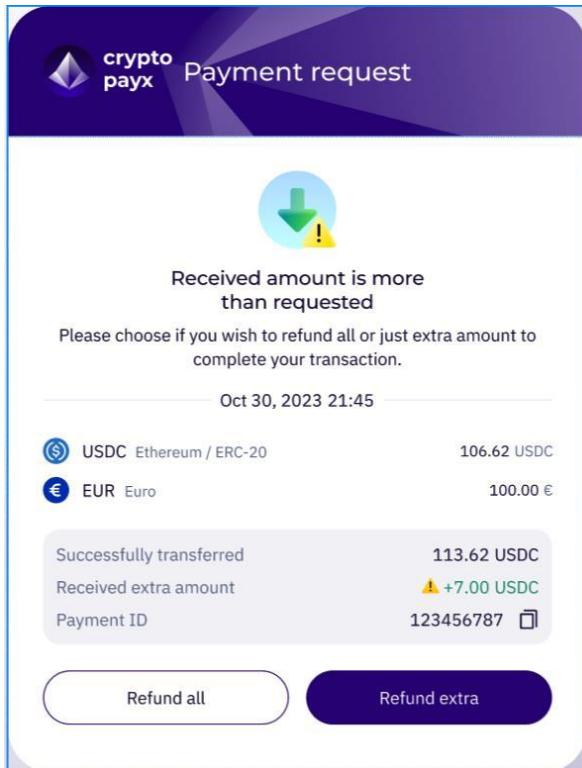
**Crypto Pay Tab:**

- Rules:** Processing Fee, % (Optional), Fixed Fee, USD (Optional); Threshold, % (0.5), max Amount, USD (100).
- Payout:** Payout from existing crypto balance (Without conversion) (selected), Always Convert from: USDT.
- Auto handling out of threshold transactions:** Auto Refund (selected), Auto Top-up (selected).
- Exceptions:** Searchable dropdown.
- Use single addresses:** Collect email addresses (Optional, None, Mandatory, Personal Data (Email included)).

Buttons at the bottom: Get New Customer, Previous Customer, Next Customer.

### 3. Email notifications

- Notifications are sent **only** when **AutoRefund** or **AutoTopUp** is enabled.
- If the deposit amount is **insufficient**:
  - Customers receive an email with payment details.
  - Payment links remain active while the status is **Action Required** and expire after **120 hours**.
  - Customers can select their next action directly from the linked page.
- Automated reminders are sent on **Day 3, 7, 14, and 21**, and stop automatically once the issue is resolved.



**Note:** Currently, only English is supported.

#### 4. Email sending & deliverability

- All emails are sent from *info@cryptopayx.tech* using a **no-reply** address.

