Crypto PayX Sprint 198 Release Notes

(January 29, 2026)

Crypto PayX

- Crypto PayX Email Capture & Notification Enhancements

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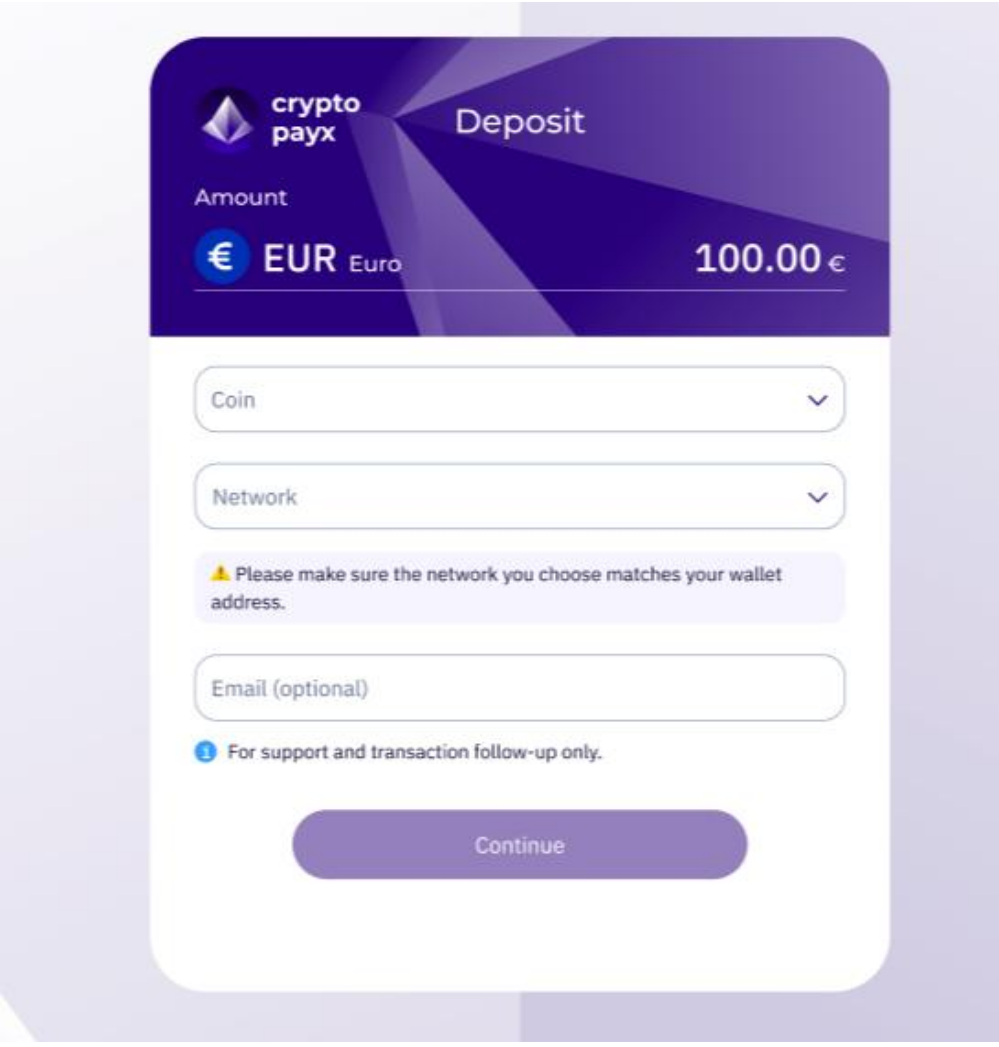
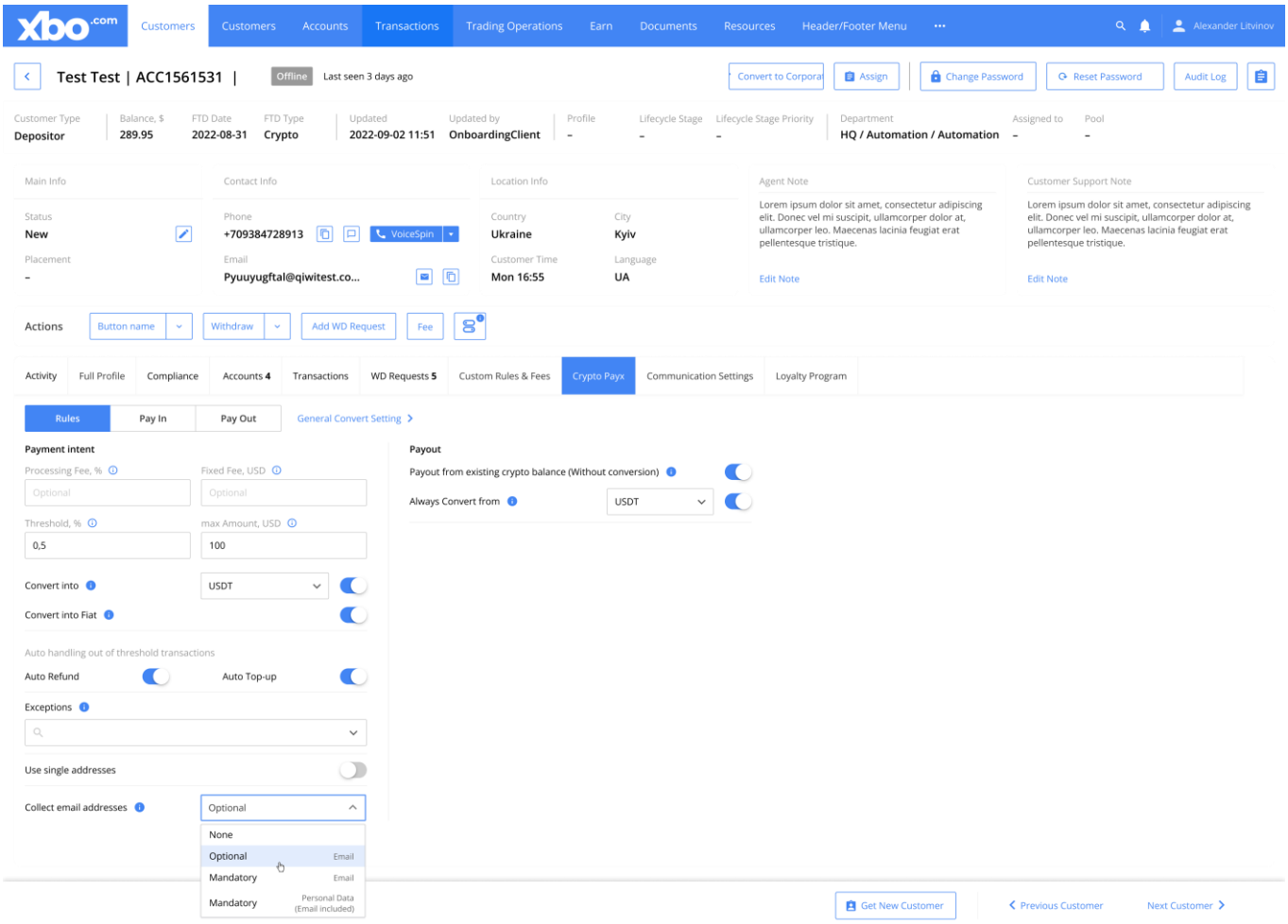
We've introduced a set of updates to enhance communication across Crypto PayX payment flows and give merchants greater control through the CRM.

1. **Email capture in payment flows**
    - **API payments** now accept an optional customer email with each payment intent.
    - **Iframe payments** include a configurable email field: **None / Optional / Mandatory**.
    - Collected emails are saved with the deposit intent and displayed in both the **CRM** and **Customer Account Dashboards**.



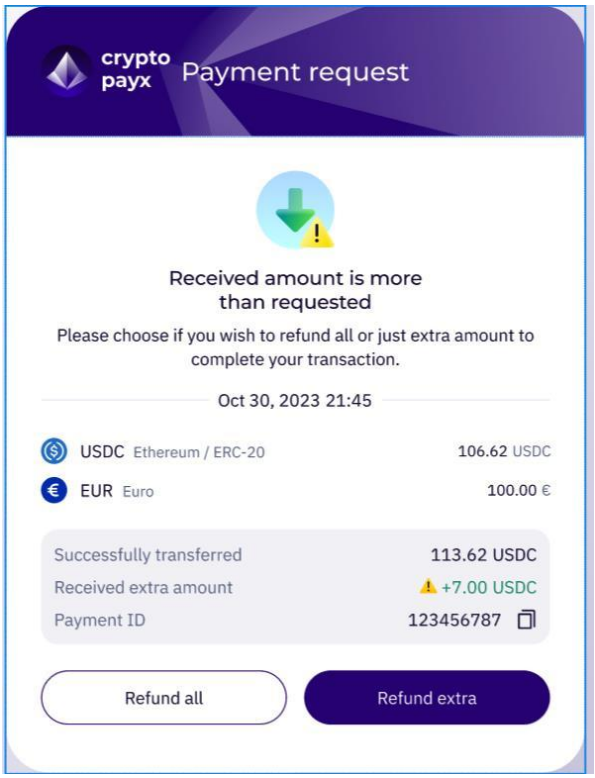
2. New CRM configuration

- Merchants can now manage email collection behavior for Iframe deposits using a new email collection toggle with options: **None / Optional / Mandatory**.

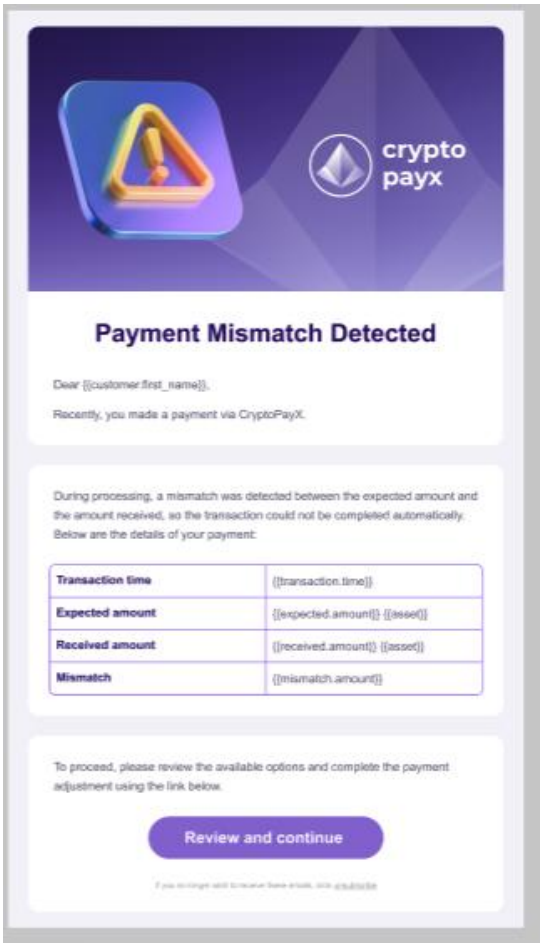


3. Email notifications

- Notifications are sent **only** when **AutoRefund** or **AutoTopUp** is enabled.
- If the deposit amount is **insufficient**:
  - Customers receive an email with payment details.
  - Payment links remain active while the status is **Action Required** and expire after **120 hours**.
  - Customers can select their next action directly from the linked page.
- Automated reminders are sent on **Day 3, 7, 14, and 21**, and stop automatically once the issue is resolved.



Note: Currently, only English is supported.

4. **Email sending & deliverability**

- All emails are sent from *info@cryptopayx.tech* using a **no-reply** address.