XBO.com

Sprint 197 Release Notes

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Mobile App

Futures/Stocks: Margin Level vs Risk Ratio Switcher

Customer.io In-App Messaging

Web Platform

Improving the Sharing of Withdrawal and Deposit Details
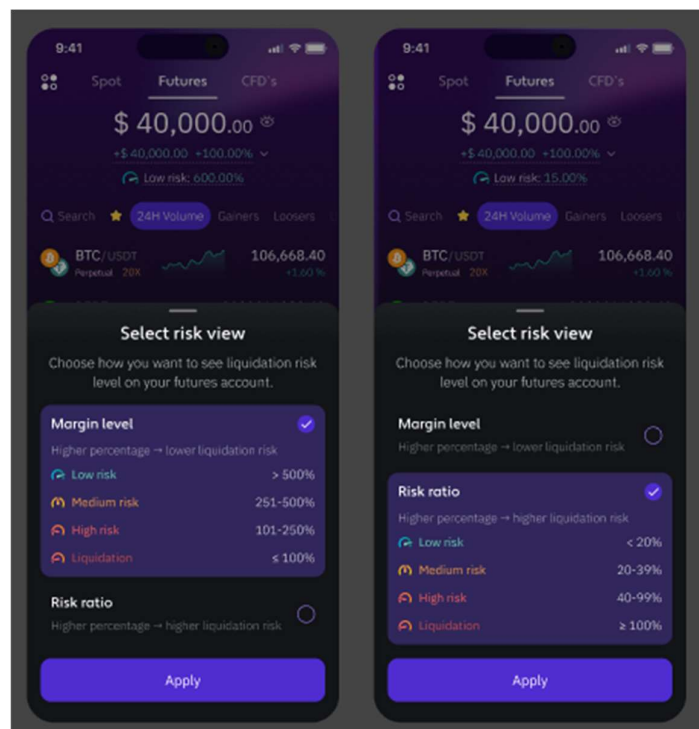
Mobile App

Futures/Stocks: Margin Level vs Risk Ratio Switcher

Customers can now choose **how the risk level is displayed for Futures and CFDs**, allowing them to configure the platform in their preferred format to better manage their trading risks. By tapping the risk level in the header, customers can choose between **two options**:

- **Margin Level** – The **higher** the rate, the **better**. This format is more common for the CFD market and some crypto exchanges (e.g. OKX).
- **Risk Ratio** – The **lower** the rate, the **better**. This format is used on Binance, Bybit, etc.

Changing the risk level view affects the numbers across the trading section, including the risk level in the header and the details of open positions. The choice is saved in the app even after logging out.

Customer.io In-App Messaging

Customer.io in-app messaging is used as a marketing channel and appears only when users are actively using the XBO app on **iOS** and **Android**. The app has an existing Customer.io integration, and this functionality focuses on enabling and validating in-app messaging as a supported communication channel.

Messages are displayed when the app is in the foreground and follow Customer.io rules such as **events, timing,** or **audience conditions**. The app supports the modal message format with default Customer.io layouts.

Users can dismiss messages or interact with call-to-action elements without disrupting core app functionality. Messages follow Customer.io frequency limits to prevent repetition.

All impressions, clicks, and dismissals are tracked in Customer.io reporting, consistent with other campaigns, and messages are shown even if push notifications are disabled.

Web Platform

Improving the Sharing of Withdrawal and Deposit Details

> **Note!** This functionality is postponed and is not currently scheduled for release.

The **deposit** and **withdrawal** share flows are updated so users can share a newly generated image with a message and a download link, both aligned with the new designs.

When a user clicks '**Save**' on the **Deposit Crypto** screen, the **Deposit** screen from transaction history, the **Withdrawal** screen, the **Withdrawal is on the way** screen, or any **Withdrawal** screen in transaction history regardless of status, a new image is generated.

The shared image includes a **new banner** and a **referral link**, matches the approved layouts, visuals, and texts, and includes the Customer ID as the campaign parameter in the referral link.