

Laboratory Technician

Address

Spokane, Washington, 99212

Phone

(509) 389-7370

E-mail

danielgolden4624@gmail.com

WWW

<https://zety.com/profile/dan-golden/230>

Customer Relations

Excellent

Creative problem solving

Excellent

Documentation skills

Excellent

Analytical and Critical Thinking

Excellent

Written Communication

Excellent

Dedicated laboratory professional with history of meeting team goals utilizing consistent and organized practices. Skilled in working under pressure and adapting to new situations and challenges to best enhance the organization.

Work History

2012-07 -
2021-09

Specimen Processing Coordinator

VA Hospital, Spokane, United States

- Entered quality test results, scanned paperwork into SAP and monitored SAP for completion of inspections.
- Developed and updated policies and procedures, maintaining compliance with statutory, regulatory and local, state and federal guidelines relating to HIPAA, benefits administration and general liability.
- Ordered laboratory supplies and kept check on inventory levels..
- Helped develop policies and procedures for effective laboratory management.
- Tracked collected specimens by initialing, dating and noting times of collection.
- Conducted analytical tests on in-coming raw materials prior to use in process.
- Stored, transported and submitted urinalysis samples.
- Prepared and assured accuracy of standards and reagents needed for analyses.
- Trained new associates in laboratory procedures and standards.
- Supported laboratory staff with advanced troubleshooting, resolving complex problems and helping with special projects.
- Performed routine lab and department maintenance to keep area clean and orderly.
- Collected and performed analytical testing on in-process product.

2000-06 -
2012-06

Phlebotomy Supervisor

VA Hospital, Spokane, WA

- Fostered communication within team and between departments.

- Reviewed employee performance and developed improvement plans.
- Followed physician orders to correctly administer therapeutic phlebotomy.
- Labeled transfer tubes and followed exact directions for handling and storing specimens for transport.
- Upheld all compliance standards and kept team in line with requirements.
- Developed and implemented training processes to achieve high quality of care for patients.
- Complied with internal SOPs and external regulations to achieve compliance, accuracy and efficiency in testing and administration of VAMC lab.
- Reviewed patient records for accuracy and completeness.
- Managed daily activities and workflow of the VAMC institution to collect, label and analyze samples correctly.
- Monitored patients for reactions and verified sample quality.
- Conducted venipuncture and other CT procedures.
- Conducted and coordinated bone marrow biopsies with the Oncology department.
- Notified management of compliance and workplace safety issues from department and recommended simple solutions.
- Promoted mission, vision and values of organization and trained new clinical staff in phlebotomy procedures.

1998-08 -
2000-06

Laboratory Technician

VA Hospital, Spokane, WA

- Oversaw items in inventory and reordered before supplies diminished.
- Maintained consumables and glassware inventory by receiving and inventorying incoming shipments.
- Conducted analytical tests on in-coming raw materials
- Collected and performed analytical testing on in-process product.
- Performed routine lab and department maintenance to keep area clean and orderly.

- Operated basic laboratory equipment such as balances, pH meter, colorimeter, spectrophotometer, autoclave and evaporator.
- Calibrated and maintained instruments to keep equipment fully operational.
- Maintained documentation on tests performed in lab.
- Prepared blood smears and determined levels of normalcy.
- Collect blood and tissue samples with focus on accuracy and adherence to aseptic techniques.
- Conducted Chemistry, CBC, and UA tests regularly.
- Set up, maintained and verified sterility of lab equipment and tools.
- Identified issues, analyzed information and provided solutions to problems.
- Resolved problems, improved operations and provided exceptional service.
- Offered friendly and efficient service to customers, handled challenging situations with ease.

1993-10 -
1998-06

Medical Laboratory Technician

Army, Fort Riley North, KS

- Analyzed testing results based on established indicators, submitting findings to central lab database.
- Maintained certification with American Society for Clinical Pathology (ASCP) and Joint Commission on Accreditation of Healthcare Organizations (JCAHO).
- Tested specimens and blood products in accordance with CAP standard operating procedures.
- Performed and documented accurate transfusion reaction investigations.
- Performed pre-analytical, analytical and post-analytical processing procedures.
- Maintained strict adherence to prescribed lab safety guidelines and operational instructions.
- Maintained confidentiality of all patient information to conform to HIPAA, internal and other regulatory standards.
- Gathered and evaluated quality assurance data to

identify issues and improve process efficiency.

- Carefully handled and disposed of biological hazardous materials following strict safety procedures to avoid contamination.
- Analyzed cultures using molecular-based and biochemical techniques.
- Inspected bodily fluids and tissues to detect infectious agents such as bacteria, viruses, fungi and parasites.

Education

2021-09 -
2022-03

Full-Stack Coding Certificate

University of Washington - Seattle, WA

1990-09 -
1992-05

Associate of Arts

Spokane Falls Community College - Spokane, WA

1986-09 -
1990-06

High School Diploma

Shadle Park High School - Spokane, WA

Additional Information

I have experience HTML, CSS, React.js, JavaScript, Materialize, Bootstrap, Node.js, Mongo.DB, Sequelize, Express, and various other technologies involved with full-stack web development.