



**Name:** Daniel Pride  
**Address:**

**Your Vehicle Rental Voucher**  
This is your car rental voucher, please check all the details shown are correct. You will need to present this voucher to the supplier when collecting the vehicle.

Your **rentalcars.com** booking reference is: **238566254**

CONFIRMATION VOUCHER

Lead Driver Details

**Name:** Daniel Pride  
**{78}:**  
**Address:**

Collection



**Collect** **Avis**  
**From:** Heathrow Airport  
**City:** London  
**Address:** Car Rental Centre Northrop  
RdHeathrow AirportHounslow  
MiddxTW6 2QA  
**Tel:** 0844 544 6000  
**Fax:** 0208 9909637  
**Date:** 08 9 2012  
**Time:** 23:30  
**Flight** na  
**Number:**

DETAILS OF RENTAL  
Drop Off



**Drop** **Avis**  
**Off:** Heathrow Airport  
**City:** London  
**Address:** Car Rental Centre Northrop  
RdHeathrow AirportHounslow  
MiddxTW6 2QA  
**Tel:** 0844 544 6000  
**Fax:** 0208 9909637  
**Date:** 08 16 2012  
**Time:** 15:30

Product Details

**Car Type:** Peugeot 207 or similar  
**Doors:** 2/4  
**Car Seats:** 4  
**Transmission:**Manual  
**Air Con:** No  
**Group:** ECMN  
**Rate Code:** 3-13 12: 14-20 1H: 21\* 3H  
**Account** 3FZ03H|  
**Number:** AV873090250002|0145051I  
**Confirmation** 02253349US0  
**Number:**  
**Partner**  
**Reference:**

Special Requests

Delivery Information

Payment Information

# - PAID IN FULL -

## Your Rental Includes

- \* Unlimited Kilometres for ALL car groups
- \* Insurance ( - 3rd Party Liability )
- \* Local Taxes
- \* Airport Surcharge
- \* Premium location fee

## Mandatory local fees

- \* Road Fee/ Road License Fee -

## Other optional items & fees

- \* Collision Damage Waiver \* Theft Protection Insurance \* Out of Hours Fees
- \* One Way Fees (where applicable)
- \* Additional extras requested at time of booking or purchased locally (for example child seats)
- \* Deliveries & Collections
- \* Fines, Toll Fees & Parking Charges
- \* Fuel charge (optional fuel purchase options or refilling charges) - please see separate section on supplier's fuel policy

Please note that charges made at the location for these & other items will be subject to any applicable sales taxes & location taxes / fees. Prices for local extras are controlled by the local rental company & may be subject to change.

## Driver Age & Requirements

The minimum driver age required is 23 .

For vehicle groups J, K & N the minimum age is 25 .

Young drivers aged between 23 and 24 Inclusive pay £30 incl TAX per day

All drivers must have held their license for a minimum period of 1 year(s)

## Fuel Policy

The vehicle is supplied with a full tank of fuel. It should be returned full or refueling charges will be applied.

## Insurance & Waivers Information

When you rent a vehicle you must have collision damage waiver & theft waiver, (also known as Theft Protection). These will either be covered by your credit card company, included in the rentalcars.com package you booked or be purchasable from our local supplier. Collision Damage Waiver will waive your liability to pay for any damage caused to the vehicle during the period of hire. Theft Waiver provides coverage for the theft or damage resulting from attempted theft of the vehicle, its parts and accessories up to their full value and any loss that our car rental partner may incur. Both are subject to certain exclusions. Your liability is waived subject to you paying a charge, referred to as an "excess" which limits your liability to the cost of the excess only. In some instances, an excess will not apply and you will be advised of this at the time of making your booking. If these waivers are not included in the package booked, rentalcars.com strongly suggests you contact your credit card provider prior to travel to understand the coverage they offer.

Your rental does not include Collision Damage Waiver or Theft Protection

You will be required to leave a deposit when collecting the vehicle

This deposit usually takes the form of a credit card, although cash is an option at some locations so please contact a member of our team if you require this facility as this must be confirmed prior to collecting the vehicle. If the vehicle is damaged during the rental, you will be charged up to a maximum of the excess amount. In the event that the renter has behaved recklessly or negligently or driven under the influence of drugs or alcohol you may be liable for the full cost Please note in common with most car rental policies there are exceptions to cover which may include windscreens, tires, the underside or interior of the vehicle, towing charges & replacement keys. Please check your agreement fully at the time of renting for exact exclusions. If you have any questions or concerns please do not hesitate to contact our team Please note a number of options may be available to buy locally which reduce your risk or can provide further cover to you & your belongings

## International Travel

Should your travel plans include driving outside the country of rental, crossing borders and travelling to different islands within the same country, please advise our team at least 7 days prior to collecting the vehicle, as restrictions may apply for certain countries & we may need to advise the rental company. In some cases it may be necessary to purchase additional cover locally & our team will advise if this applies for your requirements. Please note, it is not possible to do international one way rentals starting from the UK.

## Special Equipment and Local Requests

Please note special equipment such as child seats, snow chains etc are all on request and subject to availability. They will be charged for locally and

may be subject to airport service fees and local taxes as applicable. Requests for extras will be passed on to the supplier in advance of your arrival but unfortunately we cannot guarantee the availability of any extras.

## Emergency Contact Number

Should you be experiencing any difficulties with your rental, please do not hesitate to contact us on our emergency freephone number 00800 4473 3000. This number is fully serviced during our regular office hours (shown on this voucher). Outside these hours, please leave a message & a member of our team will contact you as soon as possible.

## rentalcars.com General Terms

### CANCELLATIONS:

RESERVATIONS FULLY PAID FOR AT THE TIME OF BOOKING: Can be cancelled online free of charge up to 48 hours before the start of the rental. Reservations cancelled within 48 hours of the start of the rental will be charged a fee equal to a 3 day rental. There will be no refund or additional charge for reservations less than 3 days in duration. Where the vehicle cannot be picked up due to insufficient documentation or failure to provide a valid credit card this will be treated as a cancellation made within 48 hours provided we are advised at the pick-up time.

DEPOSIT RESERVATIONS: Cancellations made more than 48 hours before the start of the rental will be charged a fee equal to the deposit amount. Reservations cancelled within 48 hours of the start of the rental will be charged a fee equal to a 3 day rental or the deposit amount whichever is the greater. There will be no refund or additional charge for reservations less than 3 days in duration. Where the vehicle cannot be picked up due to insufficient documentation or failure to provide a valid credit card and we are advised of this at the time of pick-up - this will be treated as a cancellation made within 48 hours.

### AMENDMENTS:

Reservations can be amended online free of charge before the start of the rental. Where these changes affect the rental price such as duration, car rental location or car type the difference will be calculated from the current published price of the new rental. rentalcars.com cannot refund any unused days or part days if the vehicle is returned early on any rental

### NO SHOWS:

A 100% cancellation fee will be charged where we are not notified of cancellation prior to the start of the rental.

When collecting the vehicle from our local supplier the principal driver & any additional drivers will need to provide a full driving licence in their name. If any driver has held their license for less than two years or has any serious endorsements, please advise our team as there may be restrictions on renting. Please note an International Driving License/Permit does not replace the requirement for a regular driving license. If using an international license/permit, a full driving license in the principal driver's name will still be mandatory in order to rent the vehicle. Please note that our local supplier will normally require a security deposit at the start of the rental to cover the insurance excess & fuel, this will normally take the form of an amount being blocked on the credit card of the principal driver. The security deposit is usually returned at the end of the rental provided the car is returned in the same condition as rented. CASH & DEBIT CARD DEPOSITS ARE RARELY ACCEPTED, so please be sure to advise our team prior to booking should you, the renter, require this facility. On collecting the vehicle, please be sure to inspect for any damage & report any problems to the local supplier before departing the location with the vehicle. We also recommend checking the vehicle with our local supplier when returning the vehicle to ensure any damage is agreed

All rentals are charged on a 24 hour basis. A full day is charged for any portion of a 24 hour period used. You, the renter, are responsible for all tolls, congestion charges, parking & traffic fines. Please note if you, the renter, are collecting from an airport you should advise rentalcars.com of your arrival flight number at least 3 days prior to renting. rentalcars.com will not be held responsible for cars not provided or available due to late arrival of flights if this has not been provided.

If for any reason you are dissatisfied with any aspects of your rental, you must report your concerns at the time locally to the supplier. If these are not resolved to your satisfaction you can contact our customer service team through our online form in the contact us area on our website:

<http://www.rentalcars.com/ContactUs.do>. We will endeavour to answer all customer service queries within 28 days of receiving them. Our full terms and conditions can be viewed at <http://www.rentalcars.com/TermsAndConditions.do> and that by proceeding to book with rentalcars.com you are confirming your acceptance of them.

**Our offices are open 24 hours between Sun 8am - Fri 11pm and Sat 8am - 10pm, please contact us on +44 161 836 2964 or [reservations@rentalcars.com](mailto:reservations@rentalcars.com) with any queries or questions**

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### Important Information

This booking is made subject to rentalcars.com terms & conditions, details of which are enclosed & can also be found on our website. Please ensure that you read these prior to traveling. We strongly suggest you visit our website [www.rentalcars.com](http://www.rentalcars.com) for further useful information. If you have any questions, please contact us on 1-866-966-3620 or at [reservations@rentalcars.com](mailto:reservations@rentalcars.com). Your hire of any car from us is also subject to the terms and conditions of hire imposed by our local supplier from which we source the car and to the corresponding laws of the country and/or state that the rental takes place in. You, the renter, will therefore be subject both to our terms and those of our local supplier. For this reason you, the renter, will need to sign a rental agreement with our local supplier. Please read this carefully.

rentalcars.com St Georges House 56 Peter Street Manchester M2 3NQ



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