

## KVP Health Care Inc. Biñan, Laguna

## Resolved Service Call

Date: 01 January 2023 - 31 January 2023

Client Name	Address	Machine	Schedule Date	Service Date	Service By	Reported Problem
LUZON MEDICAL CENTER	DAGUPAN, PANGASINAN	CT SCAN MACHINE - GE / LIGHTSPEED	2023-01-09	2023-01-11	Aldrin, Cloyd, Jeff, Dred	DELIVERY & INSTALLATION
LEONCIO HOSPITAL	BROOKES POINT PALAWAN	CT SCAN MACHINE - GE / HISPEED DUAL	2023-01-26	2023-01-26	Cl	PREVENTIVE MAINTENANCE
LUZON MEDICAL CENTER	DAGUPAN PANGASINAN	CR SYSTEM MACHINE - JPI / EXAMVUE PRO	2023-01-09	2023-01-09	ACJD	DELIVERY AND INSTALLATION
SILANG SPECIALIST MEDICAL CENTER	Silang, Cavite	ULTRASOUND MACHINE - MEDISON / SONOACE R5	2023-01-03	2023-01-03	DR	DEFECTIVE BNC CABLE PROBLEM
ST. JOHN THE BAPTIST MEDICAL CENTER	Calamba, Laguna	CT SCAN MACHINE - GE / LIGHTSPEED	2023-01-16	2023-01-03	Aldrin, Jeff, Cloyd, Dred	DELIVERY AND INSTALLATION
HOLY ROSARY OF CABUYAO HOSPITAL	Cabuyao, Laguna	MAMMOGRAPHY MACHINE - GENORAY / DNX600	2023-01-12	2023-01-12	JR	BLACK SCREEN
QUEEN MARY	Ibaan, Batangas	CT SCAN	2023-01-02	2023-01-02	CJD	XG ERROR

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HOSPITAL		MACHINE - GE / HISPEED DUAL				PHASE 4, 60-0313H EXPOSURE ERROR ILR MAX CURRENT DETECTED
ROGACIANO M. MERCADO MEMORIAL HOSPITAL	Sta.Maria, Bulacan	GENERAL XRAY MACHINE - jpi / DRE 500ma	2023-01-06	2023-01-05	JAS	DEFECTIVE ROTOR SWITCH
TEKNOMED DIAGNOSTIC CENTER	Quezon City	CR SYSTEM MACHINE - FUJI / PRIMA T2	2023-01-10	2023-01-10	RICHARD/JUNEVI N	STOCK UP CR SYSTEM CASSETTE
LUZON MEDICAL CENTER	DAGUPAN, PANGASINAN	CT SCAN MACHINE - GE / LIGHTSPEED	2023-01-18	2023-01-18	CJ	CT APPLICATION TRAINING
HOLY ROSARY OF CABUYAO HOSPITAL	Cabuyao, Laguna	MAMMOGRAPHY MACHINE - DONGMUN / DMX600	2023-01-12	2023-01-12	JR	BOOT-UP PROBLEM ( BLACK SCREEN DISPLAY)
SILANG SPECIALIST MEDICAL CENTER	Silang, Cavite	GENERAL XRAY MACHINE - LISTEM / REX 525R	2023-01-16	2023-01-16	Jeff, Dred, Cloyd, Awin, Richard, Rogelio, Birbir	XRAY MACHINE FELL OFF
MEDICAL CENTER IMUS	Imus, Cavite	MAMMOGRAPHY MACHINE - ANKE / ASR-4000	2023-01-18	2023-01-18	DR	IMAGE ARTIFACTS
SILANG SPECIALIST MEDICAL CENTER	Silang, Cavite	GENERAL XRAY MACHINE - LISTEM / REX 125	2023-01-16	2023-01-16	CJDR	DERAILED XRAY TUBE STAND
ASSUMPTION	Antipolo	MRI MACHINE -	2023-01-16	2023-01-16	JAS	NOT WORKING

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SPECIALTY HOSPITAL AND MEDICAL CENTER		HITACHI / AIRIES 2 (.3)				QD FLEX BODY COIL
MEDICAL CENTER IMUS	Imus, Cavite	MAMMOGRAPHY MACHINE - ANKE / ASR-4000E	2023-01-31	2023-01-19	DR	IMAGE ARTIFACT
ST. JOHN THE BAPTIST MEDICAL CENTER	Calamba, Laguna	CT SCAN MACHINE - GE / LIGHTSPEED	2023-01-23	2023-01-23	ADR	RECON 1.25 PROBLEM
MIRACULOUS FAITH ULTRASOUND AND DIAGNOSTIC CENTER	Malolos, Bulacan	CT SCAN MACHINE - GE / HIGHSPEED CTE	2023-01-20	2023-01-20	JAS	RING ARTIFACT., UNEXPECTED STOP SCAN DURING ROUTINE PROCEDURES., PMS
SILANG SPECIALIST MEDICAL CENTER	Silang, Cavite	CT SCAN MACHINE - GE / BRIVO CT 385	2023-01-26	2023-01-26	ADA	FIRMWARE RESET OCCURED DURING SCANNING
CENTRO MEDICO DE SANTISIMO ROSARIO	Balanga, Bataan	PORTABLE / MOBILE XRAY MACHINE - DONGMUN / DM 525MR	2023-01-25	2023-01-28	JAS	RECOMMEND TO REPLACE CHARGER BOARD
CLINICA LAGUNA MULTISPECIALTY CENTER AND DIAGNOSTICS (CABUYAO)	Cabuyao, Laguna	GENERAL XRAY MACHINE - PICKER / PICKER	2023-01-25	2023-01-30	CJD	NO ROTOR & EXPOSURE

Resolved Service Call: 70%