



Blue Shield of California  
Installation & Billing - IFP  
P.O. Box 3008  
Lodi, CA 95241

December 14, 2017

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JOHN KALSTROM  
6860 BUTTONWOOD LN  
GOLETA CA 93117

RE: New Enrollment  
ID# XEK906139710

Dear JOHN KALSTROM,

Welcome to Blue Shield of California! Your Blue Shield Silver 1850 PPO covers the following members:

JOHN KALSTROM

Effective 01/01/2018

The enclosed rate appendix shows your monthly rate.

To review detailed information about your plan, please download the Evidence of Coverage and Health Service Agreement (EOC) at [www.blueshieldca.com/EOC#18508534](http://www.blueshieldca.com/EOC#18508534). Be sure to keep a copy of the EOC in your files for reference. If you do not have access to a computer and would like to receive a copy by mail, please call us at 888-256-3650.

Plan changes can be made during the open enrollment period, November 1, 2017 through January 31, 2018. Special enrollment periods are available for those who are eligible to purchase plans outside of open enrollment due to special circumstances, such as birth of a child, loss of coverage due to the loss of a job, death of a spouse, etc.

You may be eligible for a subsidy (in the form of tax credits) that may lower your rate, through Covered California, the California Health Benefit Exchange. To see if you qualify for a subsidy, please contact us.

#### Register for your online account

If you haven't already done so, register for an online account at [blueshieldca.com](http://blueshieldca.com) for 24/7 access to your plan information and self-service features. You can register as early as 30 days prior to your plan's start date.

#### Your ID cards

You will receive your Blue Shield member ID cards in the mail separately. In the meantime, you can print a temporary medical ID card by logging in to [blueshieldca.com](http://blueshieldca.com), or downloading our mobile app for an electronic version.

#### Make the most of your plan

Visit [blueshieldca.com/gettingstarted](http://blueshieldca.com/gettingstarted) to view your plan documents with details about your benefits, see all your care options, and access our preventive care tool, wellness and pharmacy benefit information, and much more.