

C: How can I help?

U: What is the predicted delay at Southampton if the train was delayed 3 minutes from Weymouth?

C: The predicted delay at {Southampton} is 6 minutes.

or

The train is predicted to arrive at {Southampton} on time.

END

C: How can I help?

U: What is the predicted delay at Southampton if my train is delayed by 7 minutes?

C: What station is the train delayed by {7} minutes at?

U: Weymouth

C: The predicted delay at {Southampton} is 9 minutes at Weymouth.

END

C: How can I help?

U: *Predict delay*

C: How much has your train been delayed so far?

U: *3 minutes*

C: At which station?

U: *Weymouth*

C: What station would you like the delay to be predicted at?

U: *Southampton*

C: The predicted delay at {Southampton} is 6 minutes.

Or

C: The train is predicted to arrive at {Southampton} on time.

END

C: How can I help?

U: *I'd like to book a ticket*

C: What is your origin station?

U: *Norwich*

C: What is your destination station?

U: *Milton Keynes*

C: Single or return?

U: *Return*

C: When would you like to leave {Norwich}?

U: *16:00 22/02/2022*

C: When would you like to return to {Norwich} by?

U: *18:00 25/02/2022*

C: How many adults are traveling?

U: *1*

C: How many children are traveling?

U: *0*

C: You would like to book a return ticket to Milton Keynes Central from Norwich, leaving Norwich after 16:00 on 22/02/2022. You would like to return to Norwich by 18:00 on 25/02/2022. 1 Adult, 0 children.

Is this correct? Y or N

U: *Y*

C: The cheapest ticket for this journey is £78.99

Book your ticket here [LINK](#)

END

C: How can I help?

U: What is the cheapest return ticket for four adults and 2 children from Milton Keynes Central to Norwich, arriving at 13:00 on 15/01/2022 and returning on 17/01/2022 arriving by 17:00?

C: The cheapest ticket is £33.75 [LINK](#)

END