QA Test Cases Portfolio

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Project: Etsy, Amazon, ChatGPT, IKEA Functionality Testing

Quick intro:

Hi there! This portfolio contains real and practice-based QA test cases and bug reports created during manual testing of websites and mobile apps such as Amazon, IKEA, Etsy and ChatGPT.

Tools & Technologies Used:

- Browsers: Chrome, Safari (iOS)
- Tools: Postman, DevTools, Jira
- Platforms: Web, Mobile (iOS)
- Skills: Functional Testing, Exploratory Testing, API Testing (JSONPlaceholder), Regression Testing

Testing Devices:

- HP Pavilion (Windows)
- IPhone 15 Pro Max

Section 1: Test Cases

TEST CASE ID: TC_ETSY_01

Title: Verify Suggestions in Search Dropdown List

Precondition:

- User is on the Etsy homepage
- Search bar is visible

Test Priority: Medium

Test Type: Functional/Positive

Test Data:

- Search keyword: "teacher"

Steps to Reproduce:

1. Open the website: https://www.etsy.com/.
2. Start typing a keyword in the search bar.
3. Check the list of suggestions in the dropdown menu.
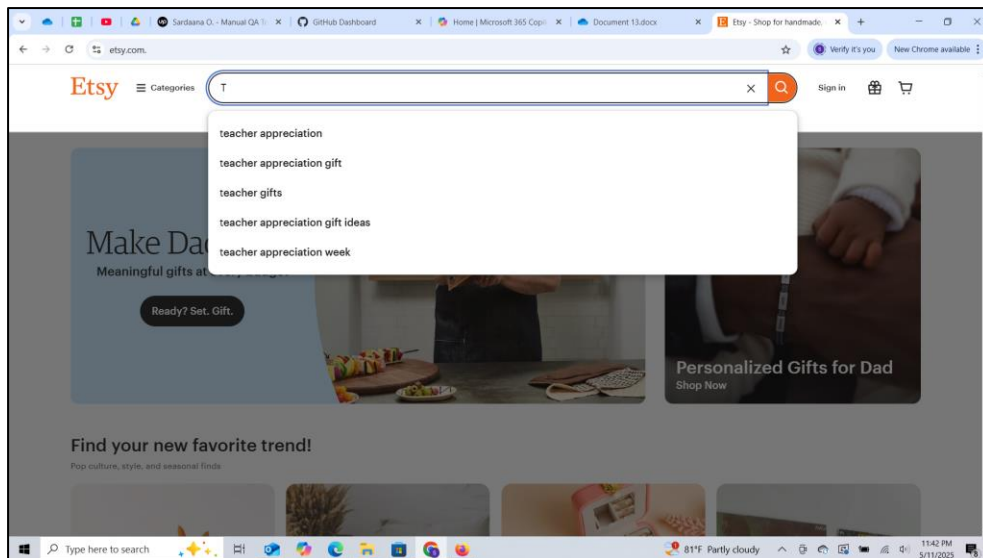
Expected Result:

- All suggestions in the dropdown list start with the letters already typed.

Actual Result:

- All suggestions in the dropdown list start with the letters already typed
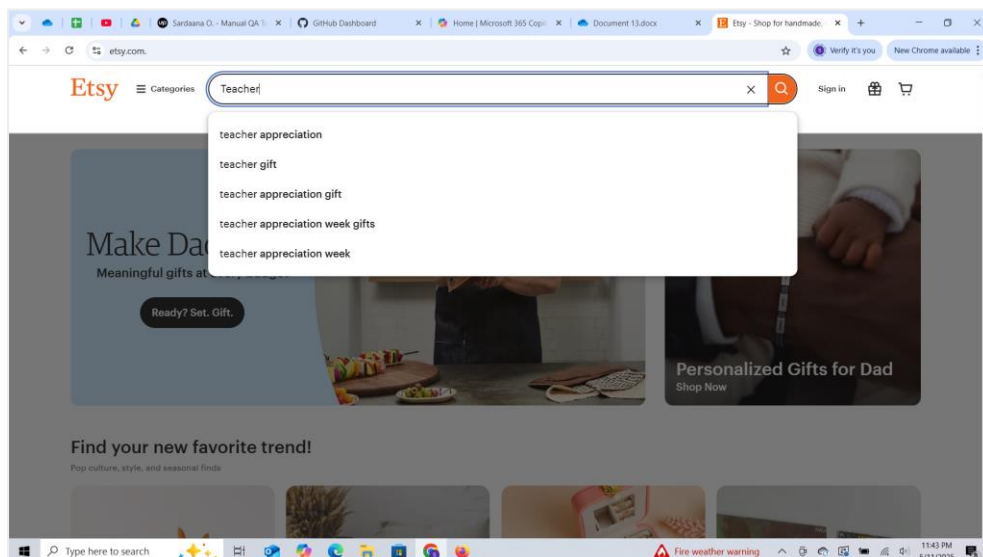
Status: Pass

Screenshots:

Screenshot 1:
Dropdown suggestion shown after typing "t" in the Etsy search bar

Screenshot 2:
Dropdown suggestion shown after typing "teacher" in the Etsy search bar

TEST CASE ID: TC_IKEA_01

Title: Verify search filters functionality on IKEA website

Preconditions:

- User is signed in on https://www.ikea.com
- Search bar is visible

Test Priority: Medium

Test Type: Functional / Positive

Test Data:

- Search keyword: "shoe rack"

Test Steps:

1. Go to https://www.ikea.com and log in
2. Enter "shoe rack" into the search bar and press Enter
3. On the search results page apply the following filters:
   - Color: White
   - Price Range: $20-39.99
4. Verify that search results are updated according to the selected filters.
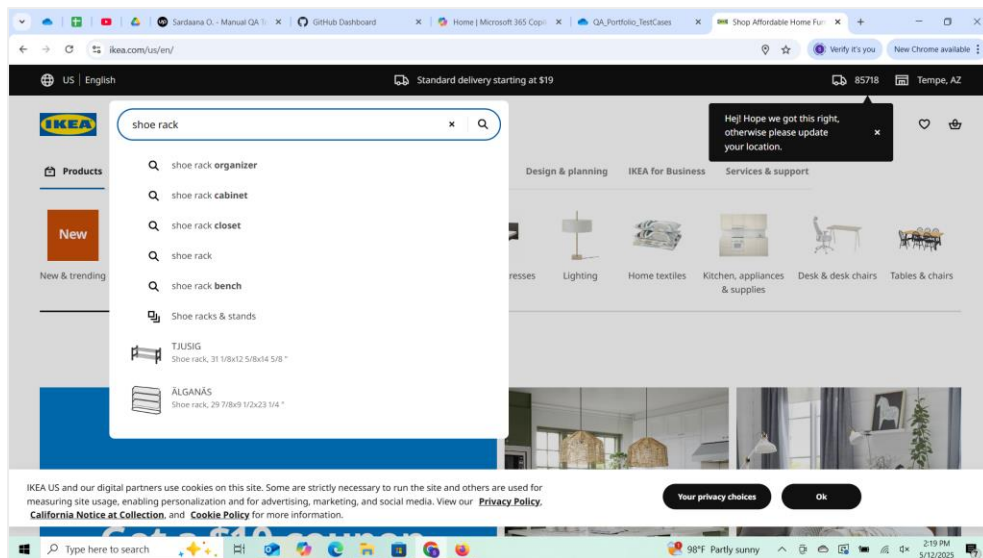
Expected Result:

- Only products matching the search keyword "shoe rack", selected color "white" and price range $20-39.99 are displayed.

Actual Result:

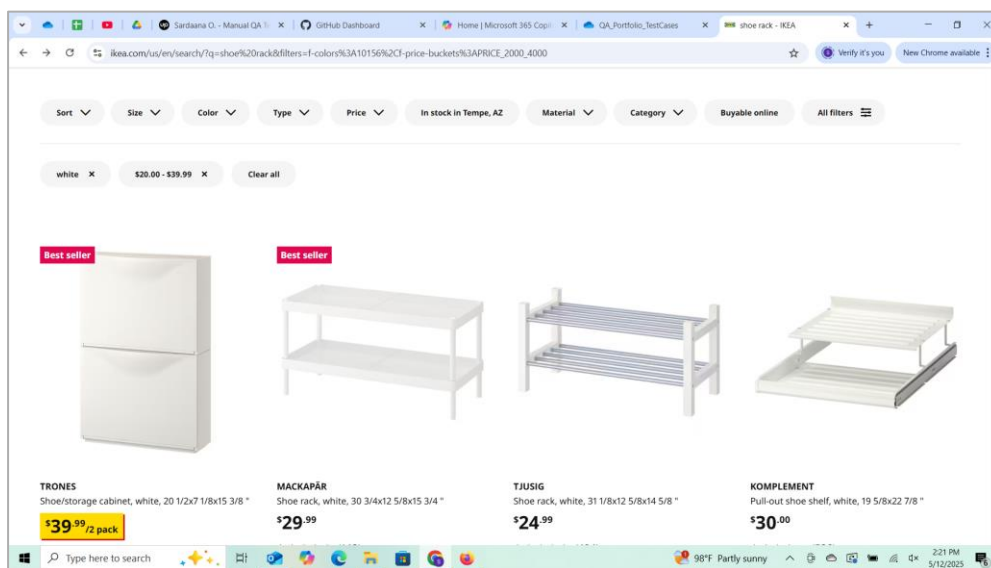- Search results were filtered correctly and displayed only relevant products

Status: Pass

Screenshots:

Screenshot 1:
Dropdown suggestion shown after typing "shoe rack" in the IKEA search bar

Screenshot 2:
Filtered search results on IKEA after applying color "white" and price range $20-39.99 for "shoe rack"

TEST CASE ID: TC_AMAZON_001

Title: Search and add item to cart
Preconditions:

- User is logged into Amazon account
- User is on https://www.amazon.com homepage

Test Priority: High
Test Type: Functional/Positive
Test Data:

- Search keyword: "wireless mouse"

Test Steps:

1. Go to www.amazon.com
2. Click on the search bar
3. Type "wireless mouse" and press Enter
4. Click on the first product in the search results
5. Click "Add to Cart" button
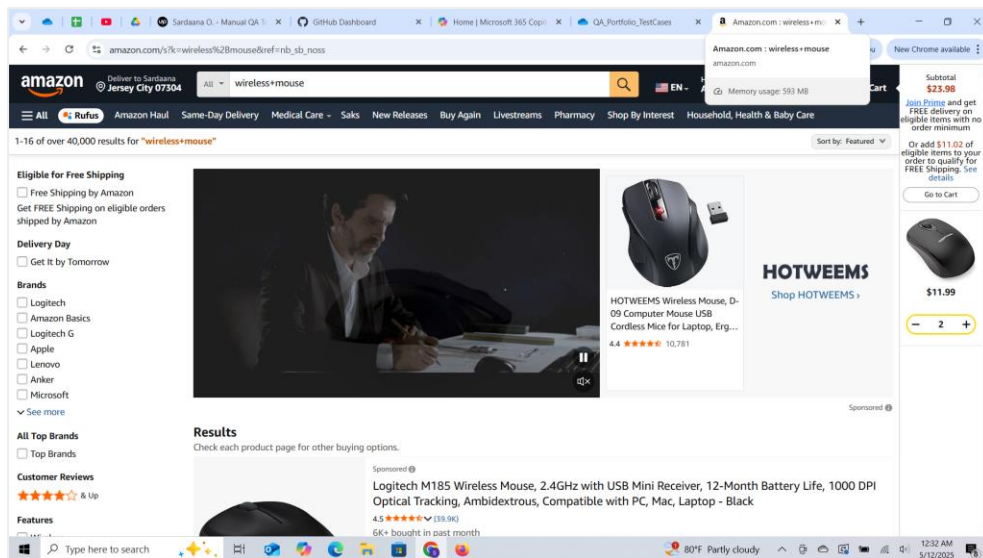
Expected result:

- Item is successfully added to the cart and confirmation message is displayed.

Actual result:

- Item was successfully added to the cart.
- Confirmation message was displayed
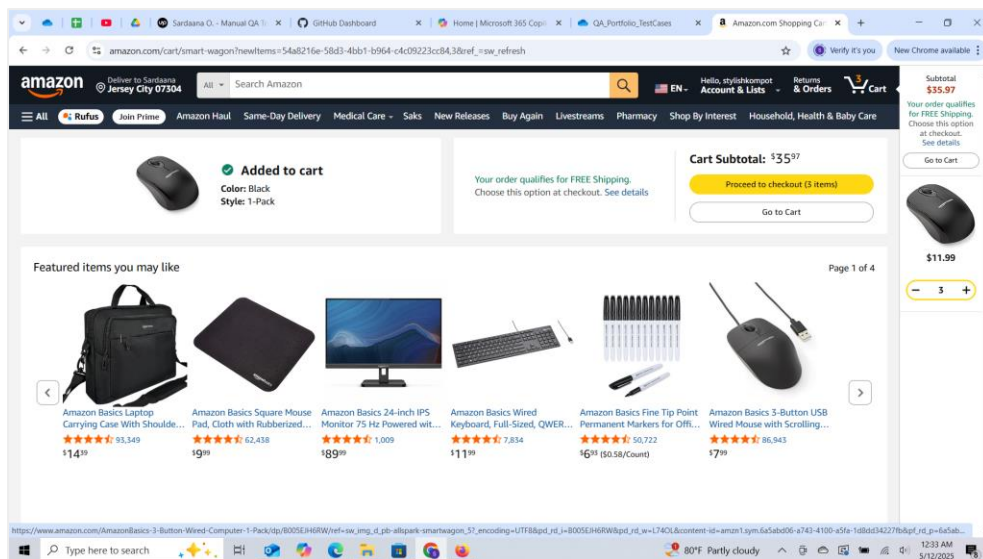
Status: Pass

Screenshots:

Screenshot 1:
Search results on Amazon after entering the keyword "wireless mouse"

Screenshot 2:
Confirmation message and cart view after successfully adding the "wireless mouse" to the Amazon shopping cart

Test Case ID: TC_ChatGPT_001

Title: Copy button is not responsive immediately after response is generated

Preconditions:

- User is logged into the ChatGPT mobile app (iOS)
- App version is 4.0 or later
- A message a visible "Copy" icon is present

Test Type: Usability/Functional

Test steps:

1. Open ChatGPT mobile app.

2. Scroll to a message with the "Copy" icon

3. Tap the "Copy" icon

Expected result:

- User should be able to copy assistant's reply immediately after it appears, without any additional interaction

Actual result:

- Copy button is unresponsive until user types something new or interacts with the input field. No visual feedback appears.

Status: Fail

Severity: Minor

Comment: Functionality technically works, but not in a user-friendly or intuitive way. Could confuse new users.

Screenshots:

Status: Fail

Screenshots:

• Screenshot_1.png (Message with "Copy" icon)

• Screenshot_2.png (No confirmation after tapping "Copy")

Вывод:

• **Да, Status лучше добавить во всех тест-кейсах.**
Это мелочь, но она делает твой тест-кейс законченным и показывает твою внимательность как тестировщика.

Хочешь — я сделаю тебе единый шаблон для всех твоих кейсов с правильным местом для Status?

Ответь: **"давай шаблон со Status"**.

Спросите что-нибудь

Screenshot:
No confirmation message after tapping the "Copy" icon

Test Case ID: TC_Amazon_002

Title: Login with invalid email format on Amazon sign-in page

Preconditions:

- User is on the Amazon sign-in page: https://www.amazon.com/ap/signin

Test Priority: High

Test Type: Negative

Test Data:

- Invalid email: hello@

Steps to Reproduce:

1. Click on the "Sign in" button

2. In the email field, enter the invalid email hello@

3. Click the "Continue" button
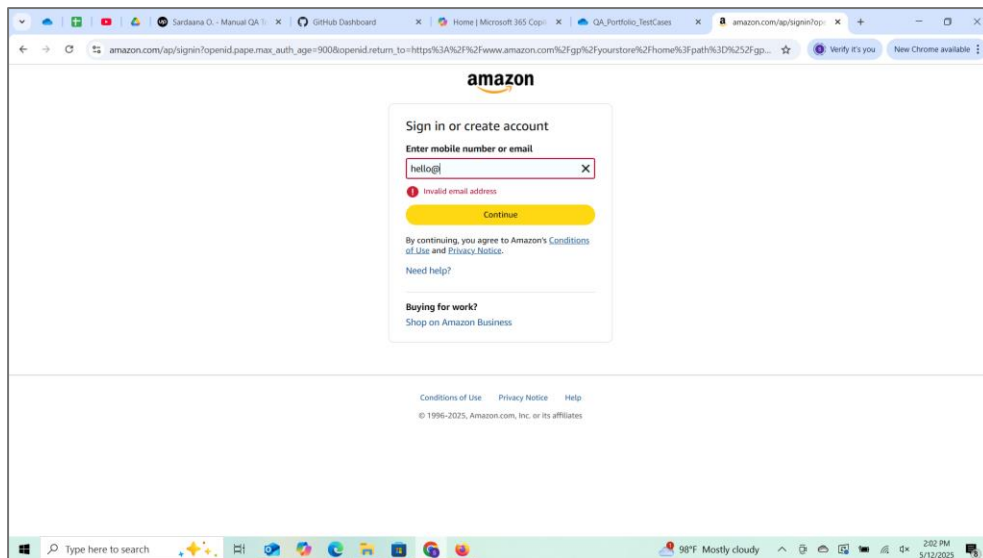
Expected Result:

- An error message should appear: "Invalid email address"

Actual Result:

- Error message appeared: "Invalid email address"

Status: Pass

Screenshots:

Screenshot:

"Sign-in" page displaying ivalid email format entered ("hello@") - user remains on sign-in page, no login allowed

Test Case ID: TC_Amazon_003

Title: Verify Amazon homepage loads correctly after deployment

Preconditions:

- User has a stable internet connection
- User accesses Amazon via a web browser

Test Priority: High

Test Type: Regression/Smoke

Test Data:

- URL: https://www.amazon.com

Steps to Reproduce:

1. Open a web browser (Chrome, Firefox, Safari)
2. Enter the URL: https://www.amazon.com
3. Observe the homepage loading
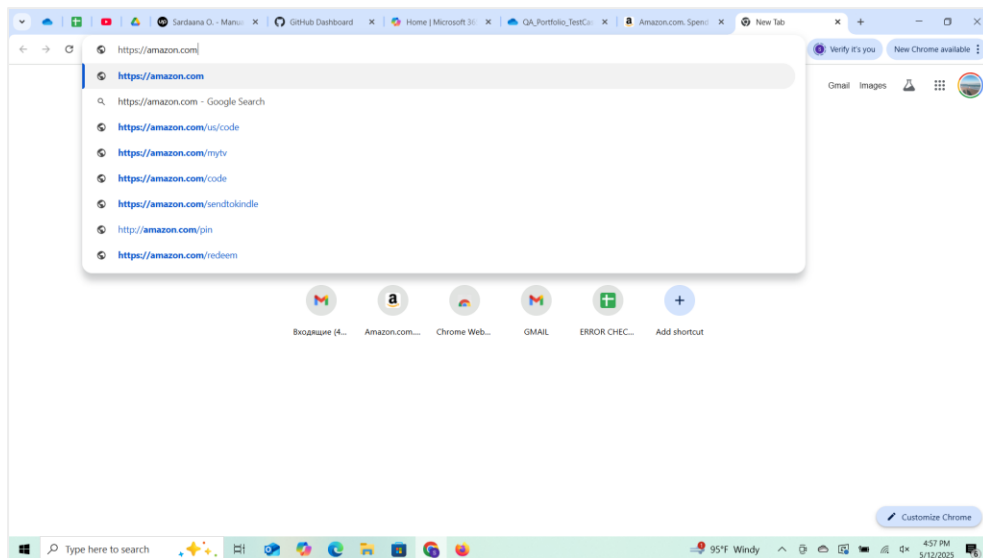
Expected Result:

- Amazon homepage loads successfully within 5 seconds
- All key elements are visible: header, search bar, sign-in button, main banner

Actual Result:

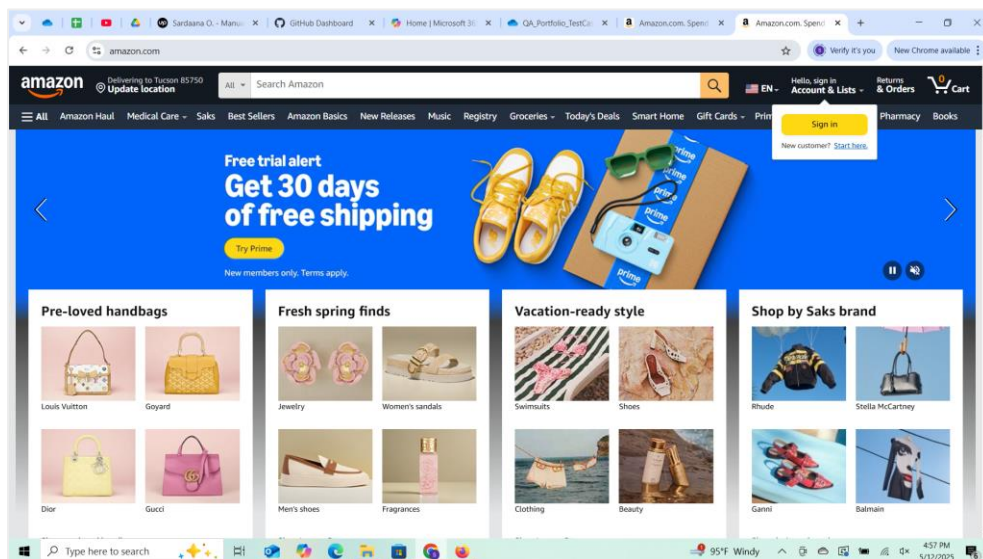- Homepage loaded in 2 seconds
- All key elements were displayed correctly

Status: Pass

Screenshots:

Screenshot 1:
User enters the URL https://www.amazon.com in the browser address bar (Chrome)

Screenshot 2:
Amazon homepage loads successfully – banner, navigation bar and content are visible.

Test Case ID: TC_Etsy_002

Title: Exploratory test of product search and cart flow on mobile version of Etsy (without login)

Preconditions:

- User opens Etsy website in mobile browser (Safari)
- Internet connection is stable
- User is not logged in

Test Priority: Medium

Test Type: Exploratory

Test Data: Search keyword: "hockey keychain"

Test Steps:

Since it's an exploratory test, the tester explores freely without strict steps, but should cover:

1. Open Etsy mobile website (etsy.com)
2. Enter "hockey keychain" in the search bar
3. Browse results: check product images, titles, prices
4. Open a product page: verify description, personalization options, images gallery
5. Add the product to cart
6. Open cart: verify product details, price, gift option, coupon field
7. Proceed to checkout: verify guest checkout works, shipping form loads

Expected Result:

- Product search works correctly
- User can add item to cart without login
- Checkout page allows entering shipping details
- No UI glitches or broken elements
- Smooth navigation on mobile view

Actual Result:

- Product search displayed correct results
- Product details loaded with images and description
- Item successfully added to cart

- Cart page showed item, price, and gift options
- Proceeding to checkout opened shipping details form without requiring login
- All buttons and UI elements worked as expected
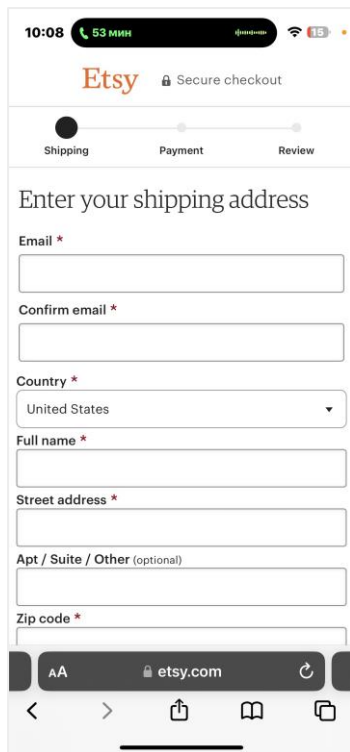- No bugs or visual issues were found

Status: Pass

Screenshots:
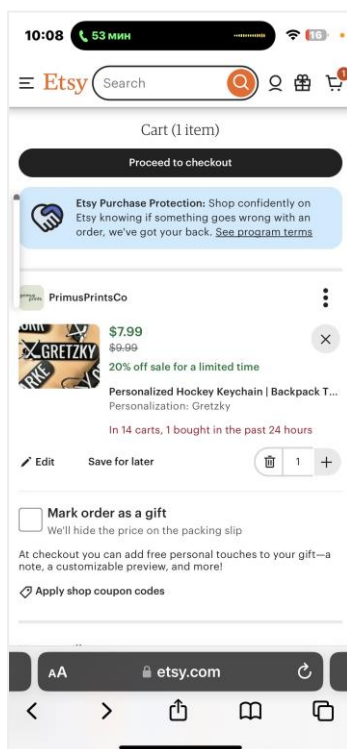
Screenshot 1:
Item "Personalized Hockey Keychain" successfully added to cart on mobile version of Etsy

Screenshot 2:
Cart view with 1 item - "Proceed to checkout" button is available without login.

Test Case ID: TC_API_001

Title: Verify API response status for Users endpoint (GET request)

Preconditions:

- Postman is installed
- Internet connection is active
- Public API is available

Test Priority: Medium

Test Type: API/Functional

Test Data:

- Endpoint: https://jsonplaceholder.typicode.com/users
- Method: GET

Test Steps:

1. Open Postman application
2. Create a new GET request
3. Enter URL: https://jsonplaceholder.typicode.com/users
4. Click "Send" to execute the request
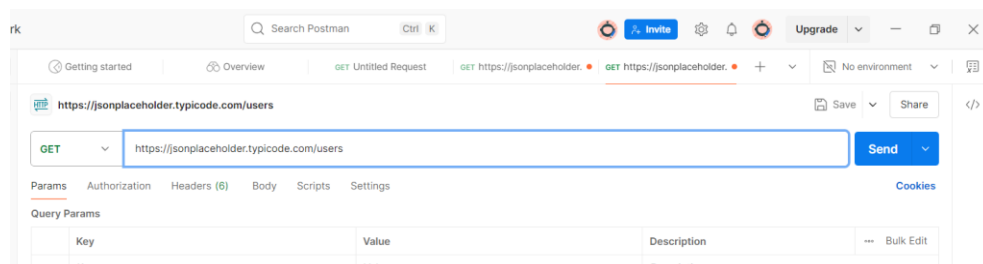5. Check the response

Expected Result:

- API returns HTTP status code 200 OK
- Response body contains a list of users in JSON format

Actual Result:

- API returned status 200 OK
- Response body displayed a list of users as JSON array
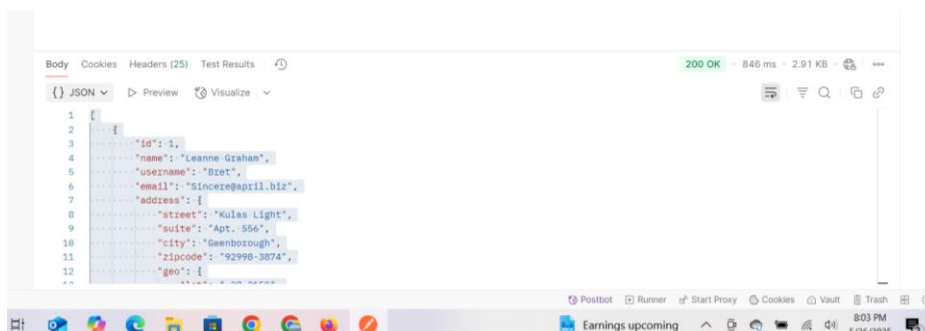
Status: Pass

Screenshot:

Screenshot 1:
API Request – GET request in Postman with the endpoint URL, request method and headers before sending the request

Screenshot 2:
The response returned by the API after sending the request – including HTTP status 200 OK and the response body in JSON format

Section 2: Bug Reports

Zoom in to see full details. This bug report table was created in Excel and includes both real and simulated bugs to showcase QA analysis skills.

	Bug Title	Bug ID	Environment	Version of Environment	Bug Steps	Test Frequency	Expected Results	Actual Results	Severity Level	Priority Level	Evidence & ID	Comment(s)
9	BUG REPORTS INCLUDE BOTH REAL AND PRACTICE-BASED EXAMPLES											
10	Bug Title	Bug ID	Environment	Version of Environment	Bug Steps	Test Frequency	Expected Results	Actual Results	Severity Level	Priority Level	Evidence & ID	Comment(s)
11	Copy button doesn't work immediately after response appears	BUG_CHATGPT_001	iPhone 15 Pro Max, iOS 17	ChatGPT app v4.0	1. Open ChatGPT app 2.Send a promt 3. Wait for the assistant's response 4. Try to tap "Copy" without typing anything in the input field	Always	Copy button should work right after the reply appears	Button doesn't respond until user types something in the input field	Minor	Medium	https://drive.googl e.com/file/d/1f9fJ uiqcBpkPLTWnkOg 8wA_Vgar34Qt8/v iew?usp=sharing	Real bug found during manual testing. Functionality works only after an extra step. Could confuse first-time users.
12	"Add to Cart" button requires two taps on mobile (Safari)	BUG_ETSY_001	iPhone 15 Pro Max, iOS 17	Safari browser, latest version (or: Safari 17.5)	1. Open etsy.com on Safari on iPhone 2. Search for "hockey keychain" 3. Tap on any product 4. Tap "Add to Cart" button 5. Observe behavior 6. Tap it again 7. Now it works	Occasionally/Intermitte nt	Product should be added to cart on the first tap and confirmation message should show	First tap does nothing. Only second tap adds item to cart and shows confirmation	Minor	Medium	Simulated	Simulated bug for practice purposes. Occurs only on mobile Safari. May confuse first-time users due to lack of feedback. (Tested on Chrome mobile-works fine)
13	Search suggestions get cut off on mobile (landscape mode)	BUG_IKEA_001	iPhone 15 Pro Max, iOS 17	Safari mobile browser, version 17.5	1. Open ikea.com in Safari on iPhone 2. Tap on the search icon 3. Quickly start typing a word (e.g. "table") 4. Tap one of the suggestions from dropdown list 5. Observe behavior	Occasionally/Intermitte nt	The suggestion should open the relevant search results	Tapping suggestion does nothing, user must retype or refresh	Minor	Medium	Simulated	Happens occasionally when typing fast, likely JS delay issue in dropdown rendering
14												
15												
16												
17												
18												

Sign-In Page ▼   **BUG REPORT** ▼

THANK YOU

Thank you for taking the time to review my portfolio.
If you have any questions or would like to discuss a QA task, feel free to reach out.

Email: danaalzhanov@gmail.com
Upwork: https://www.upwork.com/freelancers/~01201df2f54f75dbae?viewMode=1

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