

# Call center Data

total calls

5,000

answring calls

4,054

median answe...

00:01:08

open cases

1,354

avg duration

00:03:46

avg rating

3.4

5 star rating

843

#Abandoned

946

-60 second

316

6+ minutes

608

low rating

417

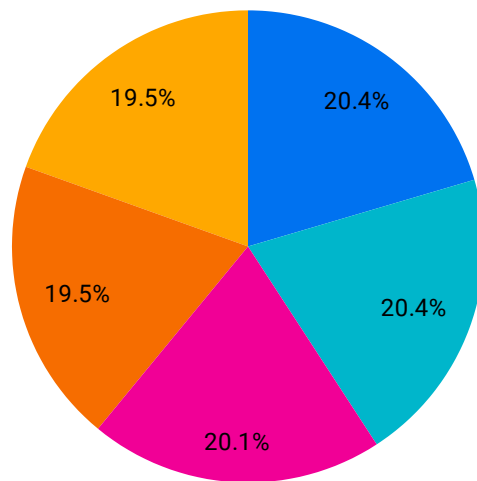
high rating

843

1 star rating

417

## Calls By Topic



● Streaming ● Technical Supp... ● Payment related ● Admin Support



## calls per hour

