# **HappyTours4You solution**

# **Equipment**

The website must be accessible for different devices with different screen sizes/resolutions. The quality and type of equipment (smartphone, ipad, smart TV, laptop and others) as well as the speed of the internet connection are unpredictable.

### **Operational environment**

Marketing staff and developers have preferences. They carry out their work in office environments with the option of adapting their workplace to optimal lighting and room temperature.

On the other hand, the consumer can sit at a desk at home or they can be "on the move", i.e. in trains, planes or other places under noisy conditions (or not) and different lighting conditions (good or bad), thereby approaching the solution in a variety of different environments.

## User groups

Consumer

Can be characterised as tech-savvy young adults (21 to 35 years).

Marketing staff

Most staff members are comfortable with digital tools and technology, given their professional environment. Newcomers needs training in handling the newsletter subscriptions.

Developer

Tech-savvy professional within the area of multimedia design ie. content-, developer- and designspecialist.

#### Relevant UX principles to apply

#8 Don't use more than two typefaces

#9 Users already have fonts on their computers, so use them

#10 Use type size and weight to depict an information hierarchy

#11 Use a sensible default size for body copy

#29 Don't hide items away in a "Hamburger" menu

#42 Don't attempt to validate email address

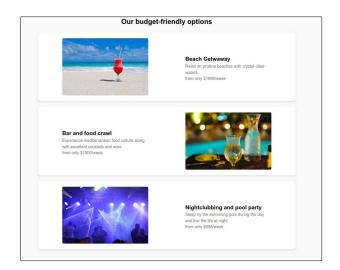
#100 "Does it work on mobile?" is obsolete

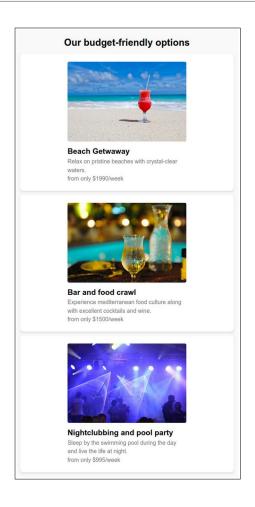
Grant, W., 2022. 101 UX principles: actionable solutions for product design success, Second edition. ed. Packt Publishing Ltd., Birmingham, UK.

# The solution, desktop and mobile mockup









#### **Testimonials**



Amazing service! The agency delivered beyond my expectations.

John Smith Web Developer



Highly professional and responsive.

A pleasure to work with!

Sarah Lee

Accountant



Their attention to detail is exceptional. I'm impressed!

**Alex Brown** 

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Prompt support and outstanding quality. Highly recommended!

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