

C C F COLCHESTER  
 CATALYST HOUSE  
 COLCHESTER  
 CO4 9YR

12 October 2022

Dear Ms Bavec

**REF: Contractor Support Agreement Number 10029823. Please quote this number on all correspondence**

We have pleasure in confirming details of additional price support as agreed via our Paul Bugg. This agreement supersedes all previous versions, details are as follows:

<b>Agreement Number</b>	10029823	<b>Start Date:</b>	January 2023
<b>Contractor Name:</b>	NORFOLK CEILINGS & INTERIORS	<b>End Date:</b>	August 2023
<b>Sites:</b>	Site Specific (FERRY ROAD - 198 HOUSES & APARTMENTS)		

Products	Support Rate	Estimated Volume/Revenue	Unit
Gyproc Wallboard 1200 x 12.5mm	£0.31	13,000	SQM
Gyproc Fireline 1200 x 12.5mm	£0.43	3,000	SQM
Gyproc Soundbloc 1200 x 15mm	£0.59	5,000	SQM
Firecase 15mm	£1.65	3,200	SQM
Gypframe Metal Profiles	11.35%	33,000	£
Other Gypframe Metal Profiles	11.35%	8,000	£
Gypframe Metal Accessories	11.17%	3,000	£

All claims relating to this contractor support agreement must be received within three months of the agreement's end date, after which no claims will be processed or paid.

The above support applies only to the sub-contractor and sites specified. Claims will only be processed if accompanied by auditable evidence e.g. copy invoices.

When sending British Gypsum your claim, you must quote the correct Agreement Number, Project Name and Contractor as stated on the Contractor Support Agreement. Failure to do so will result in a claim being rejected.

Please note that British Gypsum does not wish to receive information on competitor pricing or services; please redact any competitor information from the supporting documentation before submission.

We reserve the right to alter or withdraw contractor support agreements in whole or in part at any time by serving not less than four weeks' notice to this effect. This agreement is in addition to standard trading terms only and does not apply to any product supplied under any other special pricing agreements e.g. project pricing.

Please note our systems will calculate and pay to two decimal places. Claims for contractor support are not deductible when paying your monthly invoices.

From January 2019, we will only process and pay claims that have been submitted in a British Gypsum-approved Electronic Contractor Support Claim Template. For more information regarding how you can comply with these requirements, please contact the Contractor Support Team on 01159451773, [bgcontract.support@bpb.com](mailto:bgcontract.support@bpb.com).

Yours sincerely

Paul Bugg