

C C F NEWCASTLE
FORMER DEL MONTE PREMISES
KINGSWAY, TEAM VALLEY TRADING ESTATE
NEWCASTLE
NE11 0JH

02 May 2023

Dear Williamson

REF: Contractor Support Agreement Number 10038822. Please quote this number on all correspondence

We have pleasure in confirming details of additional price support as agreed via our Dean Wilson. This agreement supersedes all previous versions, details are as follows:

| | | | |
|--------------------------|-------------------------------------|--------------------|-------------|
| Agreement Number: | 10038822 | Start Date: | April 2023 |
| Contractor Name: | Ceilings Direct Ltd | End Date: | August 2023 |
| Sites: | All Sites (Excluding Site Specific) | | |

| Products | Support Rate | Estimated Volume/Revenue | Unit |
|-------------------------------|--------------|--------------------------|------|
| Gypframe Metal Profiles | 5.83% | 2500.00 | £ |
| Gyproc Duraline | £0.27 | 500.00 | SQM |
| Gyproc Fireline | £0.18 | 500.00 | SQM |
| Gyproc Moisture Resistant | £0.23 | 500.00 | SQM |
| Gyproc SoundBloc | £0.18 | 500.00 | SQM |
| Gyproc Standard Plasterboards | £0.13 | 2500.00 | SQM |

All claims relating to this contractor support agreement must be received within three months of the agreement's end date, after which no claims will be processed or paid.

The above support applies only to the sub-contractor and sites specified. Claims will only be processed if accompanied by auditable evidence e.g. copy invoices.

We reserve the right to use claim submissions data to substantiate specification adherence for project sites in relation to other types of claims.

When sending British Gypsum your claim, you must quote the correct Agreement Number, Project Name and Contractor as stated on the Contractor Support Agreement. Failure to do so will result in a claim being rejected.

Please note that British Gypsum does not wish to receive information on competitor pricing or services; please redact any competitor information from the supporting documentation before submission.

We reserve the right to alter or withdraw contractor support agreements in whole or in part at any time by serving not less than four weeks' notice to this effect. This agreement is in addition to standard trading terms only and does not apply to any product supplied under any other special pricing agreements e.g. project pricing.

Please note our systems will calculate and pay to two decimal places. Claims for contractor support are not deductible when paying your monthly invoices.

We will only process and pay claims that have been submitted in a British Gypsum-approved Electronic Contractor Support Claim Template. For more information regarding how you can comply with these requirements, please contact the Contractor Support Team on 01159451773, bgcontract.support@bpb.com.

Yours sincerely

Dean Wilson