

A Comprehensive Review on Smart Decision Support Systems for Health Care

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Abstract— Medical activity requires responsibility not only based on knowledge and clinical skills, but also in managing a vast amount of information related to patient care. It is through the appropriate treatment of information that experts can consistently build a strong policy of welfare. The primary goal of decision support systems (DSSs) is to give information to the experts where and when it is needed. These systems provide knowledge, models, and data processing tools to help the experts make better decisions in several situations. They aim to resolve several problems in health services to help patients and their families manage their health care by providing better access to these services. This paper presents a deep review of the state of the art of smart DSSs. It also elaborates on the latest developments in intelligent systems to support decision-makers in health care. The most promising findings brought in literature are analyzed and summarized according to their taxonomy, application area, year of publication, and the approaches and technologies used. Smart systems can assist decision-makers to improve the effectiveness of their decisions using the integration of data mining techniques and model-based systems. It significantly improves the current approaches, enabling the combination of knowledge from experts and knowledge extracted from data.

Index Terms—Applications, data mining (DM), decision-making, health care, smart decision support systems (DSSs) technologies.

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I. INTRODUCTION

IN THE last decade, decision support systems (DSSs) have presented numerous reliable health services. These services have offered affordable health care solutions. Nowadays, people can use information and communication technologies that favor the interaction between patients and their physicians, improving the patient's quality of life. Physicians can have easy access to patients' medical records, lab results, images, and information about medication, anytime and anywhere [1]. In the same way, patients can have access to their diagnostic situation as well as information about how to have a healthy life. Medical diagnosis is one of the most important research topics in information technology and medical informatics. Smart systems present several challenging issues and limitations. In this sense, computer-based techniques are proposed as a solution to overcome such barriers, concentrating on enhancing the patients' quality of life.

Schummers *et al.* discuss risk prediction models in development by evaluating their performance under various predictive characteristics [2]. This study shows that the state of the art on such systems offers little insight for researchers looking to assess whether a predictive model works well for a particular research question. Thus, Yoo *et al.* present data mining (DM) techniques as an essential solution that has been growing in recent decades [3]. These inference mechanisms for intelligent systems can help decision-makers obtain meaningful information, facilitating the understanding of large health datasets. Besides this, there are several approaches to the validation of DM solutions, giving support to all phases of DM testing. These assessment techniques provide objective measures that can be used to evaluate the computer-assisted method's reliability for predictive analysis. Feinleib suggests that DM methods are an excellent way to transform health care through decision-making assistive instruments [4]. Health-care experts make several decisions during a day. These can have important effects on their patients' health and their well-being. Although medical care is improving, the escalating amount of data and consequently, the way in which that data can relate to patients, is making these decisions more and more complicated. Rubiano and Garcia analyze the results obtained at each iteration in a DM process [5]. Each obtained result is evaluated as to the expected results, the characterization of the data input and output, and the model pertinence achieved regarding its prediction accuracy. The results show that, depending on the strategies implemented during the DM process, a careful preprocessing could have a significant impact on the mining results. Decisions such as the elimination

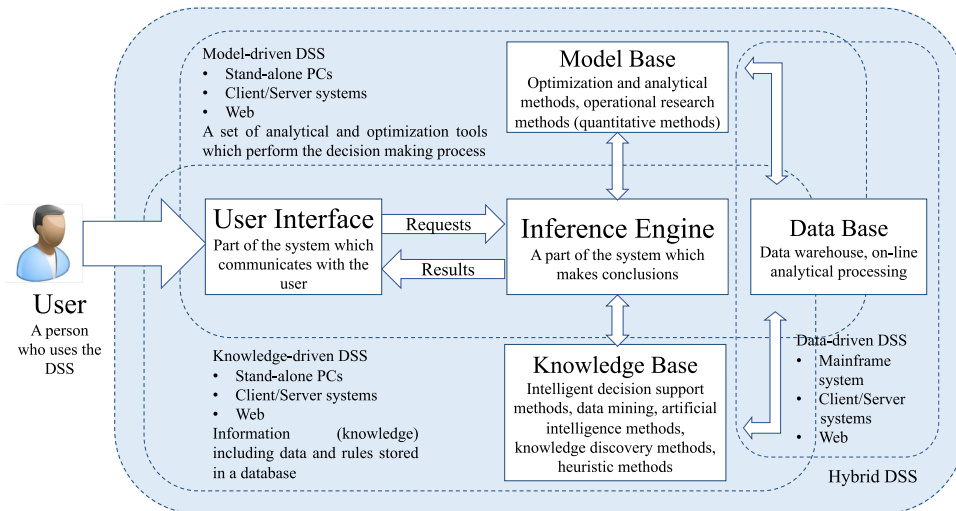


Fig. 1. Overall architecture scheme of a DSS. Source: Authors' elaboration.

of attributes or the discretization of data should not be taken without due consideration. Besides, a careful evaluation of the removal of ignored and misclassified instances can substantially improve accuracy rates in the predictive model development.

The main contributions of this research include the review of the state of the art, analysis, discussion, and identification of open issues in each type of DSS for health care. Related technologies, approaches, and applications will be described to provide insights into the primary trends, implications, and future research directions for novel theoretical developments. The results of this research will show the potential of further studies, showing that this topic is a hot topic for the research community and will have a significant impact on most readers. This study will enable a more precise mapping of the advances in health care research, implying the development of its primary activity sectors. In this perspective, this research seeks to improve the entire health care field through an appropriate research development, indicating trends, recurrences, and gaps.

The layout of the paper is organized as follows. Section II overviews the works related to smart DSSs for health care. Then, the third section provides an analysis of the novel smart systems solutions for health care. In Section IV, the open issues are illustrated, and the suggested further research is presented. Finally, the main conclusions will be presented in Section V.

II. SMART DSSs IN HEALTH CARE

The previous section addressed the applications of DSSs in several areas of knowledge. This section will discuss the use of three primary types of smart DSSs in health care. It categorizes these systems by their leading dimensions as well as three secondary aspects (the users, degree of generality, and technology). The main differences among these three categories within the taxonomy proposed by Power [6] are as follows, while model-based intelligent systems provide decision support with the use of analytical tools such as algebraic analysis and simulation, data-based systems enable the management, retrieval, and manipulation of unstructured information in various storage

formats. Knowledge-based systems, however, provide a set of solutions or suggestions of the problem through knowledge stored as a form of facts, rules, procedures or similar structures. Fig. 1 presents an overall framework illustrating the main categories of DSSs.

A. Data-Driven DSSs

A data-driven DSS allows the “access and manipulation of time series of internal, external, and real-time data” [7]. In more recent years, data-driven DSSs with on-line analytical processing, data warehouse systems, executive information systems, also referred to as executive support systems, and geographic information systems are considered the main approaches to decision support.

In the last decade, research has been conducted in systems designed to support people's daily activities. The use of smart systems is needed to support emergency medical services. Xu *et al.* discuss “a semantic data model to store and interpret Internet of Things (IoT) data” [8]. This approach is designed to collect and treat ubiquitous data to enhance the feasibility of data storage. It can access universal data in real time on a cloud, using a mobile platform. This IoT-based system for emergency medical services provides support for emergency medical services. The results of the research show that this process is efficient in a diversified and distributed data environment. Sunyaev and Chornyi create a prototype of a system of self-management in health that assists patients with diabetes to track their blood glucose levels [9]. The results show that this system is an important instrument in an integrated diabetes treatment that encompasses hospital care, rehabilitation, and self-care.

Recently, health care organizations have adopted electronic health records (EHRs) as a reference on medical registries, and this suggests a high potential for clinical DSSs (CDSSs) that directly use data collected by such an organization [10]. Cheng *et al.* have developed a CDSS for intensive care units to improve outcomes for critically ill patients [11]. That system provides real-time decision support, decreasing the errors in

147 medical decisions. An interactive and easy-to-use user interface
 148 was developed that enables decision-makers to use the DM for
 149 decision-making in real time. To help people with Parkinson's
 150 disease who suffer from mobility problems, Blake and Kerr
 151 investigate environments in which physicians diagnose patients
 152 with sleep disorders [12]. The study develops an online support
 153 system that gathers patients' historical data. It improves the ef-
 154 fectiveness of the consultations, medical diagnosis, and patient
 155 treatment plans. Puppala *et al.* propose the design of an analytics
 156 platform for the health care industry [13]. The research develops
 157 an integrated clinical informatics environment for improving re-
 158 search. This framework considers an enterprise data warehouse
 159 and intelligent and analytical software for enabling a broad
 160 range of CDSS to facilitate data access. The results show that
 161 this system could aid significant research in clinical informatics,
 162 providing a means for data synthesis and adequate access in pro-
 163 moting medical research. Goldberg *et al.* test the effectiveness
 164 of performing brain trauma prognostication rules for children
 165 with minor blunt head injury [14]. The study integrates EHRs
 166 and a web-based CDSS for emergency departments to assess
 167 the performance features of the combined model and the source
 168 of the recommendations generated by experts. The results
 169 show that a remote clinical decision support system decreases
 170 time-to-trial in the decision support to clinical interventions.

171 The increasing number of wearable systems for collecting
 172 data provides a better opportunity for an early diagnosis. Mazilu
 173 *et al.* present a wearable system designed for independent use
 174 [15]. This system uses a smartphone application to allow care-
 175 ful and long-term monitoring of the patient's medical con-
 176 dition by sending sensing data and statistical information to
 177 an e-health service. The statistical results show a positive ef-
 178 fect on participants' mobility when using the wearable support
 179 system [16].

180 Data-driven systems can be crafted to enable diagnostics
 181 and prognostics even without system-specific knowledge. Data-
 182 driven approaches that use pattern recognition and statistical
 183 techniques to detect changes in the system can be suitable
 184 for diagnostic purposes. There are some limitations to data-
 185 driven systems. Their approaches depend on historical data
 186 to determine correspondences, establish patterns, and assess
 187 data. In most cases, there will not be sufficient data to achieve
 188 health evaluations. Therefore, this requirement of historical
 189 data to make decisions is one of the restrictions of data-driven
 190 methods.

191 B. Knowledge-Driven DSSs

192 In the 1990s, the DSSs began to use artificial intelligence
 193 (AI) techniques. Expert systems are modeled using reasoning
 194 to solve problems on a machine by way of inference engines.
 195 The knowledge domain may be classified in three levels—
 196 contextual, content, and structured or unstructured knowledge.
 197 Moreover, there are two types of technologies for knowledge
 198 modeling—clustering and ontology. Clustering techniques clas-
 199 sify the knowledge into different classes whereas ontology cap-
 200 tures the consensual experience.

Ontologies are commonly used for the integration of 201
 knowledge, as well as for performing inferences about this 202
 knowledge. This approach promotes the representation of infor- 203
 mation through terms, real-world concept definitions, and the 204
 description of semantic relations. Thus, this approach does more 205
 than describing the syntactic relationships among data. The 206
 clustering analysis, which is present in the domain ontology, 207
 corresponds to the unsupervised learning most used in data anal- 208
 ysis and mining, focused on the discovery and interpretation of 209
 groups of objects presenting similar properties and/or behaviors. 210

Tawfik *et al.* review clinical applications in three different 211
 geographical regions. This research reveals that ontological 212
 practices play a fundamental purpose in adapting information 213
 for decision support [17]. It proposes an advanced web-based 214
 framework for effective clinical practices in decision support. 215
 The conceptual design of this system uses a comprehensive- 216
 based analysis of health care into ontological methods. Khan 217
et al. present a medical DSS that uses an approach based on the 218
 probabilistic reasoning for time-critical decision scenarios [18]. 219
 This hybrid system uses an ontology to support decision-making 220
 about patient treatment. This research combines semantic, on- 221
 tology, and probabilistic reasoning to give decision-makers an 222
 effective treatment to offer to the patients. This approach can 223
 be applied in other decision-making situations where several re- 224
 strictions limit the application of conventional processes. Zhang 225
et al. present a semantic-based method for the combined de- 226
 scription of health care field knowledge and patient data for 227
 decision-making in clinical employment [19]. The study per- 228
 forms a learning engineering sequence to generate a semantic 229
 base, including an ontology to represent the information and the 230
 patient data. An expression repository is used to codify clinical 231
 decision-making standards and consultations. A case study was 232
 performed using inpatient management data of diabetes mellitus 233
 patients to assess this approach. The proposed method provides 234
 a high accuracy rate. 235

Dong *et al.* propose the use of a CDSS “to improve the accu- 236
 racy of the diagnosis of headache disorders” [20]. The method- 237
 ology applied in this proposal for the construction of an ontology 238
 makes use of a computerized clinical model for guidelines and a 239
 medical knowledge base. The results show that this knowledge- 240
 based model had “high diagnostic precision for most of the pri- 241
 mary headaches and some categories of secondary headaches.” 242
 It could help experts at first attendance hospitals “improve the 243
 diagnostic accuracy and reduce headache disorders.” 244

Basilakis *et al.* describe a telehealth system that uses a com- 245
 bination of obtained clinical measurement parameters of a DSS 246
 [21]. This model combines “a rules mechanism and statisti- 247
 cal analysis instruments to analyze the collected data searching 248
 for trends and patterns in parameter values”. It influences the 249
 changes in targeting clinical resources to patients with the most 250
 need. This research shows the potential benefits of integrating 251
 telehealth and decision-making support in the management of 252
 chronic diseases. Bi and Abraham introduce a web-based CDSS 253
 “that integrates intelligent technology, complex guidelines, and 254
 knowledge to improve decision-making in asthma care” [22]. 255
 The system uses a model-view-controller approach. It uses three 256
 tiers—“a web-server, reasoning algorithms, and a database.” 257

The recent development of technologies and application domains of knowledge-based DSSs, such as ontology engineering, and contextual knowledge in medical systems, has elicited a strong link showing a broader picture and provided a synergistic view of these systems. Future research will focus on the development of these systems in general and, in particular, clinical systems to support decision-making groups.

C. Model-Driven DSSs

The model-driven DSS optimizes or simulates the outcomes of decisions based on provided data. In these systems, the decision-maker manipulates the model to analyze a situation. The mathematical model is a plausible representation of the real process. In these systems, the statistical data input is limited, and the computational methods and evaluation of uncertainty are essential. Nowadays, there are three techniques used to create a model-driven system—decision analysis, mathematical programming, and simulation. This section focuses on the recent applications of these technologies in the construction of a model-driven system.

Zarkogianni *et al.* present the latest studies in sensors for glucose and lifestyle monitoring [23]. This study discusses a CDSS that facilitates the self-management of diseases and gives support to health care professionals in the decision-making process. The results show that the integration of sensor data and EHR combined with intelligent data analytics methods and user-based approaches enable necessary changes in diabetes care. Nair *et al.* have developed a smart system for managing anesthesia that works in conjunction with an information management system to provide clinical decision support [24]. This system uses logical rules and notification strategies. This real-time approach can be extended to identify medical problems and inform the health care providers in other fields [25], [26]. Such systems can also interact with various data systems and tools to improve the range of decision support.

Laskowski *et al.* present an agent-based modeling system to simulate the propagation of influenza virus contamination [27]. This research uses mathematical modeling techniques for disease spread. It uses ordinary least squares regression to analyze data. The results suggest that this DSS could assess the impact of infection control strategies. Hudson and Cohen describe a DSS that combines several methodologies for trend analysis in cardiology [28]. This system uses a general algorithm that uses a variety of techniques. This system needs “changes of the patient lifetime. Emanet *et al.* develop predictive models that use machine learning (ML) methods to diagnose an asthma patient [29]. These models use sounds obtained from the thorax of the patient in a clinical laboratory. The performance evaluation of these models compares the accuracy of ensemble models, such as random forest (RF) and artificial neural network (ANN) models. The results show that this approach could help health practitioners make faster and reliable diagnostic decisions in conditions constrained by limited resources. Temko *et al.* present different approaches for visualizing the output information in a neonatal convulsion detection system [30].

This method is based on a binary output, probabilistic evidence, and a spatiotemporal map. This research evaluates the accuracy of a support vector machine (SVM) classifier, comparing its results with clinical expert knowledge using conventional metrics. This study also establishes an association among information visualization and the different techniques to determine these evaluation metrics. The results show that the aggregation of binary output and a probabilistic evidence method is a better technique to visualize the output in neonatal illness prediction systems.

Tekin *et al.* propose an expert system that learns online and suggests to the patient the best health expert, depending on the context [31]. A novel class of algorithms, aimed at discovering the most relevant patient circumstances, as well as the best clinics and specialists, is developed. The performance evaluation uses a real breast cancer dataset. The results show that this model-based approach could be applied in other environments. Champaign *et al.* present a framework for the care of children with autism [32]. The main focus of this system is for patients selecting objects from a web repository giving the caregivers the children’s condition. This approach uses a method of simulated learning through a user survey. The results show its effectiveness at acquiring knowledge.

Bashir *et al.* propose a “multi-layer classifier ensemble model based on the association of different classifiers” [33]. A performance evaluation of several well-known classifiers uses datasets of heart, breast cancer, diabetes, liver disease, Parkinson’s disease, and hepatitis, acquired from public repositories. This comparison shows that the proposed framework has achieved high diagnostic accuracy.

Model-based DSSs integrate different kinds of mathematical and analytical models for simulation and prediction of trends [34]. Therefore, the problem resolution capability of these simulation models contributes to avoiding the limitations of the approximations often used for optimization. The critical issue is the choice of the proper models and software, and the definition of the data format.

III. CLASSIFICATION BASED ON POWER’S TAXONOMY

This section presents the critical aspects and objectives of the most vital smart DSSs for healthcare. Table I provides a summary and offers a comparative analysis of the most meaningful solutions for intelligent systems on health care. Moreover, this table highlights the classification of each solution into specific categories and approaches. The first column presents the references for the leading works in current literature. The second column (Power’s taxonomy [6]/approach) considers the technologies for each type of approach, for example, the techniques for reasoning and inference. The third column discusses the contribution of each research as well as the methodologies used to reach these objectives. The critical aspects of each approach are presented in the fourth column. This point of view is essential for identifying future research directions. In the last column, future research suggestions are considered. This analysis is important for understanding the different types of approaches used in recent studies that will support and justify

TABLE I
COMPARISON ANALYSIS BETWEEN THE MOST VITAL SMART DSSs ON HEALTH CARE

Authors' name	Proposal approach	Main goals	Main technical aspects	Future work
Chalmers <i>et al.</i> [36]	Model-driven	· Specify a system that constitutes a prediction model.	· Use a conditional fuzzy c-means clustering with a custom distance to identify patterns in patient's data. · Need several simulations and tests.	· Improve the indicators of treatment outcomes.
Yao and Azam [37]	Model-driven (Web-based)	· Extend the game-theoretic rough set mode.	· Use a three-way decision-making strategy as well as the Markovian approach. · There is the occurrence possibility of inconsistencies among predictions performed by different classifiers.	· Analyze diverse decision-making perspectives.
Valenza <i>et al.</i> [38]	Model-driven	· Use a wearable system able to monitoring physiological parameters.	· Use a stochastic process based on the Markov chain to mood recognition. · Present a low storage and processing capacity. Need for a bridge device for data collection of the embedded devices.	· Develop a monitoring system for health care.
Kothari <i>et al.</i> [39]	Hybrid (computer-aided)	· Develop an image-based prediction model.	· Use a multiclass SVM algorithm. · High computational complexity and processing time.	· Increase the expanse of data repositories.
Taati <i>et al.</i> [40]	Model-driven	· Compare several DM techniques to recognize patients with the best survival chances.	· Use binary classifiers, such as logistic regression, SVM, and RF to achieve excellent classification results. · Lack of capacity of traditional tools to handle a large volume of data.	· Improvement in algorithms based on binary matrix operations.
Maggio <i>et al.</i> [41]	Hybrid (computer-aided)	· Describe an efficient approach to perform a computer-aided detection scheme.	· Use a nonlinear multi-characteristic algorithm for the classification task. · The unequal distribution of examples in the classes remains an issue to be addressed.	· Improvements regarding Performance evaluation related to prediction significance of the proposed technique.
Niaf <i>et al.</i> [42]	Hybrid (computer-aided)	· Address the pattern classification problem that is resulting from uncertainty caused by lack of information.	· Use a hybrid approach based on the classic SVM algorithm and fuzzy logic. · There is no precise mathematical definition.	· Investigate other multitask approaches.
Sukor <i>et al.</i> [43]	Data-driven	· Performance assessment of algorithms for measuring the quality of acquired signals.	· Use a novel noise detection algorithm based on waveform morphology analysis to identify noise artifacts in contaminated waveforms. · Necessity more investigation regarding the impact of data quality on model precision.	· Investigate the impact of data quality on system precision.
Mattila <i>et al.</i> [44]	Data-driven	· Classification assessment and computational performance using medical datasets.	· Use probability density functions for determining the resulting fitness function and the optimal classification threshold. · The implementations considered use more computational resources than other recent models.	· Algorithm precision enhancements to reach better performance results.
Mougiakakou <i>et al.</i> [45]	Data-driven	· Present a platform to assist the monitoring, administration, and treatment of patients with chronic diseases.	· Use a hybrid algorithm based on the combination of a compartmental model and a real-time ANN. · Issues related to standardization and interoperability need to be addressed to universalize the access to telemedicine.	· Investigate the quality of the service and the experience of telemonitoring systems.

the best technology for the development of further research on the topic. The use of DM appears in most of these research. This concept has been increasingly used in information management to reveal important knowledge structures for decision-making [35].

IV. OPEN ISSUES AND SUGGESTIONS FOR FURTHER DSS APPLICATIONS RESEARCH

After a detailed analysis of the above-presented approaches used in DSSs (in several areas of knowledge), the design of a smart system to give support to decision-makers still presents

TABLE I
(CONTINUED.)

Authors' name	Proposal approach	Main goals	Main technical aspects	Future work
Billis <i>et al.</i> [46]	Knowledge-driven	<ul style="list-style-type: none"> Propose a decision support framework that can accurately evaluate the progression of the depression symptoms. 	<ul style="list-style-type: none"> Use Hebbian learning for fuzzy cognitive map-based algorithms for data classification. Algorithms based on logic fuzzy do not learn quickly. Difficulty setting rules correctly. 	<ul style="list-style-type: none"> Development of applications for monitoring daily living activities and identification of diseases.
Zięba [47]	Hybrid (service-oriented)	<ul style="list-style-type: none"> Proposes a service-oriented DSS for diagnostic problems. Applies several ML solutions in different distributed Web services. 	<ul style="list-style-type: none"> An ensemble SVM algorithm together with the repeated incremental pruning to produce error reduction algorithm presents the best performance. Needs large volumes of clinical data to learn and reach high accuracy. 	<ul style="list-style-type: none"> Use ensemble learning classifiers for decision-making in diagnostic problems.
Exarchos <i>et al.</i> [48]	Hybrid	<ul style="list-style-type: none"> Propose a DSS for integrate heterogeneous data. 	<ul style="list-style-type: none"> The best performing classification method involves a Bayesian network joint with a correlation-based feature subset selection algorithm. Ensure shared information remains with the same context and meaning for all actors involved. 	<ul style="list-style-type: none"> Further evaluation to enhance the generalization capability of the proposed approach.
Guidi <i>et al.</i> [49]	Knowledge-driven	<ul style="list-style-type: none"> Present a CDSS for the examination of heart failure cases. Adopts classifiers based on decision trees to reach satisfactory results. 	<ul style="list-style-type: none"> The classification and regression tree algorithm is the most adequate to provide reliable outputs regarding the severity and type of heart failure. Decision Trees do not extract patterns from the examples, only memorize observations. Thus, it is not expected that their capability can extrapolate to unforeseen cases. 	<ul style="list-style-type: none"> Generalize the findings to other approaches to improve the classification performance.
Soguero-Ruiz <i>et al.</i> [50]	Knowledge-driven	<ul style="list-style-type: none"> Propose ontologies for cardiovascular risk recognition. 	<ul style="list-style-type: none"> Use ontologies for developing a cardiovascular risk stratification standardization framework. Requires the presence of domain specialists for the construction of ontologies. 	<ul style="list-style-type: none"> Integrate several techniques to provide evidence-based decision support.
Lee and Wang [51]	Knowledge-driven	<ul style="list-style-type: none"> Integrate new tools based on DM techniques with evidence-based decision support. 	<ul style="list-style-type: none"> Present a fuzzy ontology generation for semantic decision-making. New assertion additions alter possible interpretations, which is improper for some domains. 	<ul style="list-style-type: none"> Refine the fuzzy ontology for a better complex illness prediction.

several challenges. A plethora of approaches and technologies have been identified in this survey. These technologies have influenced the development of novel systems significantly [52]. Moreover, it is possible to guarantee that these systems can support health professionals to cope with problems of uncertainty and complexity, increasing the efficiency and reliability of their decisions [53]. Based on the contributions collected from related literature, the most significant open issues can be classified into three main groups: 1) big data analytics; 2) DM; and 3) IoT. These issues are discussed and analyzed in the following sections.

A. Big Data Analytics

Big data analytics has great potentiality to modify the manner that health care professionals use modern technologies to gain knowledge from their medical and other data repositories [54]. “Big Data Analytics applications in healthcare are at the beginning stage of development, but fast advances in platforms and tools” are accelerating its development process [55]. Analyzing

disease patterns, outbreak tracking, and data transmission to improve surveillance and give a more rapid response in emergencies, need more improvement. Transforming large amounts of evidence into significant information is very useful to identify needs in providing services. In the same way, this information can help predict and prevent risk situations. The next points address the major research fields on big data in health care.

- Hardware improvements. Development of necessary hardware components in the big data analytics in the health care field. For example, the development of cheaper solid-state drive technology with faster reading/recording time.
- Development of big data platforms and languages. Conventional tools are inefficient at handling big data. Big data-based platforms are very useful because most of the standard platforms have datasets that are too large for database management applications. Research on this trend could better the execution of enormous datasets to reduce costs and processing time.
- Development of role-specific database solutions. A significant problem in this research topic is predicting the

potential relationships between the existent nodes in the graph network. The composition of this network is frequently changing and continuously morphs with the inclusion, removal, and modification of existing nodes or borders. Comprehending the network organization might permit a better prediction of the dynamics or development of the network [56].

- Improvements in data visualization. To visualize essential information from a poorly understood and complex data, the development of complex algorithms is decisive for an accurate result. The accelerated development of knowledge visualization, visual analytics, and health informatics has produced substantial benefits in personal health monitoring [57], [58], medical treatment decisions, and general welfare policy [59]. These three domains have benefited from new relevant trends in several health application areas. The extraordinary affluence of the potential for knowledge visualization methods to improve health care will induce profound changes in many of these fields.

B. Data Mining

Knowledge discovery, as one of the DM techniques, affords a new way to extract valuable data information. It consists of the extraction of potentially useful information from data using ML [60], statistical [61], and “visualization techniques to discover and to present knowledge” that is easily comprehensible [62]. This method allows finding useful correlations, patterns, and trends, by filtering vast amounts of data using statistical and mathematical techniques. The directions of research in DM can be presented in terms of three main topics.

- Classical statistics. Conventional statistics adopt such concepts as “regression analysis, standard distribution, deviation and variance, cluster analysis” [63], and confidence intervals, used essentially to study data and data relationships [64]. Health care practitioners and researchers have been encouraged to investigate together further medical and public health applications using classical statistics. These have the opportunity to make some significant additional contributions to the theory using conventional statistical methods for the improvement of clinical diagnosis.
- AI. The primary objective of the development of AI is to understand the human intelligence at all levels. In another way, it represents a valuable technological development based on knowledge. AI has been used to create novel paths in addressing and solving very complex and math-based problems. Nowadays, the health care field is facing new challenges. These could be solved with the use of AI techniques. For example, the treatment of new diseases, cost reductions, and quick decisions during moments of emergency [65]. In the collection, treatment, processing, and presentation of patients’ data, these techniques perform a significant role in decision making [66]. AI could be useful to test and simulate novel treatments, scenarios, and devices [67].
- ML. The new trends of DM are the ML techniques, more accurately described as the union of statistics and AI. First,

AI methods were used as research tools. Then, ML adopted these methods. This technique is an evolution from AI because it blends AI heuristics with statistical analysis. For the health care field, an important research topic is the development of algorithms that learn to recognize complex patterns using a large amount of data to make smart decisions. The primary focus is on developing techniques for an array of different challenging problems, such as clinical analysis [68], planning CDSS, and real world review evidence.

C. Internet of Things

There are, at least, five significant research trends on IoT.

- Extracting insights from remote monitoring data. IoT is one of the actual major research topics alongside patient remote monitoring and treatment [69]–[71]. The increase of patient records brings a new complexity for data treatment by the care provider and health experts. The development of IoT platforms helps extract insights from large datasets, solving several issues of these molds.
- Patient-centered analytics. This trend focuses on employing advanced analytics, visualizations, and decision support tools to improve diagnostic accuracy [72]. Research on this topic could improve treatments, making it more accurate, efficient, and personalized [73].
- Semantic interoperability and data integration. The semantic interoperability of health systems will allow managing the EHR of patients distributed on several heterogeneous systems. It has an important role in describing essential factors to improve patient care quality, public health services, and medical investigation.
- IoT solutions for health management. Each day, users are taking more responsibility for their health. Research on this topic could yield better access to data and improved health technology solutions. Besides, it could also allow consumers to manage their health care.
- Sharing of patient data with security and privacy. It is important to establish a novel set of protection policies focused on the IoT, mainly for wearable and implantable technologies [74].

V. CONCLUSION

Smart systems are intended to support experts in identifying and solving problems of decision-making. Systems that combine both statistical models and data are projected to assist the decision-makers better. The primary goal of intelligent systems is to improve the effectiveness of decision-making. This work stresses that DM integration approaches can significantly improve the available approaches, enabling the union of knowledge from experts with information obtained from data. This research is based on a deep analysis of the state of the art and identifies the approaches and technologies employed in DSSs in several areas of knowledge. The objective of this chronological survey contributes in making a comprehensive analysis of the state of the art, identifying open research issues in smart DSSs in health care. For this purpose, this paper presented a broad

discussion, identifying the open topics of several research studies, discussing the primary challenges, qualities, and weaknesses in the development of smart solutions for decision support. The limitations of this research are related to the difficulty in enclosing the recent studies in a given category, considering that the development of new approaches is dynamic and discusses several aspects found in each of these categories. Another limitation is the rapid development of methods and technologies, which precludes a complete view of the whole state of the art.

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