

DANILO EDGARDO QUEVEDO LOPEZ

QA Enginner – Bussiness Administrator

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Bogotá, Colombia

Business Administrator and Systems Engineer with more than 10 years of experience in the financial sector and in marketing and technology areas. Consultant with technology project management for different organizations such as Quality Assurance QA based on system-level testing and its results in waterfall projects and also under agile SCRUM methodology (XRAY, Zephyr, Qtest), Salesforce (Lightning Experience, Salesforce Classic), as well as project management in JIRA using different types of applications such as Java, Postman, Cypress, GIT, SQL, as well as in projects involving support areas, technology, among others. During my experience, I have gone through a merger process and several changes of area, department and role, where I easily adapt to change and to work and lead multidisciplinary teams, adaptation to different sectors and compliance in time and quality with skills in deployments between environments.

WORK EXPERIENCE

Jun 2024 – Mar 2023 QA Analyst - Ninja Excel

Bogotá, Colombia

Monitor each phase of the software development process and ensure that the design and software meet Ninja's quality standards, exploring every possible problem the software may present.

Create Test plans.

Create Test Execution.

Ensuring the quality of all new developments.

Generation of processes to enable rapid and reliable testing of platforms developed.

Perform manual testing and end-to-end tests in conjunction with developers.

Perform full regression tests once the errors are resolved.

Create, maintain and run robust test plans, to log and track errors at each development stage and their respective production.

Focus on addressing and ensuring compliance with functional and non-functional requirements .

Jan 2023 - Sep. 2023 Senior QC / QA Analyst – Stefanini (Grupo UNICOMER)

Bogotá, Colombia

Manage and execute functional and non-functional tests (black-box and white-box testing).

Report through bug reporting, regression testing, and incident resolution.

Define, develop, and document test cases based on functional specifications.

Certify and deliver software versions and/or updates.

Perform cross-platform integrations for application operation on different devices and environments.

Analyze API functionality, performance, scalability, and security by making requests to multiple endpoints and then analyzing whether the response matches the expected results.

Manage documentation and processes in Jira.

Manage test management platforms such as XRAY, ZEPHYR, and QTEST.

Manage Agile Methodologies (SCRUM) with support for daily sessions, refinements, session planning, and retrospectives.

Manage tools such as POSTMAN and SOAPUI.

E2E Test Execution with Katalon and UAT Testing Support

Use of the Browserstack app for iOS and Android devices

Use Gitlab with CI/CD Pipelines

Ago. 2021 - Mar 2023 Senior Analista QA / QC - GLOBANT

Bogotá, Colombia

Strategically support the various projects assigned according to client needs.

Manage and execute functional and non-functional tests (black-box and white-box testing). Report through bug reports and regression testing to resolve incidents.

Define, develop, and document test cases based on functional specifications. Certify and deliver software versions and/or updates.

Interview stakeholders and organize workshops.

Collect, document, and prioritize business requirements.

Create user stories, use cases, and flowcharts.

Collaborate in the definition of acceptance criteria.

Manage Agile Methodologies (SCRUM) by attending daily sessions, refinements, planning sessions, retrospectives, etc.

Ensure the solution's alignment with business objectives.

Interpret KPIs and business metrics.

Participated in solution validation (functional testing and UAT).

Project management for different users.

Use of the Salesforce environment in manual testing, which included permission validation, approval flows, validation rules, custom interfaces with Lightning Experience, Salesforce Classic, and the Developer Console, as well as sandboxing before deploying to production.

Familiarity with testing methodologies and types.

Created and implemented projects for:

- **BSHF** (Baptist Health South Florida): Creation and implementation of a mobile app for BSHF (Baptist Health South Florida)
Use of the browserstack app for iOS and Android devices
Write test cases and testing-related documentation.
Ensure the UI is build in accordance to the design mockups and prototypes.
Being able to find bugs, reproduce reported issues, test new features.
- **Laboratorios ABBOTT**: Creation and management of the project for assigning points to customers for product purchases
GLUCERNA, ENSURE, SIMILAC using Salesforce
- **Globant X**: Maintenance of Globant's internal application using Power BI.
- **Great Minds**: Maintaining educational books generated by these clients for US users using Salesforce tools and testing games generate to validate those books
Use Gitlab with CI/CD Pipelines

Feb 2020 - Oct 2021 Profesional QA - SOFTDEVTAM (321 Ignition)

Bogotá, Colombia

Manage and execute functional and non-functional tests (black-box and white-box testing).

Create Test plans.

Create Test Execution.

Report errors through bug reports and regression tests for incident resolution.

Define, develop, and document test cases based on functional specifications.

Manage mobile and fixed devices to verify page behavior.

Certify and deliver software versions and/or updates.

Manage documentation and processes in JIRA.

Manage Agile Methodologies (SCRUM) with assistance in daily sessions, refinements, session planning, and retrospectives.

Provide support to dealers in the USA for website development according to the 321Ignition user in the USA.

Manage the Cypress tool for E2E testing.

Use of the browserstack app for iOS and Android devices.

Use Gitlab with CI/CD Pipelines.

Creation and implementation of a mobile app for every car dealer

Use of the browserstack app for iOS and Android devices

Write test cases and testing-related documentation.

Ensure the UI is build in accordance to the design mockups and prototypes.

Being able to find bugs, reproduce reported issues, test new features.

Ago2018 - Feb 2019 Business Analyst – Quality Control - PEIKY

Bogotá, Colombia

Manage and execute functional and non-functional tests (black-box and white-box testing).

Report bugs and perform regression testing to resolve incidents.

Define, develop, and document test cases based on functional specifications.

Manage mobile and fixed devices for behavioral verification.

Certify and deliver software versions and/or updates.

Manage documentation and processes in Jira.

Manage Agile Methodologies (SCRUM) with support for daily sessions, refinements, session planning, and retrospectives.

Use and execute SQL commands.

Manage test management platforms such as XRAY.

Use and execute Katalon tool for E2E testing.

May 2015 - Ene 2018. Technological Infrastructure Analyst - Consultant ACH de Colombia

Bogota, Colombia

Analyze and understand clients' processes and operating models.

Ensure compliance with the procedures and guidelines established by the Information Security Management System for their position and process.

Report security weaknesses in a timely manner to take corrective and preventive actions to resolve detected security incidents.

Support the management of information security incidents and improvements to their processing and management.

Support the management and testing of business continuity plans.
Manage and coordinate the various information generation processes for the organization's client files.
Monitor and support issues during their installation in production, as well as support during the creation, testing, and implementation phases.
Generate information backups at different frequencies.
Manage potential errors in each of the applications, as well as their timely confirmation to the affected areas.
Report on executions to the various areas involved in process execution.
Advise and support internal users from different areas.

Jun 2012 - May 2014 Technical Analyst – Business Analyst - BBVA

Bogotá, Colombia

Manage functional tests.
Perform regression tests to verify that modifications made do not generate changes in existing processes.
Define, develop, and document test cases based on functional specifications.
Identify trends and opportunities for improvement.
Ensure user adoption of new solutions.
Generate bug reports based on the results of the testing cycles.
Certify and deliver software versions and/or updates.
Ensure that the developments carried out meet the company's technical standards.
Monitor the behavior of issues released into production.
Consult the inputs and outputs of information generated by the processes using SQL queries and creating, deleting, or modifying tables.
Generate statistical reports on the project's progress through the tests performed.
Disseminate any modified, created, or deleted information that arises to the various stakeholders involved in the project process.
Prepare the document reflecting the overall process of the assigned project for publication and oversight.
Manage sensitive information about the products under your responsibility using the ALTAMIRA tool.
Use and execute SQL commands.

May 2003 - Sep. 2007 Computer Security Analyst - Banco Granahorrar

Bogota, Colombia

Define, develop, and document test cases based on functional specifications.
Generate bug reports based on the results of the testing cycles.
Certify and deliver software versions and/or updates.
Ensure that the developments carried out meet the company's technical standards.
Perform system integration tests with other applications, meaning that modifications to existing applications do not cause problems.
Authorize or deny their release into production based on established criteria.
Disseminate any modified, created, or deleted information to the various stakeholders involved in the project process.
Consult the inputs and outputs of information generated by the processes through SQL queries and modification of tables, processes, and reports.
Participate in the validation of solutions (functional testing and UAT).
Control, coordinate, respond to, and manage the cataloging and testing of application software.
Assist in the generation of technical support documentation.
Manage sensitive information through databases and tool configuration in AIX, Oracle, and SQL Plus.

SKILLS

JIRA
Postman
QA testing
Black Box – White Box
Scrum
Business analysis

LANGUAGE

English: Intermediate

LINKS

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