

DANILO EDGARDO QUEVEDO LOPEZ

Engineer QA – Business Administrator

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Bogotá, Colombia

Business Administrator and Systems Engineer with over 10 years of experience in the financial, marketing, and technology sectors. Consultant in technology project management for various organizations, such as Quality Assurance QA based on system-level testing and its results in waterfall projects and under the agile SCRUM methodology (XRAY, Zephyr, Qtest), Salesforce, as well as in project management in JIRA using different types of applications such as Postman, Cypress, GIT, SQL, as well as in projects involving support, technology, and other areas. During my experience, I have gone through a merger process and several changes in areas, departments, and roles. I easily adapt to change and work with and lead multidisciplinary teams, adapting to different sectors and meeting deadlines and quality, with skills in cross-environment deployments.

WORK EXPERIENCE

Jun 2024 – Mar 2023 QA Analyst - Ninja Excel

Bogotá, Colombia

Monitor each phase of the software development process and ensure that the design and software meet Ninja's quality standards, exploring all potential issues the software may present.

Ensure the quality of all new developments.

Create processes that allow for rapid and reliable testing of developed platforms.

Perform manual testing and end-to-end testing in conjunction with developers.

Perform full regression testing once errors are resolved.

Create, maintain, and execute robust test plans to record and track errors at each stage of development and their respective deployments.

Focus on addressing and ensuring compliance with functional and non-functional requirements.

Identify, log, and extensively document and track errors.

Review requirements, specifications, and technical design documents to provide reasoned feedback and constructive criticism.

Create well-structured, comprehensive, and detailed test cases and plans.

Estimate, prioritize, plan, and coordinate testing activities. Design, develop, and execute automated scripts using open source tools.

Stay abreast of new testing tools and strategies.

Recognize and automate QA for critical product workflows.

Familiarity with relational databases.

Ene 2023 - Sep. 2023 Senior QC / QA Engineer – Stefanini (Grupo UNICOMER)

Bogotá, Colombia

Manage and execute functional and non-functional tests (black-box and white-box testing).

Generate reports through bug reports, regression testing, and incident resolution.

Define, develop, and document test cases according to functional specifications.

Certify and deliver software versions and/or updates.

Perform cross-platform integrations to ensure application functionality across different devices and environments.

Analyze API functionality, performance, scalability, and security through requests to multiple endpoints and subsequently analyze whether the response meets the expected results.

Manage documentation and processes in Jira.

Manage test management platforms such as XRAY, ZEPHYR, and QTEST.

Manage agile methodologies (SCRUM) with support for daily sessions, refinements, session planning, and retrospectives.

Manage tools such as POSTMAN and SOAPUI.

Running E2E tests with Katalon and supporting UAT testing.

Using the Browserstack app for iOS and Android devices.

Using Gitlab with CI/CD pipelines.

Ago. 2021 - Mar 2023 Senior Analista QA / QC - GLOBANT

Bogotá, Colombia

Strategically support the various projects assigned according to client needs.

Manage and execute functional and non-functional tests (black-box and white-box testing). Report bugs and regression tests to resolve incidents.

Define, develop, and document test cases based on functional specifications.

Certify and deliver software versions and/or updates.

Interview stakeholders and organize workshops.

Collect, document, and prioritize business requirements.

Create user stories, use cases, and flowcharts.

Collaborate in the definition of acceptance criteria.

Manage Agile Methodologies (SCRUM) by attending daily sessions, refinements, planning sessions, retrospectives, etc.

Ensure solution alignment with business objectives.

Interpret KPIs and business metrics.

Participate in solution validation (functional testing and UAT).

Manage projects for different users.

Used the Salesforce environment for manual testing, including permission validation, approval flows, validation rules, custom interfaces with Lightning Experience, Salesforce Classic, and the Developer Console, as well as sandboxing before deploying to production.

Created and implemented projects for:

- **BSHF** (Baptist Health South Florida): Creation and implementation of a mobile app for BSHF (Baptist Health South Florida)
- **ABBOTT Laboratories**: Creation and management of a project for assigning points to customers for purchases of Glucerna, Ensure, and Similac products using Salesforce.
- **Globant X**: Maintenance of Globant's internal application using Power BI.
- **Great Minds**: Maintenance of educational books generated by these clients for American users using Salesforce tools.

Feb 2020 - Oct 2021 Profesional QA - SOFTDEVTAM (321 Ignition)

Bogotá, Colombia

Manage and execute functional and non-functional tests (black-box and white-box testing).

Create test plans.

Create test execution.

Report errors using bug reports and regression testing for incident resolution.

Define, develop, and document test cases according to functional specifications.

Manage mobile and fixed devices to verify page behavior.

Certify and deliver software versions and/or updates.

Manage documentation and processes in JIRA.

Manage agile methodologies (SCRUM) with assistance in daily sessions, improvements, planning sessions, and retrospectives.

Provide support to US distributors for website development based on the 321Ignition US user.

Manage the Cypress tool for E2E testing.

Use the BrowserStack app for iOS and Android devices.

Use Gitlab with CI/CD pipelines.

Create and deploy a mobile app for each dealership.

Use of the BrowserStack application for iOS and Android devices.
Writing test cases and related documentation.
Ensuring the user interface (UI) is developed according to design mockups and prototypes.
Ability to detect bugs, reproduce reported issues, and test new features.

Ago 2018 - Feb 2019. Business Analyst – Quality Control - PEIKY

Bogotá, Colombia

Manage and execute functional and non-functional tests (black-box and white-box testing).
Report bugs and perform regression testing to resolve incidents.
Define, develop, and document test cases according to functional specifications.
Manage mobile and fixed devices for behavioral verification.
Certify and deliver software versions and/or updates.
Manage documentation and processes in Jira.
Manage agile methodologies (SCRUM) with support for daily sessions, refinements, session planning, and retrospectives.
Use and execute SQL commands.
Manage test management platforms such as XRAY.
Use and execute the Katalon tool for E2E testing.

May 2015 - Ene 2018. Technology Infrastructure Analyst/ Consultant - ACH de Colombia

Bogotá, Colombia

Analyze and understand clients' processes and operating models.
Ensure compliance with the procedures and guidelines established by the Information Security Management System for their position and process.
Promptly report security weaknesses to take corrective and preventive actions to resolve detected security incidents.
Support the management of information security incidents and improvements to their processing and management.
Support the management and testing of business continuity plans.
Manage and coordinate the various processes for generating information from the organization's client files.
Monitor and support issues during their installation in production, as well as support them during the creation, testing, and implementation phases.
Generate information backups at different frequencies.
Manage potential errors in each of the applications and ensure timely confirmation to the affected areas.
Report on the executions to the various areas involved in the execution of the processes.

Jun 2012 - May 2014. Technical and Business Analyst - BBVA

Bogotá, Colombia

Manage functional tests.
Perform regression tests to verify that modifications made do not generate changes in existing processes. Define, develop, and document test cases based on functional specifications.
Identify trends and opportunities for improvement.
Ensure user adoption of new solutions.
Generate bug reports based on the results of the testing cycles.
Certify and deliver software versions and/or updates.
Ensure that the developments carried out meet the company's technical standards.
Monitor the behavior of issues released into production.
Consult the inputs and outputs of information generated by processes using SQL queries and table creation, deletion, or modification.
Generate statistical reports on project progress based on the tests performed.

Disseminate any modified, created, or deleted information that arises to the various stakeholders involved in the project process.

Prepare the document reflecting the overall project process assigned for publication and control.

Manage sensitive information about the products under your responsibility using the ALTAMIRA tool. Use and execute SQL commands.

May 2003 - Sep. 2007 Computer Security Analyst - Banco Granahorrar

Bogota, Colombia

Define, develop, and document test cases based on functional specifications.

Generate bug reports based on the results of the testing cycles.

Certify and deliver software versions and/or updates.

Ensure that the developments carried out meet the company's technical standards.

Perform integration tests of the system with other applications, meaning that modifications of the application to other existing applications do not cause problems.

Authorize or deny their release into production based on established criteria.

Disseminate any modified, created, or deleted information to the various stakeholders involved in the project process. Query the inputs and outputs of information generated by the processes through SQL queries and modification of tables, processes, and reports.

Participate in the validation of solutions (functional testing and UAT).

Control, coordinate, respond to, and manage the cataloging and testing of application software.

Assist in the generation of supporting technical documentation.

Manage sensitive information through databases and their tool configuration in AIX, Oracle, and SQL Plus.

SKILLS

- JIRA
- Postman
- QA testing
- Black Box – White Box
- Scrum
- Business Analysis.

LANGUAGES

Español Nativo

Ingles Intermedio

LINKS

LinkedIn: <https://www.linkedin.com/in/danilo-edgardo-quevedo-l%C3%B3pez-94955748/>