DINESH KUMAR

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OBJECTIVE

Dedicated and detail-oriented front-end developer with a solid background in creating responsive, visually appealing, and user-friendly websites and applications. Skilled in HTML, CSS, JavaScript and modern frameworks such as React, with a strong understanding of the principles of UX / UI, adapt to new technologies quickly.

COURSE WORK

Bachelor of Engineering, Anna University
2020 - 2023

Relevant Coursework: Computer Science (CGPA: 7.6/10), Data Structures, Software Development, Cloud Computing,Java Full-Stack Development.

SKILLS

Technical Skills	programming, data analysis, web development.
Soft Skills	Communication, Teamwork, Leadership time management.
Reference Languages	C, SQL, OOPS, Python, MS office tools.

EXPERIENCE

Network Engineer
October 2024 – Present
Techglora Intergrated Services
Banglore,India

- Achieved a 72 Percent improvement in service efficiency by coordinating field service support for site engineers, ensuring timely resolution of router and modem issues
- Developed and maintained detailed service logs, improving compliance with company standards and enhancing customer satisfaction by 92 Percent.

Project Manager
May 2024 – September 2024
Kaynes Technology Private Ltd
Chennai, India

- Managed warehouse operations, ensuring 99.5 percent order accuracy.
- Supervised staff, improving productivity by 30 percent.
- Coordinated logistics, reducing shipping costs by 15 Percent.

PROJECTS

Field Service Support Improvement Project Led and coordinated field service operations to enhance the efficiency and reliability of network equipment support for on-site engineers. Technologies/Skills Used: Network Troubleshooting and Diagnostics, Workflow Optimization, Technical Support, Training Data Analysis and Documentation

Warehouse Operations Optimization Project Spearheaded efforts to enhance warehouse operations by implementing process improvements, optimizing inventory management, and improving team productivity. The project aimed to achieve higher accuracy, reduce costs, and streamline logistics for better operational efficiency. Technologies / skills used: Lean Inventory Management, Operational Data Analysis, Team Leadership, and Training Logistics Optimization

EXTRA-CURRICULAR ACTIVITIES

- Event Organizer/Coordinator: Successfully planned and managed college tech festivals, sports tournaments, showcasing organizational and leadership.
- Public speaking / debate: Won awards in debate or public speaking contests, demonstrating excellent communication and persuasion skills.